

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Clifford Murray against Strata Networks	<u>DOCKET NO. 18-053-01</u>
	<u>ORDER DENYING REQUEST FOR RECONSIDERATION</u>

ISSUED: November 26, 2018

On November 8, 2018, Clifford Murray filed a Request for Review (“Request”), asking the Public Service Commission (“PSC”) to review and reconsider its Order Granting Motion to Dismiss, issued October 9, 2018 (“Order”).

In his Request, Mr. Murray expresses concern that UBTA-UBET Communications, Inc. d/b/a Strata Networks’ (“STRATA”) transfer of Cathy Murray’s sole account balance to her joint account with Mr. Murray might later be transferred from their joint account to another account that Mr. Murray holds independently from Cathy Murray. Mr. Murray’s complaint did not allege such a transfer has occurred, and the PSC’s Order did not address the propriety of such a transfer. If an additional account balance transfer were to occur that Mr. Murray believes to be improper, Mr. Murray may file a new complaint for the PSC’s consideration. Mr. Murray also expresses concern that he may be held civilly liable and subject to civil collection remedies for the charges Cathy Murray incurred on her sole account. For clarity, the PSC notes that a customer’s civil liability to a utility is a question beyond the PSC’s jurisdiction, and the PSC’s Order should not be construed as an assessment of civil liability.

In our Order, we concluded Mr. Murray failed to allege STRATA violated any governing statute, administrative rule, bylaw, or customer agreement. We further represented the PSC was not independently aware of any applicable law, regulation, or agreement that STRATA’s

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complained of conduct violated. We conclude the Request offers no basis to reconsider, alter, or amend the findings and conclusions in our Order. Therefore, the Request is denied.

DATED at Salt Lake City, Utah, November 26, 2018.

/s/ Michael J. Hammer
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#305630

Notice of Opportunity for Judicial Review

Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on November 26, 2018, a true and correct copy of the foregoing was served upon the following as indicated below:

By Electronic-Mail:

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