
ACCESS AND INTERCONNECTION SERVICES

10. RESERVED FOR FUTURE USE

(N)

ACCESS AND INTERCONNECTION SERVICES

11. RESERVED FOR FUTURE USE

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

(N)

12.1 Charge Applicability

The charges described in this Section apply to AT&T Dedicated Ethernet.

12.2 Additional Engineering

Additional Engineering is not an ordering option but will be applied to an order when the Company determines additional engineering is necessary to accommodate a Customer request. When additional engineering is required, the Customer will be notified and furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges.

If the Customer agrees to the additional engineering, a firm order will be established. If, after being notified that additional engineering of Company facilities is required, the Customer does not want the service or facilities, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the Customer for the additional engineering may not exceed the estimated amount by more than 10%.

Additional Engineering will be provided by the Company at the request of the Customer only when:

- A Customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR).
- Additional engineering time is incurred by the Company to engineer a Customer's request for a customized service.

The Company will notify the Customer that Additional Engineering Charges will apply before any additional engineering is undertaken.

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.3 Additional Labor

(N)

Additional Labor is that labor requested by the Customer on a given service and agreed to by the Company as set forth in the following.

The Company will notify the Customer that Additional Labor Charges, as set forth in the pricing section of this Tariff, will apply before any additional labor is undertaken. Additional Labor Charges apply for each half hour or fraction thereof unless otherwise specified herein.

A call-out of Company personnel requiring Additional Labor will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis when the call-out is attributed to a Customer request/problem. However, at no time will the Customer be charged if trouble is found to be on the Company side of the demarcation point.

Types of Additional Labor are:

- Overtime Installation is that Company installation effort outside of a normal business day.
- Stand By includes all time in excess of one-quarter (1/4) hour during which Company personnel stand by at the Customer's request.
- Testing and Maintenance with Other Service Providers: Additional testing, maintenance or repair of facilities which connect to facilities of other service providers, is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Company.
- Other Labor: Other Labor is that additional labor not included in the preceding items, including but not limited to, labor incurred to accommodate a specific Customer request that involves only labor which is not covered by any other section of this Tariff.

"Basic Time", "Overtime" and "Premium Time" are defined as follows:

- Basic Time - Work related efforts of the Company performed during a normal business day, 8:00 a.m. - 5:00 p.m., Monday through Friday.
- Overtime - Work related efforts of the Company performed outside of a normal business day (Monday through Friday), and on Saturdays.
- Premium Time - Work related efforts of the Company performed on Sundays and/or holidays.

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.4 Testing (N)

Additional Cooperative Acceptance Testing and Nonscheduled Testing are testing services available to Customers.

Additional Cooperative Acceptance Testing (ACAT)

When a Customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the Customer's request, the Company will provide a technician at the Customer's premises or at the end user premises.

Nonscheduled Testing (NST)

When a Customer provides a technician at its premises with suitable test equipment to perform the required tests, the Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the Customer's request, the Company will provide a technician at the Customer's premises.

When the Customer subscribes to testing services, the Customer shall make the facilities to be tested available to the Company at times mutually agreed upon.

12.5 Order Charges

An Order Charge (also known as an Administrative Charge) applies, per order, for the installation, addition, change, rearrangement or move of services provided in this Tariff (in addition to other applicable service charges), including the following situations:

- An Order Charge will apply per order when a Customer elects to have existing services billed under a payment plan or elects to renew/re-term a payment plan.
- An Order Charge will apply per order for order cancellations.

An Order Charge will not apply in the following situations:

- Non-chargeable administrative changes where so specified in this Tariff;
 - Where another charge applies to a particular type of change (such as Service Date Change Charge or Service Date Change Dispatch Charge).
- (N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.6 Design Change Charge

12.6.1 AT&T Dedicated Ethernet

Reserved for Future Use

12.6.2 Reserved for Future Use

(N)

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.7 Service Date Change Charge/Dispatch Charge

(N)

12.7.1 AT&T Dedicated Ethernet

If a Customer is unable to accept service on the original due date, the Customer may issue one or more supplements to an order to change the original due date to a date no more than 30 calendar days after the original due date. When such requests are made, the Company will accordingly delay the start of service and the Customer will incur a Service Date Change Charge. The first supplement to the order must be received by the Company on or before 30 calendar days after the original due date.

If a Customer is unable to accept service within 31 calendar days after the original due date, one of the following will apply:

- If service has not been fully provisioned, the Company will cancel the order on the 31st calendar day after the original due date and the charges specified will apply, or
- If service has been fully provisioned, the Company will begin billing for the service on the 31st calendar day after the original due date.

12.7.2 Reserved for Future Use

12.7.3 Dispatch Orders

If a Company technician is dispatched to the Customer's premises on the scheduled service date and the Customer is not ready to accept service or the Customer has failed to notify the Company before 3:00 PM (CT) on the business day prior to the scheduled service date that the service date needs to be changed, a Service Date Change Charge will apply, in addition to the Service Date Change Dispatch Charge.

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.8 Cancellation Charges

(N)

A Customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the Customer's use. The Cancellation Date is the date the Company receives written notice from the Customer that the order is to be cancelled. When a Customer cancels an order (or a part of an order) for associated service, applicable cancellation charges will be assessed, even when nonrecurring installation charges would otherwise be waived.

12.8.1 AT&T Dedicated Ethernet

Cancellation charges are based upon the relationship of the Cancellation Date to the Design Layout Report Date (DLRD). The DLRD is the date the Design Layout Report is forwarded to the Customer. The DLRD is provided to the Customer upon firm order confirmation. A cancellation charge will apply on a per circuit basis as shown in the Price List.

12.8.2 Reserved for Future Use

12.8.3 When Cancellation Charges Do Not Apply

Cancellation Charges do not apply:

- When a Customer cancels an order for the termination of existing service.
- If the Company misses a service due date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotion), the Customer may cancel the order without incurring cancellation charges.
- If the Customer cancels a network reconfiguration order (e.g., move, change, or disconnect).
- If an order is cancelled because the Customer does not agree to pay applicable Special Construction charges as described in Section 2.10.

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.9 Expedites

12.9.1 AT&T Dedicated Ethernet

Reserved for Future Use

12.9.2 Reserved for Future Use

(N)

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

12.10 Billing

(N)

Bills for the associated service are rendered for each Access Customer Name Abbreviation (ACNA), by Customer type (access or local), by bill period and by Revenue Accounting Office (RAO). Both a primary bill and a secondary bill are available to the Customer. Primary and secondary bills are transmitted to the Customer's designated billing address according to the type of media selected by the Customer.

Charges for associated service billing are located in the Price List section of this Tariff.

- Primary Bill

The Primary Bill is provided in paper format.

- Secondary Bill

At the Customer's request, a secondary bill, in addition to the Customer's primary bill, will be provided. Charges for the provision of a secondary bill are set forth in the Price List.

The secondary bill will contain the same detail billing data as a primary bill and may be requested in paper format.

Up to 19 (nineteen) additional copies of the secondary bill may be requested and each copy may utilize a different billing address. The billing address selected by the Customer for secondary bills may be different from, or the same as, the billing address selected for the Customer's primary bill.

Standard Bill Periods for the associated service are on the 5th, 15th and 25th of the month.

The Customer has the option to select a bill period other than the standard bill periods listed above.

(N)

ACCESS AND INTERCONNECTION SERVICES

10. RESERVED FOR FUTURE USE

(N)

ACCESS AND INTERCONNECTION SERVICES

11. RESERVED FOR FUTURE USE

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

(N)

12.1 These charges apply to AT&T Dedicated Ethernet.

12.2 Additional Engineering

Time Period	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
<i>Per engineer</i>			
Basic Time	AEH	\$34.59	\$24.97
Overtime	AEH	\$41.37	\$31.75

12.3 Additional Labor

Time Period	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
<u>Installation:</u>			
<i>Per technician</i>			
Overtime	ALH	\$250.00	\$100.00
Premium Time	ALH	\$300.00	\$250.00
<u>Testing and Maintenance with Other Service Providers or Other Labor:</u>			
<i>Per technician</i>			
Basic Time	ALK	\$85.00	\$55.00
Overtime	ALK	\$100.00	\$80.00
Premium Time	ALK	\$110.00	\$90.00
Time Period	USOC	First Quarter Hour	Each Additional Half Hour or Fraction Thereof
<u>Stand By:</u>			
<i>Per technician</i>			
Basic Time	ALT	\$0.00	\$115.00
Overtime	ALT	\$0.00	\$140.00
Premium Time	ALT	\$0.00	\$170.00

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

(N)

12.4 Testing

Testing Period	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
Additional Cooperative Acceptance Testing (ACAT) <i>Per technician</i>			
Basic Time	SNTX	\$85.00	\$55.00
Overtime	SNTX	\$100.00	\$80.00
Premium Time	SNTX	\$110.00	\$90.00
Nonscheduled Testing (NST) <i>Per technician</i>			
Basic Time	SNOX+	\$85.00	\$55.00
Overtime	SNOX+	\$100.00	\$80.00
Premium Time	SNOX+	\$110.00	\$90.00

12.5 Order Charges

	USOC	Nonrecurring Charge
Administrative Charge (per order)	ORCMX	\$51.00

12.6 Reserved for Future Use

12.7 Service Date Change Charge/Dispatch Charge

	USOC	Nonrecurring Charge
Service Date Change Charge	OMC	\$26.50
Service Date Change Dispatch Charge	VT6DN	\$200.00

(N)

ACCESS AND INTERCONNECTION SERVICES

12. MISCELLANEOUS CHARGES

(N)

12.8 Cancellation

Charges AT&T Dedicated

Ethernet

Cancellation Date - In Relation to Design Layout Report Date (DLRD)	Cancellation Charge (per Circuit)
On or before DLRD	\$800.00
After DLRD	\$3,200.00

12.9 Reserved for Future Use

12.10 Billing

	USOC	Nonrecurring Charge
Billing Information		
Billing Change Charge by RAO		\$7.25
- per ACNA		
- per Customer Type		
- per Billing Period		
Secondary Bill		
- Paper (per page)	WCP1X	\$0.0325
Change of Bill Period	NRBCH	\$44.00

(N)