



State of Utah

Department of Commerce Division of Public Utilities

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Action Request Response

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Brenda Salter, Utility Technical Consultant Supervisor

Mark Long, Utility Analyst

Paul Hicken, Technical Consultant

Date: November 12, 2019

Re: **Docket No. 19-041-T05, TARIFF** Citizens Telecommunications Company of Utah dba Frontier Communications of Utah's changes to its Vacation Getaway Services.

Recommendation (Approve Tariff Sheets)

The Division of Public Utilities (Division) recommends that the Public Service Commission (Commission) approve Citizens Telecommunications Company of Utah dba Frontier Communications of Utah (Frontier Utah) changes to its Vacation Getaway Services to increase the number of qualifying customers.

Issue

On October 28, 2019, Frontier Utah filed modified tariff pages requesting changes to its Vacation Getaway Services. On October 28, 2019 the Commission issued an Action Request for the Division to investigate the proposed changes and report its findings and recommendation to the Commission by November 12, 2019. This memorandum is the Division's response to the Commission's Action Request.

Background

Frontier Utah is requesting a change to its tariff to include less restrictive language regarding Vacation Get Away Service available to customers. Vacation Get Away Service is now also available to multi party customers or optional measure service customers.

Conclusion

The Division has reviewed Frontier Utah's filing and has no objection to the proposed changes. The Division therefore recommends the Commission approve this filing with the proposed effective date of December 1, 2019, as requested.

Cc: (Service List)