

FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at: <https://psc.utah.gov/complaint-process/>

- Name of Complainant: ALAN KRUCKENBERG CONSTRUCTION, INC
Address: 6782 SOUTH 1300 EAST, SALT LAKE CITY, UTAH 84121
Telephone No.: 801 352 1511
If represented by counsel, list:
Name: _____
Address: _____
Telephone No.: _____
- The utility being complained against is: CENTURYLINK
- What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.
CURB/HEAD TELECOMMUNICATIONS LINES
OUT OF EASEMENT.
- Why do you (the Complainant) think these activities are illegal, unjust or improper?
NO EASEMENT OR RIGHT OF WAY
- What relief does the Complainant request?
RELOCATE LINES TO NEW UNDERGROUND EASEMENT
- Signature of Complainant: ALAN KRUCKENBERG
Date: 8/5/18

This is a formal complaint to the Public Service Commission regarding Century Link.

Alan Kruckenberg Construction, Inc. owns and is currently developing a residential subdivision located at 5347 South Kenwood Drive, Murray City, Utah 84107.

Overhead Utilities at this location are out of easement. Murray Power erected poles and placed electrical service wire at this address more than thirty feet (30') west of the "5' easement for pole line". Over time, other utilities have placed lines on these poles.

The pole line is out of easement.

Murray Power has opened a trench for all utilities to share in a new underground easement

Murray Power has re-located the existing overhead power to a new underground easement at their expense.

Comcast has re-located the existing overhead communications lines to a new underground easement at their expense.

Utopia has re-located the existing overhead communications lines to a new underground easement at their expense.

Murray Power electrical relocation work will also include removal of the Murray Power owned pole between Lot 5 and Lot 6 South Cottonwood Heights Subdivision. This will leave any utilities attached unsupported.

Any and all other utilities attached to this pole will need to be re-located.

Century Link has not relocated the communications lines to the new underground easement.

There is no recorded easement or right-of-way for Century Link communications lines.

Alan Kruckenberg Construction, Inc. requests that Century Link relocate the overhead communications lines to the new underground easement. This easement contains an open trench for Century Link telecommunication lines.

Jeff Kruckenberg
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