



State of Utah  
Department of Commerce  
Division of Public Utilities

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## Action Request Response

**To:** Utah Public Service Commission

**From:** Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Brenda Salter, Utility Technical Consultant Supervisor

Mark Long, Utility Analyst

Paul Hicken, Technical Consultant

**Date:** November 12, 2019

**Re:** **Docket No. 19-041-T04, TARIFF** Citizens Telecommunications Company of Utah dba Frontier Communications of Utah's Tariff Revisions.

### Recommendation (Approve Tariff Sheets)

The Division of Public Utilities (Division) recommends that the Public Service Commission (Commission) approve Citizens Telecommunications Company of Utah dba Frontier Communications (Frontier Utah) Tariff Revisions to reduce the Federal Lifeline support per the Federal Communication Commission's (FCC) Lifeline Modernization Order.

### Issue

On October 28, 2019, Frontier Utah filed modified tariff pages requesting a reduction to the Lifeline service fee. On October 28, 2019 the Commission issued an Action Request for the Division to investigate the proposed changes and report its findings and recommendation to the Commission by November 12, 2019. This memorandum represents the Division's response to the Commission's Action Request.

## **Background**

Frontier Utah is requesting a change to its tariff to reduce the Federal Lifeline support for voice-only Lifeline service from \$9.25 per month per Lifeline subscriber to \$7.25, as a result of the FCC's Lifeline Modernization Order, WC Docket No. 11-42, issued April 27, 2016.

## **Conclusion**

The Division has reviewed Frontier Utah's filing and has no objection to the proposed changes. The Division therefore recommends the Commission approve this filing with the proposed effective date of December 1, 2019, as requested.

Cc: (Service List)