

CenturyLink
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Denver, Colorado 80202
Phone 303 992-5832



March 29, 2017

A.L. 2017-P03
(UT2017-004)

Public Service Commission of Utah
160 East 300 South, 4th Floor
Salt Lake City, Utah 84111

Dear Commissioners:

Attached for your notification are additions to the Qwest Corporation d/b/a CenturyLink QC Advanced Communications Services Price List:

See Attachment A for a List of Pages and Releases Being Filed

In this filing CenturyLink is removing Uniform Service Order Codes (USOCs) from the price list. These codes are being removed as part of the consolidation and alignment of CenturyLink's billing system. No rates, terms or conditions will be impacted by the removal of these codes.

CenturyLink is also revising terms associated with cancellation of customer orders contained in this price list. Current language is not clear as to what happens to the customer's order when the customer fails to respond to company inquiries within 30 days after the original service date. Company processes differ by legacy company on when billing begins and when the orders should be cancelled and there is a strong desire to have standard company processes. Accordingly, Service date Change Language is being revised to a standardized format and language surrounding the number of days the existing service orders can be delayed is being set at 60 days.

Qwest Corporation d/b/a CenturyLink QC plans to make this filing effective on May 1, 2017.

If there are any questions, please contact me.

Sincerely,

A handwritten signature in blue ink that reads "Mark Brinton".

Mark Brinton
Manager Regulatory Operations
Office: (303) 992-5832
e-mail: Mark.Brinton@CenturyLink.com

Attachments

ADVANCED COMMUNICATIONS SERVICES PRICE LIST
UTAH

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