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July 25, 2018

**VIA ELECTRONIC-MAIL**  
**(via psc@utah.gov)**

Utah Public Service Commission  
160 East 300 South  
Salt Lake City, UT 84114  
Commission Administrator

Re: Sage Telecom Communications, LLC d/b/a TruConnect  
Docket No. 18-2601-01

Dear Madam/Sir:

Enclosed please find for filing the executed Stipulation and Settlement Agreement in the above-referenced docket.

Please confirm receipt via return correspondence. If you have any questions, or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,

*/s/ Burton F. Peebles*

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Burton F. Peebles  
Associate Attorney  
Lance J.M. Steinhart, P.C.  
*Attorneys for Sage Telecom Communications, LLC  
d/b/a TruConnect*

Enclosures

cc: Nathan Johnson  
Division of Public Utilities  
Office of Consumer Services

## **CERTIFICATE OF SERVICE**

I hereby certify that on the 25<sup>th</sup> day of July, 2018, the **STIPULATION AND SETTLEMENT AGREEMENT** in Docket No. 18-2601-01 was sent via Electronic-Mail to the Utah Public Service Commission at:

Utah Public Service Commission  
160 East 300 South  
Salt Lake City, UT 84114  
([psc@utah.gov](mailto:psc@utah.gov))

I further certify that on the 25<sup>th</sup> day of July 2018, a true and correct copy of the same was served on the following as indicated below:

### **By Electronic-Mail:**

Lance J.M. Steinhar ([lsteinhart@telecomcounsel.com](mailto:lsteinhart@telecomcounsel.com))  
*Attorney for Sage Telecom Communications, LLC d/b/a TruConnect*

Patricia Schmid ([pschmid@agutah.gov](mailto:pschmid@agutah.gov))  
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*Division of Public Utilities*

Cheryl Murray ([cmurray@utah.gov](mailto:cmurray@utah.gov))  
*Office of Consumer Services*

### **By Overnight Delivery:**

Office of Consumer Services  
160 East 300 South, 2<sup>nd</sup> Floor  
Salt Lake City, Utah 84111

*/s/ Burton F. Peebles*

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Burton F. Peebles, Esq.  
Associate Attorney  
Lance J.M. Steinhart, P.C.

**BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH**

\_\_\_\_\_  
In the Matter of the Petition of Sage Telecom  
Communications, LLC d/b/a TruConnect

\_\_\_\_\_  
for Designation as an Eligible Telecommunications  
Carrier in the State of Utah

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Docket No. 18-2601-01

**STIPULATION AND SETTLEMENT AGREEMENT**

Sage Telecom Communications, LLC d/b/a TruConnect ("TruConnect" or the "Company"), the Division of Public Utilities ("DPU"), and the Office of Consumer Services ("OCS") (collectively the "Stipulating Parties" or the "Parties"), through their undersigned representatives, enter into this Stipulation and Settlement Agreement ("Stipulation") regarding the Petition filed by TruConnect in the instant docket. The Parties submit this Stipulation for approval by the Public Service Commission of Utah (the "Commission" or the "PSC") pursuant to the Public Service Commission Administrative Procedure Act Rule, r. 746-1.

**PRELIMINARY STATEMENT**

1. On May 8, 1997, the Federal Communications Commission ("FCC") issued its Universal Service Report and Order, 12 FCC Rcd 8776 (1997) ("Universal Service Order") implementing the Communications Act of 1934, as amended by the Telecommunications Act of 1996 (the "Federal Act"). The FCC provided further guidance on Eligible Telecommunications Carrier ("ETC") designation in its Lifeline and Link Up Reform Order released February 6, 2012.<sup>1</sup>

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<sup>1</sup> See *In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training*, WC Docket

2. The Universal Service Order provides that only ETCs designated by a state public utilities commission ("State Commission") shall receive federal universal service support. Under 47 U.S.C. § 214(e), a State Commission shall, upon its own motion or upon request, designate a common carrier that meets the requirements set forth by the FCC as an ETC for a service area designated by the State Commission. The FCC defines a service area as a geographic area established by a State Commission for the purpose of determining universal service obligations and support mechanisms.

3. To be designated as a federal ETC under the Federal Act, a carrier must: (1) be a common carrier; (2) demonstrate an intent and ability to provide the supported services set forth in 47 C.F.R. § 54.101(a) throughout its designated service areas; and (3) demonstrate an intent and ability to advertise its universal service offerings and the charges therefore, using media of general distribution. 47 U.S.C. § 214(e); Universal Service Order, 12 FCC Rcd at 8791.

4. The FCC's supported services set forth in 47 C.F.R. § 54.101(a) are:

- a. Voice Telephony Service, consisting of: voice grade access to the public switched telephone network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and toll limitation services to qualifying low-income consumers; and

- b. Broadband Internet access service ("BIAS"), defined by the FCC in 47 C.F.R. § 8.2(a) as "the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up Internet access service."

5. In areas served by a rural telephone company, 47 U.S.C. § 214(e)(2) further requires the Commission to determine that the designation of an additional ETC is in the public interest.

6. On April 4, 2018, TruConnect filed a Petition seeking Designation as an ETC in the State of Utah ("Petition"), Docket Number 18-2601-01. TruConnect seeks designation that is statewide in scope, to allow the Company to provide Lifeline service wherever its underlying facilities-based providers (currently Sprint Spectrum, L.P. ("Sprint"), Verizon Wireless ("Verizon"), and/or T Mobile USA, Inc. ("T-Mobile")) have wireless coverage, as identified by zip codes and wire centers in Exhibit 5 to the Petition (attached hereto as Attachment 1).

7. TruConnect, the DPU, and the OCS engaged in settlement discussions to resolve any differences regarding issues raised by the Petition.

8. The Parties have now reached agreement on the issues raised in this docket, as set forth herein. The Parties agree that this Stipulation should have no legal effect outside of the instant docket.

#### **AGREEMENT**

WHEREFORE, based on their review of all discovery, testimony, and exhibits submitted and upon their settlement discussions, the Parties hereby stipulate and agree as follows:

1. TruConnect is a wireless reseller of the Sprint, Verizon, and/or T-Mobile wireless networks.

2. TruConnect seeks ETC designation for the limited purpose of providing Lifeline service in Utah. TruConnect is not eligible to and will not be seeking federal universal service high-cost support in its service area.

3. TruConnect's Lifeline program furthers the statutory goal that basic service be available and affordable to all citizens of the state of Utah.

4. TruConnect's Lifeline product offering will offer an additional choice of providers offering service for low-income consumers, which represents a benefit for those consumers and is in the public interest.

5. TruConnect is a commercial mobile radio service ("CMRS") provider as well as a common carrier, as defined by 47 U.S.C. § 332(c)(1)(A).

6. TruConnect provides each of the supported services set forth in 47 C.F.R. § 54.101(a), and the Company has shown an intent and ability to offer those services once designated throughout its requested service areas. With respect to toll limitation, in its Lifeline and Link Up Reform Order, the FCC stated that toll limitation would no longer be deemed a supported service in the case of ETCs. *See Lifeline and Link Up Reform Order* at ¶¶ 49 and 367. Nonetheless, the Company's offerings inherently allow Lifeline subscribers to control their usage because of the prepaid nature of TruConnect's Lifeline plans. The Company's service is not offered on a distance-sensitive basis, and local and domestic, long-distance minutes are treated the same. The nature of the Company's service acts as a toll limitation. TruConnect will not seek reimbursement for toll-limitation service.

7. TruConnect submitted its Revised Compliance Plan to the FCC outlining the measures the Company will take to implement the conditions imposed by the FCC on December 19, 2012.<sup>2</sup> The FCC approved the Company's Revised Compliance Plan, as amended, on December 26, 2012.

8. TruConnect will make available Lifeline service to qualifying low-income consumers in accordance with applicable service requirements, i.e. FCC Rules (47 C.F.R.) Part 54, Subpart E.

9. TruConnect shall initially make available the Lifeline plan options set forth in Exhibit 2 to the Petition, providing customers with 750 voice minutes, unlimited text messages, and 1 gigabyte (GB) of data per month at a net cost of \$0.00 after application of Lifeline support, or the choice of plan options with unlimited voice minutes and higher amounts of data for discounted rates between \$15.00 to \$35.00 per month. Customers will also be able to purchase additional minutes or data as needed. TruConnect agrees that it will seek the full amount of federal USF reimbursement from the Universal Service Administrative Company ("USAC"), currently \$9.25 for eligible subscribers and an additional \$25.00 for eligible residents of federally recognized tribal lands, and that TruConnect does not currently seek access to state USF in the instant proceeding.

10. The Parties stipulate and agree that designating TruConnect as an ETC in the wire centers set forth in Exhibit 5 to the Petition serves the public interest, convenience, and necessity, as defined in 47 U.S.C. § 214(e)(2).

11. The Parties stipulate and agree that TruConnect shall provide its ETC Lifeline universal service offerings in Utah pursuant to this Stipulation (including attachments).

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<sup>2</sup> See Lifeline and Link Up Reform Order.

The Parties recommend that TruConnect's provision of its universal service offering as an ETC shall be governed by the following additional requirements:

- A. TruConnect will use a Utah-specific fact sheet that provides customers concise and complete information about the services they will receive. Such fact sheet is attached hereto as Attachment 2. TruConnect agrees to promptly update the fact sheet anytime the Company changes its Utah Lifeline program offerings.
- B. TruConnect is not currently seeking any state USF funding.
- C. If TruConnect seeks state USF funding in the future, TruConnect will file a separate application requesting such state support.
- D. TruConnect will comply with all applicable state service quality and consumer protection requirements.
- E. TruConnect acknowledges that approval of the Petition will be conditioned upon the verified payment of all applicable state and local regulatory fees, including, but not limited to, universal service fees, emergency services, and relay services.
- F. TruConnect agrees to adopt any changes to the certification and verification process approved by the Commission.
- G. TruConnect meets and will continue to meet the requirements for federal ETC designation.

#### **GENERAL PROVISIONS**

1. The Parties stipulate to the admission into evidence in this docket of TruConnect's Petition and pre-filed Testimony and Exhibits. This stipulation to the admission of the Testimony does not represent an agreement by the Parties as to any positions taken in such Testimony.



2. Not all Parties agree that each aspect of this Stipulation is warranted or supportable in isolation. Utah Code Ann. § 54-7-1 authorizes the Commission to approve a settlement so long as the settlement is just and reasonable in result. While the Parties are not able to agree that each specific component of this Stipulation is just and reasonable in isolation, all of the Parties agree that this Stipulation as a whole is just and reasonable in result and in the public interest.

3. All negotiations related to this Stipulation are confidential, and no Party shall be bound by any position asserted in negotiations. Except as expressly provided in this Stipulation, neither the execution of this Stipulation nor the order adopting it shall be deemed to constitute an admission or acknowledgment by any Party of the validity or invalidity of any principle; nor shall they be construed to constitute the basis of an estoppel or waiver by any Party; nor shall they be introduced or used as evidence for any other purpose in a future proceeding by any Party except in a proceeding to enforce this Stipulation.

4. The Parties agree that no part of this Stipulation or the formulae and methods used in developing the same or a Commission order approving the same shall in any manner be argued or considered as precedential in any future case except with regard to issues expressly identified and resolved by this Stipulation. This Stipulation does not resolve any issues not specifically identified and settled herein. The Parties are free to take any position concerning such issues.

5. The Parties request that the Commission hold a hearing on this Stipulation. The Parties shall support the Commission's approval of this Stipulation. As applied to the DPU and the OCS, the explanation and support shall be consistent with their statutory authority and responsibility.

6. The Parties agree that if any person challenges the approval of this Stipulation or requests rehearing or reconsideration of any order of the Commission approving this Stipulation, each Party will use its best efforts to support the terms and conditions of this Stipulation. As applied to the DPU and the OCS, the phrase "use its best efforts" means that they shall do so in a manner consistent with their statutory authority and responsibility. In the event that any person seeks judicial review of a Commission order approving this Stipulation, no Party shall take a position in that judicial review proceeding in opposition to the Stipulation.

7. Except with regard to the obligations of the Parties under the four (4) immediately preceding paragraphs of this Stipulation, this Stipulation shall not be final and binding on the Parties until it has been approved without material change or condition by the Commission.

8. This Stipulation is an integrated whole, and any Party may withdraw from it if it is not approved without material change or condition by the Commission or if the Commission's approval is rejected or materially conditioned by a reviewing court. If the Commission rejects any part of this Stipulation or imposes any material change or condition on approval of this Stipulation or if the Commission's approval of this Stipulation is rejected or materially conditioned by a reviewing court, the Parties agree to meet and discuss the applicable Commission or court order within five (5) business days of its issuance and to attempt in good faith to determine if they are willing to modify the Stipulation consistent with the order. No Party shall withdraw from the Stipulation prior to complying with the foregoing sentence. If any Party withdraws from the Stipulation, any Party retains the right to seek additional procedures before the Commission, including presentation of testimony and

cross-examination of witnesses, with respect to issues resolved by the Stipulation, and no party shall be bound or prejudiced by the terms and conditions of the Stipulation.

9. This Stipulation may be executed by individual Parties through two (2) or more separate, conformed copies, the aggregate of which will be considered as an integrated instrument.

WHEREFORE, the Parties respectfully submit this Stipulation and Settlement Agreement for approval by the Commission and request that the Commission grant such approval.

Dated this 20<sup>th</sup> day of July, 2018.

**FOR Sage Telecom Communications, LLC  
d/b/a TruConnect:**



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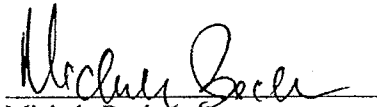
*Counsel for Sage Telecom Communications, LLC  
d/b/a TruConnect*

**FOR THE UTAH DEPARTMENT OF  
PUBLIC UTILITIES:**



Chris Parker  
Director  
Division of Public Utilities  
160 E 300 S, 5<sup>th</sup> Floor  
P.O. Box 140857  
Salt Lake City, UT 84114-6751

**FOR THE UTAH OFFICE OF  
CONSUMER SERVICES:**



Michele Beck  
Director  
Office of Consumer Services  
160 E 300 S, 2<sup>nd</sup> Floor  
Salt Lake City, UT 84114-6782

## ATTACHMENT 1

### Wire Centers



CLLI	RATE CENTER	COMPANY NAME
ALMTUTXC	ALTAMONT	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
ALTAUTMA	ALTA	QWEST CORPORATION
AMFKUTMA	AMERCNFORK	QWEST CORPORATION
ANTMUTXC	ANTIMONY	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
APVYUTXC	APPLE VLLY	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
BEVRUTMA	BEAVER	QWEST CORPORATION
BGCYUTMA	BRIGHAM CY	QWEST CORPORATION
BLNGUTXE	NAT BRIDGE	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
BNTFUTMA	BOUNTIFUL	QWEST CORPORATION
BRCNUTXC	BRYCECNYON	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
BRCYUTXC	BEARRIV CY	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
BRYLUTAA	BERYL	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
CDCYUT08	CEDAR CITY	BEEHIVE TEL CO - UT
CDCYUTMA	CEDAR CITY	QWEST CORPORATION
CHMWUTXC	CHRISTMMDW	UNION TELEPHONE CO. - WY
CLFDUTMA	CLEARFIELD	QWEST CORPORATION
CRNNUTMA	BRIGHAM CY	QWEST CORPORATION
CSDLUTXC	CASTLEDALE	EMERY TELEPHONE DBA EMERY TELECOM
CSDLUTXC	GREENRIVER	EMERY TELEPHONE DBA EMERY TELECOM
CTWDUTMA	MIDVALE	QWEST CORPORATION
DCHSUTMA	DUCHESNE	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
DELTUTXC	DELTA	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
DGWYUTMA	DUGWAY	SKYLINE TELECOM
DRPRUTMA	MIDVALE	QWEST CORPORATION
DTJHUTXC	DUTCH JOHN	UNION TELEPHONE CO. - WY
ECRCUTMA	PRICE	CARBON/EMERY TELECOM, INC. - UT
EGMTUTAA	EAGLE MTN	DIRECT COMMUNICATION CEDAR VALLEY, LLC
ENTRUTXC	ENTERPRISE	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
ESCLUTXC	ESCALANTE	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
EURKUTXC	EUREKA	SKYLINE TELECOM
FDNGUTXC	FIELDING	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
FLMRUTXC	FILLMORE	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
FRLDUTXC	FRUITLAND	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
FRTNUTMA	FARMINGTON	QWEST CORPORATION
FRVWUTXC	SOLDER SMT	CENTRAL UTAH TELEPHONE, INC.
FRVWUTXC	SPNSFKCNYN	CENTRAL UTAH TELEPHONE, INC.
FTBTUTXC	FLATTOP	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
GNDLUTXC	GREENDALE	UNION TELEPHONE CO. - WY
GNSNUTXC	GUNNISON	GUNNISON TELEPHONE CO.
GRCKUTXC	GROUSE CRK	BEEHIVE TEL CO - UT
GRCYUTXC	GARDENCITY	BEAR LAKE COMMUNICATIONS
GSHNUTXC	GOSHEN	SKYLINE TELECOM
GTVLUTMA	TOOELE	QWEST CORPORATION
HBCYUTMA	HEBER CITY	QWEST CORPORATION
HLDNUTXC	HOLDEN	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
HLDYUTMA	MIDVALE	QWEST CORPORATION

CLLI	RATE CENTER	COMPANY NAME
HLPRUTMA	PRICE	CARBON/EMERY TELECOM, INC. - UT
HNVIUTMA	OGDEN	QWEST CORPORATION
HOWLUTXC	PROMONTORY	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
HRCNUTMA	ST GEORGE	QWEST CORPORATION
HYRMUTMA	LOGAN	QWEST CORPORATION
KAMSUTXC	COALVILLE	ALL WEST COMMUNICATIONS, INC. - UTAH
KAMSUTXC	JORDANELLE	ALL WEST COMMUNICATIONS, INC. - UTAH
KAMSUTXC	TIMBERLAKE	ALL WEST COMMUNICATIONS, INC. - UTAH
KAMSUTXC	KAMAS	ALL WEST COMMUNICATIONS, INC. - UTAH
KAMSUTXC	RANDOLPH	ALL WEST COMMUNICATIONS, INC. - UTAH
KANBUTXC	KANAB	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
KRNSUTMA	MIDVALE	QWEST CORPORATION
KYVLUTMA	KAYSVILLE	QWEST CORPORATION
LAPNUTXC	LAPOINT	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
LEDSUTMA	ST GEORGE	QWEST CORPORATION
LEHIUTMA	LEHI	QWEST CORPORATION
LOGNUTMA	LOGAN	QWEST CORPORATION
LYTNUTMA	CLEARFIELD	QWEST CORPORATION
MAGNUTNM	MIDVALE	QWEST CORPORATION
MANLUTXC	MANILA	UNION TELEPHONE CO. - WY
MANTUTXC	MANTI	MANTI TELEPHONE CO.
MDVAUTMA	MIDVALE	QWEST CORPORATION
MEDWUTXC	MEADOW	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
MLFRUTXC	MILFORD	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
MNTIUTXC	MONTICELLO	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
MOABUTXC	MOAB	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
MONRUTMA	MONROE	QWEST CORPORATION
MRGNUTMA	MORGAN	QWEST CORPORATION
MRRYUTMA	MURRAY	QWEST CORPORATION
MTGNUTMA	MORGAN	QWEST CORPORATION
NEOLUTXC	NEOLA	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
NEPHUTMA	NEPHI	QWEST CORPORATION
NSLKUTMA	BOUNTIFUL	QWEST CORPORATION
OGDNUTMA	OGDEN	QWEST CORPORATION
OGDNUTNO	OGDEN	QWEST CORPORATION
OGDNUTSO	OGDEN	QWEST CORPORATION
OGDNUTWE	OGDEN	QWEST CORPORATION
OREMUTMA	PROVO	QWEST CORPORATION
ORVLUTXC	ORDERVILLE	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
PAGEAZMA	GLNCNYONCY	QWEST CORPORATION
PLGVUTMA	PLEASATGRV	QWEST CORPORATION
PNGTUTXC	BEAVER	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
PNGTUTXC	ST GEORGE	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
PNGTUTXC	CEDAR CITY	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
PNGTUTXC	PANGUITCH	SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
PRCYUTMA	PARK CITY	QWEST CORPORATION

CLLI	RATE CENTER	COMPANY NAME
PRICUTMA	PRICE	CARBON/EMERY TELECOM, INC. - UT
PROVUTMA	PROVO	QWEST CORPORATION
PRTGUTXC	PORTAGE	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
PRTNUTXC	PARTOUN	BEEHIVE TEL CO - UT
PRWNUTMA	PAROWAN	QWEST CORPORATION
PYSNUTMA	PAYSON	QWEST CORPORATION
RCFDUTMA	RICHFIELD	QWEST CORPORATION
RCMDUTMA	LOGAN	QWEST CORPORATION
RNDTUTXC	RANDLETT	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
ROY UTMA	CLEARFIELD	QWEST CORPORATION
RSVTUTMA	ROOSEVELT	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
RSVYUTXC	RUSHVALLEY	BEEHIVE TEL CO - UT
RVTNUTMA	MIDVALE	QWEST CORPORATION
SALMUTMA	SPANIHFORK	QWEST CORPORATION
SALNUTMA	SALINA	QWEST CORPORATION
SCFDUTXC	SCOFIELD	CENTRAL UTAH TELEPHONE, INC.
SCIPUTXC	SCIPIO	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
SLKCUTEA	SALT LAKE	QWEST CORPORATION
SLKCUTMA	SALT LAKE	QWEST CORPORATION
SLKCUTSO	SALT LAKE	QWEST CORPORATION
SLKCUTWE	SALT LAKE	QWEST CORPORATION
SMFDUTMA	LOGAN	QWEST CORPORATION
SNTQUTMA	PAYSON	QWEST CORPORATION
SNVLUTXC	SNOWVILLE	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
SPDLUTMA	ST GEORGE	QWEST CORPORATION
SPFKUTMA	SPANIHFORK	QWEST CORPORATION
SPVLUTMA	SPRINGVL	QWEST CORPORATION
STGRUTMA	ST GEORGE	QWEST CORPORATION
TABNUTXC	TABIONA	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
THSNUTXC	THOMPSON	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
THTCUTXC	THATCHER	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
TOOLUTMA	TOOELE	QWEST CORPORATION
TRMNUTXC	TREMONTON	CITIZENS TELECOM-UTAH DBA FRONTIER COMM OF UT
VERNUTXC	VERNON	BEEHIVE TEL CO - UT
VEYOUTMA	ST GEORGE	QWEST CORPORATION
VRNLUTMA	FLATTOP	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
VRNLUTMA	VERNAL	UBTA-UBET COMMUNICATIONS, INC. DBA STRATA NETWORKS
WASHUTMA	ST GEORGE	QWEST CORPORATION
WJRDUTMA	MIDVALE	QWEST CORPORATION
WNDVUTMA	WENDOVER	SKYLINE TELECOM



## ATTACHMENT 2

### Utah-specific Fact Sheet



## IMPORTANT INFORMATION ABOUT YOUR TRUCONNECT LIFELINE SERVICE

TRUCONNECT Lifeline Service is brought to you by Sage Telecom Communications, LLC d/b/a TruConnect, and includes the provision of a free SIM card or E911-compliant, data-capable wireless device. This government-sponsored Lifeline telephone service is subject to continuing eligibility and annual recertification. Only one Lifeline subsidy per household is allowed; your participation in this program requires that you do not receive Lifeline subsidy on any other phone, either wireless or wireline. A household, for purposes of the Lifeline program, is defined as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one-per-household requirement would constitute a violation of the FCC's rules and would result in the consumer's de-enrollment from the program, and potentially, prosecution by the United States government. If you no longer receive the low-income assistance or your income exceeds the qualifying amount, you must notify TRUCONNECT. As a recipient of Lifeline service, you may not transfer your service to any other individual, including another eligible low-income consumer or give away or sell this phone.

- Your enrollment in the program will be for 12 months (unless your eligibility status changes, you select a different carrier, or there is no activity on your phone for thirty (30) consecutive days).
- You will receive a minimum of 750 free, anytime voice minutes, unlimited text messages, and 1 gigabyte ("GB") of high-speed data usage each month, or up to unlimited voice minutes and 5 GB of high-speed data usage at a discounted rate, depending on the Plan Option you choose. This offer may increase but will not decrease. TRUCONNECT will inform you of any changes (you must follow the procedures described in the welcome kit to receive free minutes and elect a Plan Option).
- If you choose the Basic Lifeline Plan (750 Minute Plan), unused free minutes will not carry over to the following month.
- Minutes will be charged for both outgoing and incoming calls.
  - Emergency calls to 911 will not count against your available minutes.
  - Calls to TRUCONNECT customer service will not count against your minutes.
- To contact TRUCONNECT customer service, please dial 611 from your TRUCONNECT handset device, or dial TRUCONNECT' toll-free number 800-430-0443. You can also contact TRUCONNECT customer service representatives via the "Contact Us" page on TRUCONNECT's website: [www.truconnect.com](http://www.truconnect.com).
- Emergency calls to 911 CAN be made even if you have NO remaining minutes available.
- Additional Top-Up airtime can be purchased to add additional airtime in the following denominations:
  - \$5.00, for 500 domestic voice minutes, Unlimited to Mexico, China, Canada & 55 more or \$5 additional international minutes, or 500 MB of high-speed data usage (valid for 30 days);\*
  - \$10.00, for 1000 domestic voice minutes and 1 GB of high-speed data usage (valid for 30 days);\*
- By the end of 12 months TRUCONNECT will contact you to verify that you are still eligible for Lifeline support to continue to receive free minutes monthly.
- If you have purchased additional airtime and have remaining minutes and days of service at the end of your Lifeline eligibility, you will be subject to the terms and conditions of TRUCONNECT's retail wireless services.

YOU ARE ENCOURAGED TO READ YOUR WELCOME KIT CAREFULLY FOR COMPLETE DETAILS REGARDING YOUR TRUCONNECT LIFELINE SERVICE.

\*Top Up options are "either/or", meaning for example, for the top up price of \$5.00, customers can purchase *either* 500 Domestic minutes *or* 500 MB of data *or* Unlimited to Mexico, China, Canada & 55 more *or* \$5 additional international minutes.