



21 West Ave  
Spencerport, NY 14559

October 28, 2019

Advice Letter No. NCC-19-05

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo  
Communications Company – Vacation Get Away Service**

Dear Mr. Widerburg:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to include less restrictive language regarding Vacation Get Away Service available to customers. Vacation Get Away Service is also available to multi party customers or optional measure service customers.

It is respectfully requested that this filing become effective on December 1, 2019.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: lms  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 28<sup>th</sup> day of October 2019, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

**SUSPENSION OF SERVICE**

VACATION GET AWAY SERVICE

I. GENERAL

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

II. CONDITIONS

A. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.

B. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.

C. Vacation Get Away Service will not be made available for periods of less than two (2) months.

D. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.

E. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.

F. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A letter with the missed notifications will be sent to the customer at the time of restoral.

G. Monthly bills for services not covered by the Vacation Get Away Service during the vacation service period are to be paid in accordance with regular collection practices.

H. Vacation Get Away Service will be available where technically feasible.

I. Charges for Vacation Get Away Service will be a non-recurring charged to be billed in advance of the vacation service.

III. RATES AND CHARGES

Nonrecurring Charge

Vacation Get Away Service \$39.99

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