

**FORMAL COMPLAINT FORM
PUBLIC SERVICE COMMISSION
Heber M. Wells State Office Building
160 East 300 South, Fourth Floor
P.O. Box 45585
Salt Lake City, Utah 84114**

**Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at:
<https://psc.utah.gov/complaint-process/>**

1. Name of Complainant: Clifford Murray

Address: 2570 N. 3500 E., Roosevelt, Utah 84066

Telephone No.: 435-722-2365

If represented by counsel, list: NOT REPRESENTED BY COUNSEL

2. The utility being complained against is: Strata Networks


3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper?

Include exact dates, times, locations and persons involved, as closely as you can. By invoice number 3287572 dated 3/28/2018 Strata billed Cathy and Clifford Murray, jointly, for an amount which is apparently owed solely by Cathy Murray.

4. Why do you (the Complainant) think these activities are illegal, unjust or improper? I, Clifford Murray, am being billed for services not ordered or agreed to by myself.

5. What relief does the Complainant request? Rescission of the invoice from the account to which I am a party.

6. Signature of Complainant



Date: July 26th, 2018