

# ACTION REQUEST

Date: July 10, 2017

FROM: Public Service Commission

Due: August 9, 2017 \*

SUBJECT: Formal Complaint of Stephen D. and Tamara Thomas v. CenturyLink,  
Docket No. 17-049-09

(Company Name, Case Number, etc.)

7/10/2017

17-049-09

FORMAL COMPLAINT OF STEPHEN D. AND TAMARA THOMAS V. CENTURYLINK In  
the Matter of the Formal Complaint of Stephen D. and Tamara Thomas against Qwest  
Corporation, d/b/a CenturyLink QC

This is a request for the Division to provide analysis, evaluation results, and the basis for  
conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Analyze the Complaint
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate
- Other – Explanation and Statement of Issues to be Addressed (See Below):

\*In the event the Commission issues an order or notice providing dates for comments and/or testimony in this docket:

- The Division shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.