- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Anne Francis against CenturyLink

DOCKET NO. 19-049-09

NOTICE OF FILING AND COMMENT PERIOD

ISSUED: August 28, 2019

On August 26, 2019, Anne Francis ("Complainant") filed a Formal Complaint with the

Public Service Commission (PSC) against CenturyLink. CenturyLink may submit a written

response on or before Wednesday, September 25, 2019, and Complainant may submit a written

reply on or before Thursday, October 10, 2019.

DATED at Salt Lake City, Utah, August 28, 2019.

<u>/s/ Michael J. Hammer</u> Presiding Officer

Attest:

/s/ Gary L. Widerburg PSC Secretary DW#309795

DOCKET NO. 19-049-09

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CERTIFICATE OF SERVICE

I CERTIFY that on August 28, 2019, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

Anne Francis (annefrancis82@gmail.com)

Torry Somers (<u>torry.r.somers@centurylink.com</u>) Tressa Carter (<u>tressa.carter@centurylink.com</u>) Greg Norman (<u>greg.norman@centurylink.com</u>) Becky DeMartini-Allen (<u>becky.demartini-allen@centurylink.com</u>) CenturyLink

Patricia Schmid (<u>pschmid@agutah.gov</u>) Justin Jetter (jjetter@agutah.gov) Robert Moore (<u>rmoore@agutah.gov</u>) Steven Snarr (<u>stevensnarr@agutah.gov</u>) Utah Assistant Attorneys General

Madison Galt (<u>mgalt@utah.gov</u>) Division of Public Utilities

By Hand-Delivery:

Office of Consumer Services 160 East 300 South, 2nd Floor Salt Lake City, UT 84111

Administrative Assistant