

ATTACHMENT B



<Justin Sample>
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<Anytown, USA 12345>
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November 18, 2016

URGENT: Your services on account ending in <<LAST 4 ACCT NUM>> will be impacted unless you take action!

Dear <<BILLING NAME>>,

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Thursday, January 19.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream