

**Qwest Corporation d/b/a CenturyLink QC**  
**PRICE LIST**

**EXCHANGE AND NETWORK  
SERVICES  
UTAH**

**SECTION 5**  
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Release 5

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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.6 LIFELINE ASSISTANCE PROGRAMS**

A. Federal Lifeline Program (Cont'd)

3. Terms and Conditions

- a. An applicant may request Lifeline assistance **directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier<sup>[1]</sup>. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: <https://www.lifelinesupport.org/ls/nv/default.aspx>.**
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Nonrecurring charges will not apply when establishing this program on existing service.
- g. Partial payments made by Lifeline customers will be applied first towards local service charges.

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<sup>[1]</sup> **National Verifier was launched on November 2, 2018 in compliance with FCC 16-38.**

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