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# State of Utah

## Department of Commerce

### Division of Public Utilities

CHRIS PARKER  
*Executive Director*

ARTIE POWELL  
*Director, Division of Public Utilities*

## Action Request Response

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
Artie Powell, Director  
Brenda Salter, Utility Technical Consultant Supervisor  
Paul Hicken, Technical Consultant  
**Date:** June 10, 2020  
**Re:** **Docket No. 18-2601-01**, Sage Telecom Communications, LLC Notice of Lifeline Rate Changes.

### Recommendation (Acknowledge)

The Division of Public Utilities (Division) recommends the Public Service Commission (Commission) acknowledge the proposed changes in minutes and data to Sage Telecom Communications, LLC dba TRUCONNECT (Sage Telecom) Lifeline offerings in the State of Utah.

### Background

On June 2, 2020, Sage Telecom filed with the Commission notification of changes to their existing lifeline program. The proposed changes will offer 1,000 minutes of voice, unlimited text messages, and 3 gigabytes of data at a net cost of \$0.00. As contemplated by the order granting ETC status, Sage is filing the notification with the Commission of changes to the existing plan.

The Division recommends the Commission acknowledge receipt of the notification and allow the effective date to be December 1, 2019.

Cc: Justin Jetter, Assistant Attorney General  
Cheryl Murray, Utility Analyst, Office of Consumer Services, State of Utah  
Lance J.M. Steinhart, Attorney, Sage Telecom Communications  
Heather Kirby, Sage Telecom Communications