

Via Electronic Delivery

October 13, 2016

Ms. Julie P. Orchard, Commission Secretary
Public Service Commission of Utah
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Re: Integra Telecom of Utah, Inc. Advice Letter No. 32; Revisions to Price List No. 3

Dear Ms. Orchard:

Enclosed for filing with the Utah Public Service Commission is an electronic copy of this Advice Letter No. 32 and revised price list sheets for the Utah Price List No. 3 of Integra Telecom of Utah, Inc. The following list of revised tariff sheets includes a description of the proposed changes:

- 19th Revised Sheet No. 2 and 14th Revised Sheet No. 3 – Revised Check Sheets
- 5th Revised Sheet No. 104 – Modified application of the Account Maintenance Charge

Impacted customers are provided 30 days' notice via the attached bill insert, during the October bill cycle.

The Company respectfully requests an effective date of November 1, 2016 for this change. Thank you for your assistance. If you have any questions, please contact me.

Sincerely,

/s/ Donna Heaston

Donna Heaston
Manager, Regulatory Affairs
Phone: 763-745-8466
Facsimile: 763-745-8459
E-mail: donna.heaston@integratelecom.com

Email Enclosure: Price List Sheets

NOTICE OF PRICE INCREASE

Account Maintenance Charge

Effective November 1, 2016, Integra will apply an Account Maintenance Charge (AMC) of \$12.50 to your monthly bill. The AMC is a charge associated with general account servicing and administration. This is not a tax or charge imposed by a governmental entity.

Your cost of the AMC can be offset by subscribing to Integra's paperless billing and/or auto pay via ACH service(s).

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- **Go Green with Paperless Billing**
Earn a \$7.50 monthly credit by enrolling in paperless, electronic billing. Print only the paper you need. Integra will store an electronic copy of the invoice, for easy retrieval when you need it. We will notify you when your bill is ready, and alert you when your payment is coming due. Go to our "Account Support" page at <http://support.integratelecom.com/paperless> to sign up for this convenient feature.
 - **Simplify Your Monthly Payment with Auto Pay via ACH**
Earn a \$5.00 monthly credit by enrolling in auto pay via ACH. Avoid paying for postage and check processing. With auto pay via ACH, Integra will simply send you an email confirmation when your monthly payment has been processed. Go to our "Account Support" page at <http://support.integratelecom.com/autopay> to sign up for this cost saving feature.
 - **PLEASE NOTE:** If you are already enrolled in Paperless Billing and/or Auto Pay via ACH with Integra, the associated credit(s) will be applied to your monthly bill, effective November 1, 2016. If you are signed up for both Paperless Billing and Auto Pay via ACH you will not experience any net increase due to the AMC.

We understand you may have questions about this upcoming change to your bill.

We are here to help!

If you have questions about the AMC, or need help enrolling in Paperless Billing or Auto Pay via ACH, call Integra at 1 866-Integra (468-3472) or email us at customerservice@integratelecom.com

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