



21 West Ave
Spencerport, NY 14559

April 18, 2019

Advice Letter No. NCC-19-02

Mr. Gary Widerburg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South,
Salt Lake City, Utah 84111

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo
Communications Company – Grandfather certain residential bundles**

Dear Mr. Widerburg:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company hereby submits an electronic filing of revised tariff sheets.

The purpose of this filing is to grandfather certain residential bundles.

It is respectfully requested that this filing become effective on May 18, 2019.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

CERTIFICATE OF SERVICE

I hereby certify that on this 18th day of April 2019, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

psc@utah.gov

Respectfully submitted,



Leslie Zink
Sr. Manager, Pricing & Tariffs
Frontier Communications
21 West Ave.
Spencerport, NY 14559
585-777-4717
Leslie.Zink@ftr.com

BUNDLED SERVICES

FRONTIER DIGITAL PHONE SERVICE – Grandfathered as of May 18, 2019

(C)

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Unlimited Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line
Call Forward - Busy Fixed & Call Forward - No Answer Fixed
Unlimited Extended Area Service
Voice Mail – Residential Basic (Non-regulated)
Call Waiting/Cancel Call Waiting
Caller ID – Name & Number

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 8 IV.C.

Call Forward Variable or Fixed	Caller ID
*69 Call Return	Call Trace
*66 Busy Number Redial	Anonymous Call Rejection
Speed Call 8 ¹ or Speed Call 30	Selective Call Rejection
3 Way Calling	Call Waiting ID
	Priority Call

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE – Grandfathered as of May 18, 2019 (Continued)

(C)

IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering See Condition I	9.99

V. CONDITIONS

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE – Grandfathered as of May 18, 2019 (Continued)

(C)

V. CONDITIONS (Continued)

H. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

I. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Service while they are away, a minimum of one month and up to nine months during a 12 month period.

1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
3. A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Service will be temporarily deactivated.
5. If the customer does not notify the Utility to reactive their Frontier Digital Phone Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
6. This service does not change any other terms and conditions of the product.
7. All applicable taxes and surcharges apply.
8. The monthly rate includes the Federal End User Common Line Charge.

(L) Item H relocated from Sheet No. 2.

BUNDLED SERVICES

FRONTIER DIGITAL PHONE 100 – Grandfathered as of May 18, 2019

(C)

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Access Line
Extended Area Service Calling
Speed Call 8 ¹

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward
Call Forward Busy
Call Waiting/Cancel Call Waiting
Anonymous Call Rejection
*66 Busy Number Redial
*69 Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Trace
3 Way Calling
Speed Call 30

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 – Grandfathered as of May 18, 2019 (Continued)

(C)

IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone 100 bundle is provided at the following rate:

	Monthly Rate
Frontier Digital Phone 100	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 – Grandfathered as of May 18, 2019 (Continued)

(C)

V. **CONDITIONS** (Continued)

- H. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100 Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 bundle and services will be reactivated and billed at the applicable rates.
 - 5. The Federal Subscriber Line Charge is included in the monthly rate.
 - 6. All applicable taxes and surcharges apply.

BUNDLED SERVICES

FRONTIER UNLIMITEDUT – Grandfathered as of May 18, 2019

(C)

I. APPLICABILITY

Applicable to Single-party Residential Flat rate service.

II. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedUT service as said exchanges are defined on the maps contained in this tariff.

III. GENERAL

A. The Frontier UnlimitedUT is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Residential Line
Extended Area Service Calling
Call Waiting/Cancel Call Waiting

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Basic Call Forward
Call Forward Busy
Call Waiting/Cancel Call Waiting
Anonymous Call Rejection
*66 Busy Number Redial
*69 Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Trace
3 Way Calling
Speed Call 30

IV. RATES AND CHARGES

A. Unless otherwise stated elsewhere in this Section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT – Grandfathered as of May 18, 2019 (Continued)

(C)

IV. RATES AND CHARGES (Continued)

B. Frontier UnlimitedUT is provided at the following rates:

	Monthly Rate
Frontier UnlimitedUT	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT – Grandfathered as of May 18, 2019 (Continued)

(C)

V. CONDITIONS (Continued)

- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedUT Service while they are away, a minimum of one month and up to nine months during a 12 month period.
 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedUT bundle and services will be reactivated and billed at the applicable rates.
 5. The Federal Subscriber Line Charge is included in the monthly rate.
 6. All applicable taxes and surcharges apply.