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May 15, 2017

Public Service Commission of Utah
160 East 300 South, 4th Floor
Salt Lake City, Utah 84111

RE: A.L. 2017-P06
(UT2017-007)

Dear Commissioners:

Attached for your notification are the following revisions to the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List, submitted with a May 15, 2017 issue date and a May 22, 2017 effective date.

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CenturyLink is standardizing its processes associated with "customer not ready" scenarios for certain business services and for interstate/intrastate access services. Filings to standardize QC's interstate/intrastate access tariffs, private line catalogs/tariffs and Advanced Communications Services tariffs/catalogs have already been filed. The attached revisions proposed for QC's Exchange and Network Services tariffs/catalogs are most closely aligned with the recent changes to the Private Line Transport Services tariffs. For service date change requests, CenturyLink will allow customers to change a requested service date for such services by up to 60 days beyond the originally requested service date. This timeline previously differed across CenturyLink ILECs. For cancellation of pending orders for these services, CenturyLink is standardizing conditions associated with cancellation of an application for service. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date but does not cancel the order, CenturyLink will cancel the order and apply appropriate cancellation charges if the service has not been fully provisioned, or will begin billing once the service has been fully provisioned. These changes do not impact existing services and apply only to new installations.

If you have any questions regarding this filing, please contact me.

Respectfully submitted,

A handwritten signature in black ink that reads "Marla Hazlett".

Marla Hazlett

cc: James Farr, CenturyLink

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