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Gary Widerburg, Commission Administrator
Utah Public Service Commission
160 East 300 South
Salt Lake City, UT 84114

Re: Docket No. 10-2521-01 (Petition of Virgin Mobile USA, L.P. for Limited Designation as an Eligible Telecommunications Carrier)

Dear Mr. Widerburg:

Pursuant to the requirement included in the Commission's Report and Order issued May 25, 2011 in Docket No. 10-2521-01, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby submits notice of its intention to make enhancements to the Assurance Wireless Lifeline offers in Utah to comply with FCC requirements that go into effect on December 1, 2018.

The Lifeline offer changes described herein are consistent with the enhancements set forth in the Stipulation and Settlement Agreement dated October 2, 2018 and filed in Docket No. 18-2521-02 (the "Stipulation"). Under the Stipulation, Virgin Mobile agreed to implement certain enhancements to its Lifeline service offer to become eligible for the Utah Universal Service Fund ("UUSF") subsidy. The enhancements set forth in the Stipulation are intended to satisfy both the requirements for the UUSF subsidy and the FCC minimum standards applicable to broadband Lifeline plans that go into effect on December 1, 2018.

In accordance with the Stipulation, Virgin Mobile is increasing its broadband Lifeline offer to include 2 GB of data, 750 domestic voice minutes, and unlimited text



messages per month (the “Enhanced Broadband Plan”). However, in order to ensure compliance with the new FCC minimum service standards effective December 1, 2018, customer migrations will occur in two stages. First, existing Lifeline broadband customers in Utah will be migrated on or before December 1, 2018 to an FCC-compliant plan consisting of 350 domestic voice minutes, unlimited text messages, and 2 GB of data per month. After those migrations have occurred, such customers will then be migrated to the Enhanced Broadband Plan beginning November 20, 2018 based on their normal service cycle, with all migrations to be completed no later than December 21, 2018. New Lifeline broadband customers in Utah will receive the Enhanced Broadband Plan beginning November 20, 2018 and thereafter.

Under the Stipulation, only customers with Android smartphones will receive the Enhanced Broadband Plan. Customers with feature phones will remain on the voice-only plan unless or until they replace or upgrade their devices. Virgin Mobile agreed under the Stipulation to seek the UUSF subsidy only for customers with Android smartphones, and will not seek the UUSF subsidy for customers with feature phones.

In order to comply with the FCC requirements effective December 1, 2018 for those customers remaining on the voice-only plan, Virgin Mobile is increasing its voice-only Lifeline offer to 1,000 domestic voice minutes and unlimited text messages per month. This offer has no data allowance. Existing Lifeline voice-only customers will begin receiving this new offer based on their normal service cycle beginning November 1, 2018, with all voice-only customers migrated to the new plan no later than December 1, 2018. New Lifeline voice-only customers will receive the enhanced offer beginning November 20, 2018 and thereafter; however, the voice-only Lifeline plan is available to new customers only upon request. Otherwise all new Lifeline customers receive a new Android smartphone and would receive service under the Enhanced Broadband Plan.

Virgin Mobile is pleased to provide these offerings to Utah consumers. Should you have any questions, please contact the undersigned.

Sincerely,

Diane Browning