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Attorney for Qwest Corporation d/b/a CenturyLink QC

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

Formal Complaint of Harry Lucas
against Qwest Corporation
dba CenturyLink QC

DOCKET NO. 19-049-103
**CENTURYLINK'S RESPONSE &
MOTION TO DISMISS**

Harry Lucas filed a formal complaint (“Complaint”) against Qwest Corporation d/b/a CenturyLink QC (“CenturyLink”), challenging the balance on his bill in the amount of \$82.54. CenturyLink provides its Response and Motion to Dismiss the Complaint. The Public Service Commission of Utah (the “Commission”) should dismiss the Complaint since the Complaint is moot. CenturyLink believes it properly billed Mr. Lucas. Nonetheless, immediately after receiving the Complaint, CenturyLink resolved this matter with Mr. Lucas. CenturyLink agreed to credit Mr. Lucas bill for \$82.54, and in exchange Mr. Lucas agreed to dismiss the Complaint.

On March 25, 2019, CenturyLink advised Mr. Lucas that he was credited \$82.54. On April 12, 2019, Mr. Lucas advised CenturyLink that he contacted the Commission to have the Complaint dismissed. Further, on April 16, 2019, Mr. Lucas advised CenturyLink that he sent a letter seeking to have the Complaint dismissed.

Given the resolution of the matter as between CenturyLink and Mr. Lucas the Complaint should be dismissed with prejudice.

RESPECTFULLY SUBMITTED this 17th day of April 2019.

CENTURYLINK

A handwritten signature in cursive script that reads "Torry Somers".

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