



21 West Ave
Spencerport, NY 14559

December 20, 2017

Advice Letter No. UT-17-05

Mr. Gary Widerburg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South,
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah
d/b/a Frontier Communications of Utah – Grandfather four Business Bundles**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets.

The purpose of this filing is to grandfather the following business bundled services:

Frontier Simply Unlimited Service-Leader
Frontier Commercial Voice Unlimited
Frontier Business Nationwide Unlimited Service II
Frontier Business Local Unlimited II

It is respectfully requested that this filing become effective on January 20, 2018.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

CERTIFICATE OF SERVICE

I hereby certify that on this 20th day of December, 2017, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

psc@utah.gov

Respectfully submitted,



Leslie Zink
Sr. Manager, Pricing & Tariffs
Frontier Communications
21 West Ave.
Spencerport, NY 14559
585-777-4717
leslie.zink@ftr.com

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	37th Revised	31	Original	63	1 st Revised
1.1	4th Revised	32	3 rd Revised	64	1 st Revised
2	5 th Revised	33	2 nd Revised	65	1 st Revised
2.1	1 st Revised	33.1	1 st Revised	66	1 st Revised
2.2	Original	34	2 nd Revised	67	1 st Revised
2.3	Original	35	1 st Revised	68	1 st Revised
2.4	Original	36	2 nd Revised	69	1 st Revised
3	3 rd Revised	37	2 nd Revised	70	1 st Revised
4	3 rd Revised	38	1 st Revised	71	1 st Revised
5	1 st Revised	39	6th Revised	72	1 st Revised
6	2 nd Revised	40	7th Revised	73	1 st Revised
7	2 nd Revised	41	5th Revised	74	1 st Revised
8	1 st Revised	41.1	3 rd Revised	75	1 st Revised
9	1 st Revised	42	3 rd Revised	76	1 st Revised
10	2 nd Revised	43	2 nd Revised	77	1 st Revised
11	Original	44	2 nd Revised	78	1 st Revised
12	1 st Revised	45	2 nd Revised	79	1 st Revised
13	Original	45.1	Original	80	1 st Revised
14	Original	46	4th Revised	81	1 st Revised
15	Original	47	5th Revised	82	1 st Revised
16	1 st Revised	48	2 nd Revised	83	1 st Revised
17	2 nd Revised	49	2 nd Revised	84	1 st Revised
18	Original	50	2 nd Revised	85	1 st Revised
19	Original	51	1 st Revised	86	1 st Revised
20	Original	52	1 st Revised	87	1 st Revised
21	Original	53	1 st Revised	88	1 st Revised
22	Original	54	Original	89	1 st Revised
23	Original	55	2 nd Revised	90	1 st Revised
24	Original	56	2 nd Revised	91	1 st Revised
25	1 st Revised	57	3 rd Revised	92	1 st Revised
26	1 st Revised	58	1 st Revised	93	1 st Revised
27	1 st Revised	59	1 st Revised	94	1 st Revised
28	1 st Revised	60	2 nd Revised	95	1 st Revised
29	Original	61	1 st Revised		
30	Original	62	1 st Revised		

Issued: December 20, 2017

Issued By:
Allison Ellis

Effective: January 20, 2018

Advice letter No. UT-17-05

Senior Vice President
Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 96 through 110 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
96	1 st Revised				
97	2nd Revised				
98	2nd Revised				
99	1st Revised				
100	2nd Revised				
101	2nd Revised				
102	1 st Revised				
103	2 nd Revised				
104	1 st Revised				
105	1 st Revised				
106	2 nd Revised				
107	1 st Revised				
108	1 st Revised				
109	2 nd Revised				
110	1 st Revised				

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ² – Grandfathered as of January 20, 2018 (C)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Simply Unlimited Service-Leader is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Deluxe Voice Mail (Non-regulated) and Unlimited Extended Area Service. The bundle will also include the End User Common Line Charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Voice Mail – Frontier Deluxe Voice Mail (Non-regulated)
Caller ID with Name
Eight features from the feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return
3 Way Calling	Call Transfer
Speed Call 8 ¹ or Speed Call 30	Caller ID Blocking
Multiline Hunt Service	*66 Busy Number Redial
Anonymous Call Rejection	Call Forward Variable
Call Forward No Answer	Call Forward Busy
Priority Call	Call Waiting ID
Selective Call Acceptance	Selective Call Forward
Selective Call Rejection	

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ¹ – Grandfathered as of January 20, 2018 (C)
(Continued)

RATES AND CHARGES

- A1 The End User Common Line Charge and the Access Recovery Charge will be included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 apply to the installation of individual components of the bundle.

Monthly Rate

Frontier Simply Unlimited Service-Leader (1-3 lines)	\$48.99
Additional Bundle (4 to 12 lines)	33.99
All In Feature Package	4.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A5 Frontier Simply Unlimited Service-Leader includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- A6 Customers may add or delete any features offered within the bundle without incurring a Service Charge.

¹ This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ¹ – Grandfathered as of January 20, 2018 (C)
(Continued)

CONDITIONS (Continued)

- A7 The bundle rate will appear as a single line item on the customer's bill.
- A8 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A9 Centrex Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- A10 The bundle is offered on a month-to-month basis.
- A11 When the customer purchases the fourth through twelfth bundle additional discounts are given.
- A12 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

¹ This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ – Grandfathered as of January 20, 2018 (C)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

GENERAL

A1 Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tarified in the appropriate FCC tariff.

A2 Basic Bundle

Single Party Flat Rate Access Line
Basic Call Forward
Call Forward Busy
Call Forward No Answer
Call Waiting/Cancel Call Waiting
Caller ID
Call Waiting ID
3 Way Calling
Hunting

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

¹ This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ – Grandfathered as of January 20, 2018 (C)

CONDITIONS (Continued)

- A5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- A6 The bundle rate will appear as a single line item on the customer's bill.
- A7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A8 The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- A9 The bundle is offered on a month-to-month, one or two year term basis.
- A10 Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- A11 At the end of the one or two year term, customers will be moved to the month to month pricing.

RATES AND CHARGES

- A1 Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

¹ This service offering is limited to existing subscribers. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II ² – Grandfathered as of January 20, 2018 (C)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Nationwide Unlimited Service II as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Nationwide Unlimited Service II is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line
Call Forward Busy/No Answer
Unlimited Extended Area Service
Caller ID with Name
Six features from the feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return
3 Way Calling	Call Transfer
Speed Call 8 ¹ or Speed Call 30	Caller ID Blocking
Distinctive Ring	Automatic Redial
Multiline Hunt Service	Call Forward Variable
Anonymous Call Rejection	Call Forward Busy
Call Forward No Answer	Call Waiting ID
Priority Call	Selective Call Forward
Selective Call Acceptance	Selective Call Rejection

¹ This service offering is limited to all existing subscribers at their existing locations as of November 1, 2015.

² This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II ¹ – Grandfathered as of January 20, 2018 (Continued) (C)

RATES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 of this tariff apply to the installation of individual components of the bundle.

	<u>Monthly Rate</u>
Frontier Business Nationwide Unlimited Service II bundle	\$52.99
Additional Bundle	46.99
All In Feature Package	4.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A5 Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- A6 Customers may add or delete any features offered within the bundle without incurring a Service Charge.

¹ This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II ¹ – Grandfathered as of January 20, 2018 (Continued) (C)

CONDITIONS (Continued)

- A7 The bundle rate will appear as a single line item on the customer's bill.
- A8 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A9 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- A10 The bundle is offered on a month-to-month basis.
- A11 Up to eleven additional bundles can be purchased at a discount rate.
- A12 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

¹ This service offering is limited to existing subscribers.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS LOCAL UNLIMITED II ² – Grandfathered as of January 20, 2018 (C)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited II as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features and certain designated non-regulated services and price-listed services.

A2 Basic Bundle:

Flat Rate Business Line
Unlimited Extended Area Service
Two features from the Frontier Business All in Feature package listed below

A3 Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return
3 Way Calling	Call Transfer
Speed Call 8 ¹ or Speed Call 30	Caller ID with Name
Distinctive Ring	Caller ID Blocking
Multiline Hunt Service	Busy Number Redial
Anonymous Call Rejection	Call Forward Variable
Call Forward No Answer	Call Forward Busy
Priority Call	Call Waiting ID
Selective Call Acceptance	Selective Call Forward
Selective Call Rejection	

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

² This service offering is limited to existing subscribers. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS LOCAL UNLIMITED II ¹ – Grandfathered as of January 20, 2018 (C)
(Continued)

RATES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Schedule No. A-5 of this tariff apply to the installation of individual components of the bundle.

Monthly Rate

Frontier Business Local Unlimited II bundle	\$35.99
Optional Features Package	4.99

CONDITIONS

- A1 The bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- A2 The bundles are offered on a month to month basis.
- A3 The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
- A4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A5 All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- A6 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service or ISDN service.
- A7 Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge
- A8 Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.
- A9 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

¹ This service offering is limited to existing subscribers.

(N)