

Qwest Corporation d/b/a CenturyLink QC
PRICE LIST

**PRIVATE LINE TRANSPORT
SERVICES
UTAH**

SECTION 2
Page 31
Release 2

Issued: 05-10-2017
A.L. 2017-P05

Effective: 05-18-2017

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.7 TERMINATION LIABILITY/WAIVER POLICY (Cont'd)

D. Partial Disconnect

If the customer discontinues a portion of their contracted service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

E. Waiver Policy

A waiver of the termination charge as set forth in C. and D., preceding, may occur if the customer moves to a different location within the Company territory or migrates to another Company service. When the customer is purchasing these services to offer to third party end users, the end user must be the same for both the old and new service. In the case of a move to a different building, the end user must be the same at the old and new location. In the case of a migration to another Company service or transmission speed, the end user must be the same for the original service and the new service or transmission speed at the current location. A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- the customer signs a new service agreement for any other Company provided service(s);
- both the existing and the new service(s) are provided solely by the Company;
- the order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- the new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- the total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- a new minimum service period goes into effect when the new service agreement term begins;
- the customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- all applicable nonrecurring charges will be assessed for the new contracted service(s).

(T)
—
(T)