

November 28, 2016

VIA FIRST CLASS MAIL

Mr. Gary Widerburg, Administrator
Utah Public Service Commission
Heber M. Wells Building
160 East 300 South
Salt Lake City, Utah 84111

RE: Docket No. 16-2442-01: Notice of Consummation of Transfer of Control of inContact, Inc. to NICE Systems, Inc.

Dear Mr. Widerburg:

inContact, Inc. ("inContact," the "Company" or "Transferor") and NICE Systems, Inc. ("NICE Systems" or "Transferee,") (collectively the "Parties"), by undersigned counsel, hereby notify the Utah Public Service Commission ("Commission") of the consummation of the transfer of control of inContact to NICE Systems ("Transaction") on November 14, 2016. inContact was authorized by the Commission as a provider of competitive local exchange services and interexchange services on February 2, 2005 in Docket No. 04-2442-01. The Parties previously notified the Commission of their intent to consummate the Transaction on June 27, 2016. On August 9, 2016, the Commission notified the Parties that it deemed the Transaction to be in the public interest. It is the Parties' understanding that no further Commission action or approval is required.

NICE Systems also hereby notifies the Commission of a change of address and contact information. The new NICE Systems headquarters can be contacted as follows:

NICE Systems
221 River Street
10th Floor
Hoboken, NJ 07030
Tel: 551-256-5000
Fax: 551-256-5252

Please date stamp the enclosed extra copy of this filing and return it in the attached postage pre-paid self-addressed envelope. If there are any questions regarding this filing, please do not hesitate to contact the undersigned directly.

Signatures on Following Page

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Respectfully submitted,



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