

South Central Utah Telephone Assn. (SCUTA) 19-052-T01 Tariff Project Narrative for the Cooperative that follows Utah Code 54.7.12, section (7).

1. Sheet 1 was updated to add the SCUTA & State Commission contact information;
2. Sheets 2-6.1; Section & Subject Index, were cleaned up to match the actual sheet numbers it references, added reserved for future use where we deleted references to services that had no customers, and where we added new services;
3. Sheet 7, Definitions, cleaned up the definitions for channel & circuit. Added Customer reference to Subscriber definition since both are used throughout Tariff, and text change for Exchange Area;
4. Sheet 8, Definitions, clarified how foreign exchange directory listing is used in their territory;
5. Sheet 9, Definitions, cleaned up local exchange service definitions and deleted party line since this service is not offered;
6. Sheet 10, Definitions, deleted public and semi-public since these services are not offered;
7. Sheet 11, Definitions, deleted tie trunk since there are no customers and not a service they offer and fixed the word ranks to racks;
8. Sheet 13, General Rules and Regulations, clarified the monthly rate is based on 30 days;
9. Sheet 14, General Rules and Regulations, updated the overbilling & under-billing statement of two not three years;
10. Sheet 16, General Rules and Regulations, E.1 Application of Service was updated;
11. Sheet 17, General Rules and Regulations, E.6. revised public highway to public road;
12. Sheet 18, General Rules and Regulations, removed issuance of issued credit cards since these are readily available from numerous sources and no longer available from SCUTA;
13. Sheet 19, General Rules and Regulations, updated text on contracts.
14. Sheet 20, General Rules and Regulations,
  - a. updated the text in I. 1.
  - b. That all charges are due when billed, updated I.2, for credit cards. Customers want to be able to pay by credit card.
  - c. Added I. 3, on what the declined credit card and Automated Clearing House (ACH) policy is for non-payments;
15. Sheets 21 & 21.1, General Rules and Regulations,
  - a. Added a reference to special taxes, fees, and charges which should be understood, but SCUTA wanted it to be clear these apply in additions to the Local rates and charges;
  - b. Also added Seasonal and Temporary Customers rules.
16. Sheet 22, Network Access Line Service, removed tone dial reference since all services have this. Clarified that in certain circumstances the customer may need to provide power for the Network Termination Device at the customer premise;
17. Sheet 24.1, Lifeline Telephone Assistance Program, update the lifeline application information;
18. Sheet 24.2, Lifeline Telephone Assistance Program, clarified toll blocking has no deposit & no toll blocking charge;
19. Sheets 25 & 25.1 added Direct-Inward-Dialing Service, a new service offering. Business customers have requested this service. This new offering used up the "reserved for future use" sheets. The rates and charges are similar to what other Utah ILECs offer for this optional service. Clarified that if the customer provides the T-1 channelization then the DS1 Line Port charge, plus five end user common line & five access recovery charges;

20. Sheets 26 -26.2 added Directory Listing Information Service (DLIS), a new service offering which would be offered to directory vendors that want to purchase SCUTA's telephone directory data base for their own directory. We could not find this offering in Utah, but we based the 4 cent non-recurring charge and conditions on an approved California Tariff where all the small ILECs offer this too. That Tariff can be provided to staff if needed;
21. Sheets 27 & 28, Reserved for Future Use, deleted Teleselect Service because there are no customers and is no longer a requested service;
22. Sheets 29 & 30, Service Connection, Move and Change Charges;
  - a. Removed Premise Visit charge along with the definition since it is no longer needed today;
  - b. Cleaned up outdated text;
  - c. Added the actual Reconnection Charge and definition, which is the service order and line connection charge so it is clear what the reconnection charge is;
  - d. Sheet 30, defines the reconnection charge;
23. Sheet 31, Off-Premise Extension Service,
  - a. clarified existing \$4 monthly rate for continuous property is for those bridged at customer premises; and
  - b. added the access line rate for those off-premise extension bridged at the central office to match non-continuous.
  - c. Also added a reference to the interstate end user common line charge & Access Recovery Charge applying when bridged in central office.
24. Sheet 32, Intraexchange Special Access,
  - a. clarifies that this service is available to existing customers at the same location.;
  - b. Added a 2-Wire Analog Circuit rate that came with the CenturyLink purchase years ago and part of this clean up;
  - c. Added reference that any new service for intrastate special access will be offered from the SCUTA State Access Service Tariff where a variety of special access services are available;
25. Sheet 33, Directory Assistance Service, the text was cleaned up to remove the conditions for public & semi-public telephones and fixed some wording;
26. Sheet 34, Directory Listings, is cleaned up, adds the primary listing with no charge so it is clear, and clarifies the foreign exchange directory listing monthly rate;
  - a. To be consistent \$ signs were added to all the current rates;
  - b. Added Non-Listed for Multi-Line Business to show no charge when a business does not want to list all the telephone numbers;
  - c. Added Omit Address from Directory Listing to clarify that there is no charge to the customer. This helps the employees know how to list the number in the directory;
27. Sheet 35, Directory Listings;
  - a. Move material from Sheet 34;
  - b. Clean up header and add Conditions- (Cont'd)
  - c. Added clarification that Seasonal and Temporary Customers will remain in the directory for the duration of their service.
28. Sheet 36-38.6, Custom Calling Features

- a. Sheet 36 & 37, moved Custom Calling Features & conditions to sheets 37.1, 38 thru 38.5 to blend with what was once the Advanced Custom Calling Features so it is one schedule,
  - b. Sheet 37.1 was created to show the basic custom calling and advanced custom calling rates all under one section. Some new features were added and some features were deleted that do not have customers nor were these features requested,
  - c. Sheet 37.1, added dollar signs to all the rates to be consistent with other tariff sheets,
  - d. Sheet 38, shows the remaining features offered today. All set up in alphabetical order and deleted the discounts for the package of five that had no customers.
  - e. Sheet 38.1, removed the reference to party line service in the Conditions;
  - f. Sheets 38.1-38.6, cleaned up text, added definitions, updated access codes for various features, and removed definitions;
29. Sheets 39 & 39.1, Voice Mail Service was removed since these 1995 features are outdated and there are no customers. South Central Communications provides this under Price List.
30. Sheets 40-43, Reserved for Future Use, deleted Payphone Service since there are no customers. With cellular service this service offering is not needed;
31. Sheet 44, Construction Charges, clarify in lieu of the charges that the applicant can furnish all material and perform construction of facilities.
32. Sheets 45 & 46, Construction Charges were updated since there is no base rate area. The Line extensions and upgrade charges were updated and all charges are on sheet 45. Part of Sheet 46 was deleted since the charges are addressed on Sheet 45.
33. Sheet 48, Construction Charges, Real Estate Subdivisions, the sub-divider's written notification was changed from 50% to 70% when the hook-up was attained;
34. Sheet 49, Construction Charges, 5. Saving Clause removed Foreign Exchange Service which is not a service offered;
35. Sheets 50 & 51; Connection with Subscriber-Owned Equipment Visit Charges;
- a. was revised to clarify this covers visit charges when trouble is reported and that the current charge is for regular business hours Monday thru Friday 8 am to 5 pm.
  - b. After hour charges were added when the customer insists on a trouble visit on their CPE after the normal business hours.
  - c. Clarifies that trouble reports for Internet Service are covered under the Price List,
  - d. Sheet 51 clarifies when the after hour charges would apply;
36. Sheet 52, Optional Trunk Hunting Service Arrangements, deleted last sentence in Conditions that does not apply anymore;
37. Sheet 53, Message Restriction-Local Exchange Service,
- a. added with PIN to the long distance message restriction and added international toll restriction and its conditions;
  - b. Added Preferred Carrier Freeze (PIC Freeze) offered to customers who want to avoid being slammed to another carrier. There is no charge to freeze the interLATA or intraLATA toll carrier.
38. Sheet 54, Reserved for Future Use, Telephone Calling Card offering was removed since the customers have many options for buying calling cards and no longer come to SCUTA to buy them;
39. Sheet 55, Emergency Reporting System, this service was removed since there are no customers;
40. Sheet 56, Teen Line Service was removed since SCUTA no longer has any customers;

41. Sheets 57 & 58, Operator Verification/Interruption Service is not available from the Company's operator service provider so a note within that tariff sheet is there for the business office to refer to. Sheet 58 was Reserved for Future Use,
42. Sheets 59-59.6, Frame Relay Service is deleted since there are no customers;
43. Sheets 59.7 thru 59.14, Integrated Services Digital Network (ISDN) PRI, this service was added since this can be offered with existing facilities;
44. Sheet 60 is deleted since there are no more concurrences. SCUTA has their own Access Service Tariff.

Please call Lorrie Bernstein at 209-481-1682 or email me at [lorrie.bernstein@mossadams.com](mailto:lorrie.bernstein@mossadams.com) with any questions.

Thank you,