

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Jayne Dillon May against Frontier Communications	<u>DOCKET NO. 19-041-02</u>
Investigation of Citizens Telecommunications Company of Utah dba Frontier Communications of Utah	<u>DOCKET NO. 19-041-04</u> <u>SCHEDULING ORDER AND NOTICE OF STATUS AND SCHEDULING CONFERENCE</u>

ISSUED: July 19, 2019

On June 28, 2019, the Public Service Commission (PSC) issued its Order and Action Request, directing the Division of Public Utilities (DPU) and the Office of Consumer Services (OCS) to file a proposed schedule for these dockets on or before July 8, 2019 and allowing Frontier Communications until July 15, 2019 to file comments on the proposal. On July 8, 2019, the DPU and the OCS jointly filed a Proposed Process, requesting the DPU's undocketed investigation be consolidated with Docket No. 19-041-04 and proposing the docket take place in two phases. The Proposed Process asks that in Phase I, the parties take initial discovery until September 16, 2019. After this period, the DPU and the OCS request the PSC hold a scheduling conference during which the DPU and the OCS intend to bring specific recommendations for the process of Phase II. The Proposed Process asks parties be allowed 10 days and use their best efforts to respond to informal discovery requests.

Frontier Communications filed no response to the Proposed Process.

Accordingly, good cause appearing, the PSC approves and adopts the Proposed Process.

DISCOVERY

Discovery turn-around times are ten days or best efforts through September 16, 2019. Parties shall serve discovery requests and responses by electronic mail. In the event a document

produced in response to a discovery request cannot reasonably be transmitted by electronic mail, the party disclosing the document shall provide an electronic copy of the document on CD (or, if an electronic copy is not available, a paper copy).

NOTICE OF STATUS AND SCHEDULING CONFERENCE

A status and scheduling conference in these dockets will be conducted on **Tuesday, September 17, 2019, at 2:00 P.M., Fourth Floor Hearing Room 4011, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah.**

Individuals wishing to participate by telephone should contact the PSC two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-772-8824) to receive a bridge number and participant passcode. Participants attending by telephone should then call the bridge number five minutes before the conference, entering the passcode followed by the # sign to ensure participation.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during any proceeding should notify the PSC at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the conference.

DATED at Salt Lake City, Utah, July 19, 2019.

/s/ Michael J. Hammer
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#309253

CERTIFICATE OF SERVICE

I CERTIFY that on July 19, 2019, a true and correct copy of the foregoing was served upon the following as indicated below:

By Electronic-Mail:

Jayne Dillon May (ejdillon@frontiernet.net)

Robin J. Toso-Condon (robin.j.toso-condon@ftr.com)

Leslie Zink (leslie.zink@ftr.com)

Frontier Communications

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By Hand-Delivery:

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Administrative Assistant