



PublicService Commission &lt;psc@utah.gov&gt;

**Re: Docket No. 19-041-01 DPU Action Request Response - 03-29-2019**

1 message

**Dave Ciani** <managingdirector@sorrelriver.com>

Sun, Mar 31, 2019 at 5:08 PM

To: DataRequest DPU &lt;dpudatarequest@utah.gov&gt;

Cc: Public Service Commission <psc@utah.gov>, Casey Jay Coleman <CCOLEMAN@utah.gov>, Chris Parker <chrisparker@utah.gov>, Gary Smith <garysmith@utah.gov>, Joseph Hellewell <jhellewell@utah.gov>, Justin Jetter <jjetter@agutah.gov>, Mark Long <mlong@utah.gov>, Patricia Schmid <Pschmid@agutah.gov>, Paul Allen Hicken <phicken@utah.gov>, Ronald Slusher <rslusher@utah.gov>, Shauna Marie Benvegna-springer <sbenvegn@utah.gov>, William S Duncan <wduncan@utah.gov>, Alex Ware <aware@utah.gov>, Alyson Anderson <akanderson@utah.gov>, Bela Vastag <BVastag@utah.gov>, Cheryl Murray <CMURRAY@utah.gov>, Michele Beck <mbeck@utah.gov>, Robert Moore <rmoore@agutah.gov>, Steven Snarr <stevensnarr@agutah.gov>, Elizabeth Rad <erad237@gmail.com>, SRR General Manager <gm@sorrelriver.com>, Operations Director <operationsdirector@sorrelriver.com>, Accounting Manager <accounting@sorrelriver.com>, "Toso-Condon, Robin" <robin.j.toso-condon@ftr.com>, carl.erhart@ftr.com, "Giles, Mike" <Mike.Giles@ftr.com>, Natalie Chiles <Natalie.Chiles@ftr.com>, sfmecham@gmail.com

Dear PSC,

Thank you very much for looking into this matter more closely. I would like to add that currently I cannot reach the hotel and am getting emails from potential guests who are trying to reach reservations. I have just tried the resort and am getting a busy signal. We continue to have significant problems and our local maintenance contact Mike Giles and our account rep Natalie Chiles have been directed not to communicate with us. Our business, and staff and guest's safety is at the mercy of this unreliable utility. Please include this recent occurrence in your investigation.

Best regards,  
Dave Ciani

On Fri, Mar 29, 2019 at 10:42 AM DataRequest DPU &lt;dpudatarequest@utah.gov&gt; wrote:

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Dave

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