

---

SCHEDULE OF RATES AND CHARGES  
TOGETHER WITH RULES AND REGULATIONS  
APPLICABLE TO TELEPHONE SERVICE  
PROVIDED IN THE TERRITORY SERVED BY THE  
SOUTH CENTRAL UTAH TELEPHONE ASSN.  
WITHIN THE STATE OF UTAH AS FOLLOWS:

South Central Utah Telephone Assn., Inc. Toll-Free Number  
**1-888-826-4211**

45 North 100 West  
P.O. Box 555, Escalante, UT 84726

Complaints or questions about this tariff may be  
addressed to the Company at the address and phone  
number above or to the Utah Public Service Commission  
at the address and phone number below:

**State of Utah Public Service Commission**  
160 East 300 South, Salt Lake City, UT 84111  
(801) 530-7622

(N)

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

SECTION INDEX

---

Title	1	
Index (Section and Subject)	2-6.1	(T)
Definitions	7-11	
General Rules and Regulations	12-21	
Application	12	
Explanation of Symbols	12	
Obligation of Company	13, 14	(T)
Use of Service and Facilities	14, 15	
Establishment and Furnishing of Service	16, 17	(T)
Telephone Directories	17	
Establishment and Maintenance of Credit	17, 18	(T)
Minimum Contract Periods and Termination of Service	18-20	
Payment for Service and Facilities	20	
Special Service and Facilities	21	
Special Taxes, Fees, and Charges	21	(N)
Seasonal and Temporary Customers	21, 21.1	(N)
Network Access Line Service	22, 23	(T)
Lifeline Telephone Assistance Program	24-24.2	
Direct-Inward-Dialing (DID) Service	25, 25.1	(N)
Directory Listing Information Service (DLIS)	26-26.2	(N)
Reserved for Future Use	27, 28	(T)
Service Connection, Move and Change Charges	29, 30	(T)
Off-Premise Extension Service	31	
Intraexchange Private Line	32	(T)
Directory Assistance Service	33	
Directory Listings	34, 35	(T)
Custom Calling Features (CCF)	36-38.6	(T)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

SECTION INDEX (Cont'd)

---

Reserved for Future Use	39-43	(T)
Construction Charges	44-49	
Connection with Subscriber-Owned Equipment Visit Charges	50, 51	(T)
Optional Trunk Hunting Service Arrangements	52	(T)
Message Restriction – Local Exchange Service	53	
Reserved for Future Use	54-56	(T)
Operator Verification/Interruption Service	57	(T)
Reserved for Future Use	59-59.6	(T)
Integrated Services Digital Network (ISDN)	59.7-59.11	(N)
Reserved for Future Use	60	(T)
Exchange Maps	61	

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

SUBJECT INDEX (Cont'd)		(T)
Subject	Sheet No.	
Access Lines	22, 23	(T)
Access to Premises	14	
Additional Listings, Directory	34, 35	(T)
Adjustments of Charges	14	
Advanced Custom Calling Features – See Custom Calling Features (CCF)	36-38.6	(T)
Alterations	16	
Alternate Listings	34, 35	(T)
Application and Explanation of Symbols	12	
Application for Service	16	
		(D)
Availability of Facilities	13	
		(D)
Changes and Moves	29, 30	(T)
Change in Telephone Number	16	
		(D)
Connecting Company Lines, Use of	13	
Connection with Subscriber-Owned Equipment	50, 51	(T)
Construction Charges	44-49	
Construction, Special Types	17	
		(D)
Credit, Establishment of	17	
Credit, Discontinuance of Service for Failure to Establish	18	
Custom Calling Features (CCF)	36-38.6	(T)
Date Payment Due	20	(N)
Declined Credit Card Policy	20	(N)
Defacement of Premises	13	
Definitions	7-11	
Deposits	17	
Deposits, Interest to be Paid On	18	
Direct-Inward-Dialing (DID) Service	25, 25.1	(N)
Directories, Telephone	17	
Directory Assistance Service	33	
Directory Errors and Omissions	13	
Directory Listing	34, 35	(T)
Directory Listing Information Service (DLIS)	26-26.2	(N)
Discontinuance of and Refusal to Establish Service	20	

Issued Date: April 15, 2019Michael EastEffective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01President

Title

SUBJECT INDEX (Continued)

<u>Subject</u>	<u>Sheet No.</u>	
E-911 Data Base Update	29	(N)
EAS Calling Service	23	
Establishment and Maintenance of Credit	17	(N)
Establishment and Re-establishment of Credit Deposits	18	
Equipment, Tampering with	15	
Exchange Maps	61	
Explanation of Symbols	12	
Extra Directory Listings	34, 35	(T) (D)
Governmental Objections to Service	15	
Impersonation of Another	15	
Indiscriminate Use of Facilities	15	(N)
Integrated Service Digital Network (ISDN)	59.7-59.11	
Interest to be Paid on Deposits	18	(N)
International Toll Restriction	53	
Initial Service Periods and Termination of Service	18-20	
Installation Costs, Unusual	17	
Interconnection Policy	14	
Interruption of Service	13, 57	
Intraexchange Special Access	32	(T)
Key Systems Access Line	22	
Language, Improper	15	
Lifeline Telephone Assistance Program	24-24.2	(T)
Line Extensions	17	(N)
Listings, Directory	34, 35	
Long Distance Message Restriction – Local Exchange Service	53	
Maintenance and Repair	17	(T)
Maps	61	
Message Restriction – Local Exchange Service	53	
Minimum Contract Periods	18	(T)
Move and Change Charges	29, 30	(T) 
Network Access Line Service	22, 23	(T)
		(D)*

\*Subject for "O" section was on Sheet No. 6, Redundant.

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

SUBJECT INDEX (Continued)

Subject	Sheet No.	
Obligation of Company	13, 14	(T)
Ownership & Use of Equipment	14	
Off-Premise Extension Service	31	
Operator Verification/Interruption Service	57	(T)
Optional Toll Calling Service	23	(T)
Optional Trunk Hunting Service Arrangements	52	(N) (D)
Payment for Service	16, 20	(D)
Primary Listings	34, 35	
Private Branch Exchange Access Line	22	
Profane Language	15	
Reconnection Charge	18, 29	(T)
Rendering & Payment of Bills	20	
Responsibility for & Use of Equipment	14	
Restoral of Service Charge	18, 29	(T)
Returned Check Policy and Automated Clearing House (ACH)	20	(N)
Seasonal Customers	21, 21.1	(N)
Service Charge for Restoration of Service	18, 29	(T)
Service Connection at Subscriber Premises	14	
Service Connection Charge	29, 30	
Special Services & Facilities	21	
Special Taxes, Fees, and Charges	21	(N)
Subscriber Service, Use of	15	
Tampering with Equipment	15	(D)
Telephone Directories	17	
Telephone Numbers	16	(D)
Temporary Service on Speculative Projects	49	(T)
Temporary Customers	21, 21.1	(N)
Temporary Service	49	(T)
Termination of Directory Listings	20	(L)   (L)

(L) Part of "T" Subject Index "U" and "V" section now shown on Sheet No. 6.1.

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

SUBJECT INDEX (Continued)

---

(N)

<u>Subject</u>	<u>Sheet No.</u>	
Termination of Service	19, 20	(L)
Toll Restriction	53	
Transmitting Messages	13	
Trunk Hunting Service Arrangements	52	
Unusual Installation Costs & Construction Charges	17, 44-49	(L)
Use of Connecting Company Lines	13	(N)
Use of Improper Language or Impersonation of Another	15	(N)
Use of Service and Facilities	14, 15	(T)(L)
Use of Subscriber Service	15	(N)
Verification/Interruption Service	57	(T)
Visit Charges	50, 51	(N)
		(D)

(L) Previously shown on Sheet No. 6.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DEFINITIONS

---

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

A transmission path for telecommunications between two points. (T)

Circuit

A channel used for transmission of telephone service. (T)

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer (N)

Also called Subscriber. See Subscriber definition. (N)

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an exchange. (T)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title



---

DEFINITIONS (Continued)

---

Extension and P.B.X Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B. X switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the primary exchange (T)  
in which a subscriber is furnished local service within the Company's territory. (T)

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

DEFINITIONS (Continued)

---

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

The telecommunications service which provides a local dial tone, access line, and local usage necessary to place or receive a call within an exchange area or local service area, and which gives access to the toll network.

(T)  
|  
(T)

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

(D)

(D)

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DEFINITIONS (Continued)

---

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either Central Office or P.B.X switching apparatus.

(D)

(D)

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations furnished to one individual or firm is contemplated or is to be implied, except when definitely provided for in the schedules.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

DEFINITIONS (Continued)

---

Tariff

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, and so connected as to permit transmitting of and receiving telephone message.

(D)  
|  
(D)

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Tariff.

Trunk

A telephone communication channel between (a) two racks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

(T)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS

---

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the South Central Utah Telephone Assn., hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment or regulation.

(L) Signifies material located from or to another part of the tariff schedules with no change in text, rate, rule or condition. (N)  
(N)

---

Issued Date: November 2, 2016

Michael East

Effective Date: December 2, 2016

Issuing Officer

Advice/Docket No.:T-16-052-T04

President

Title

---

GENERAL RULES AND REGULATIONS (Continued)

---

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate which is based on 30 days (T) for the service made inoperative.

3. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the Company is responsible for directory listing errors.

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed to be acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

GENERAL RULES AND REGULATIONS (Continued)

---

C. OBLIGATION OF COMPANY (Continued)

7. Adjustment of Charges

A refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a two year period. (T)  
(C)

The Company reserves the right to backbill for the deficiency charges up to a period of two years. (T)  
(C)

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS (Continued)

---

D. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or on behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or may require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

---

Issued Date: August 1, 1988  
1988

Michael East

Effective Date: September 1,

Advice/Docket No.: \_\_\_\_\_

Issuing Officer  
President

Title



---

GENERAL RULES AND REGULATIONS (Continued)

---

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service is made over telephone or in person. Acceptance of payment of the first bill becomes a contract between Company and customer. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, and advance payment may not be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

(C)  
|  
(C)

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the Company and no right continuance of service through any particular central office. The Company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the Company in writing; and (b) if arrangements acceptable to the Company are made by the new customer to pay all outstanding charges against the service to the Company.

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS (Continued)

---

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public road. (T)

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules which may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer

President

Title

---

GENERAL RULES AND REGULATIONS (Continued)

---

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Board of Directors, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

3. Reconnection Charge

Where service has been terminated by the Company in accordance with Board of Directors Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

(D)  
|  
(D)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands and involving extra cost.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS (Continued)

---

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listing where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

- (1) The Contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for period longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or if the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber. Contracts will have the defined rules within each contract. A new customer will be given the detailed rules of said contract when that customer assumes an existing contract.

(T)  
|  
(T)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS (Continued)

---

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

2. Termination of Service -Subscriber's Request (Cont'd)

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service By the Company

The Company adopts by reference the Rules and Regulations promulgated by the Board of Directors and all amendments to those rules which may be hereafter adopted by the Board of Directors. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

I. PAYMENT FOR SERVICE AND FACILITIES

1. Date Payment Due

The subscriber shall pay for service and facilities monthly in advance and shall pay for all charges when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for the payment in accordance with the provisions set forth herein. (T)

All bills for service are due and payable at the office of the Company on or before the twentieth day following the date of the statement of the month in which the bill is rendered. If the bill is not paid when due, the Company may make a late payment charge at the rate set by the Board of Directors. (T)

2. Returned Check Policy

A charge as determined by the Company will be made for all checks returned to the Company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the Company may require that all subsequent payments be made by cash, money order, certified check, or credit card. (T)

3. Declined Credit Card and Automated Clearing House (ACH) Policy (N)

A charge as determined by the Company will be made for payments returned or declined to the Company. If two occurrences of declined payments are received from a subscriber within twelve (12) month period, the Company may require that all subsequent payments be made by cash, money order, or certified check. (N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

GENERAL RULES AND REGULATIONS (Continued)

---

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility of the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Application charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service of facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

K. SPECIAL TAXES, FEES, AND CHARGES

(N)

Rates and charges in this tariff are in addition to any sales, fees, excise, franchise, surcharges, or similar taxes levied by the Federal, State, or Local government.

L. SEASONAL AND TEMPORARY CUSTOMERS

1. The Company has defined two non-negotiable seasons for Seasonal disconnect status:
  - a. Winter Season begins November 1 and ends April 30.
  - b. Summer Season begins May 1 and ends October 31.
2. The customer's service(s) will remain connected until the customer calls to be seasonally disconnected. Customers can also reconnect at any time during either of the 6-month seasons. The Company will automatically reconnect seasonally disconnected customers starting May 1 or November 1. In the event the customer is reconnected by the Company and the customer does not want to be reconnected, their account will be disconnected permanently, and the customer will be billed for any Company owned equipment. Equipment charges will be credited when the Company owned equipment is returned.
3. Temporary disconnected customers who do not re-establish service within twelve (12) months will be moved to Permanent disconnect status unless prior notification or arrangement has been made. For example, customers who have left the service area for humanitarian, missionary, or other service related activities for longer than 1 year may be allowed to stay in Temporary Disconnect status for a longer period of time.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

GENERAL RULES AND REGULATIONS (Continued)

---

L. SEASONAL AND TEMPORARY CUSTOMERS (Continued)

4. Seasonal and Temporary disconnects will be placed on auto-pay with a credit card on file in order to recover the cost of the Company's owned equipment that is not returned. Access to the online payment portal will be removed on disconnected accounts.
5. While in Seasonal and Temporary disconnect status:
  - a. Customer retains their telephone number and directory listing.
  - b. Customer may not be required to return Company owned equipment.
  - c. The customer is not charged a monthly recurring rate.

(N)

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer

President

Title

---

NETWORK ACCESS LINE SERVICE

---

RATES

	<u>Monthly Rate</u>	
	<u>Residence (R-1)</u>	<u>Business (B-1)</u>
One Party Service	\$18.00	\$26.00
Key System	Business Access Line Rate	
PABX	Business Access Line Rate	

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provide access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the "Connection With Subscriber-Owned Equipment" portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

(D)

In certain instances, a customer may be required to provide power for the Network Termination Device located at the customer premise.

(N)

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer

President

Title



---

NETWORK ACCESS LINE SERVICE (Continued)

---

CONDITIONS (Continued)

Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing, promoting, or advertising of service at that location indicates a business, trade, or profession.

When service is furnished at a location used primarily for business purposes.

When the directory listing is to be a business listing.

When the service is provided to or through a reseller of local exchange service.

Residence Rates Apply:

When service is furnished at a location used primarily for domestic purposes.

Where business listings are not provided.

Residence service will be allowed for individual rooms at group homes e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service to the rooms is not provided through a reseller of local exchange service, if the listing is in an individual's name.

Residence service will be allowed in church living quarters and the clergyperson's private study if the listing is in an individual's name.

When the directory listing is to be a residential listing. A residence service may not have a business directory listing.

A residence service may not be part of a hunting sequence that contains business lines.

Optional Toll Calling Service:

Optional Toll Calling will be provided between the exchanges listed below:

Antimony – Koosharem	Cannonville – Bryce, Escalante
Beryl – Enterprise	Escalante – Boulder, Cannonville
Boulder – Escalante	Koosharem – Antimony

EAS Calling Service

Bryce – Cannonville	Minersville – Milford
Enterprise – Beryl	Milford – Minersville
Panguitch – Hatch	Minersville – Beaver
Hatch – Panguitch	Loa – Bicknell

---

Issued Date: April 8, 1998

Michael East

Effective Date: May 8, 1998

Advice/Docket No.: \_\_\_\_\_

Issuing Officer

President

Title

(T)

(T)

(T)

(T)

---

LIFELINE TELEPHONE ASSISTANCE PROGRAM

---

(T)

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

2. RATES

- A. Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit</u>	(T)
Federal Lifeline Reduction (includes Federal End User Common Line Credit of \$6.50 and \$2.75 credit covers basic service)	\$9.25	(T) (N) (N)
State Local Rate Reduction	\$3.50	(T)

These reductions or credits are from the normal residential one-party service subscribed to by the consumer and the federal reduction is also used to waiver the customer's Federal End User Common Line Charge or Subscriber Line Charge. (T)  
(T)

In addition to the above Federal Service Reduction, the State provides a Local Rate Reduction for eligible consumers, pursuant to Public Service Commission of Utah Rules R746-341. The State credit is only provided if it is funded through the State's Universal Service Fund. (T)  
(T)

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange services
5. Access to directory assistance
6. Toll Blocking, if requested by the Customer
7. Extended Area Service

---

Issued Date: November 2, 2016

Michael East

Effective Date: December 2, 2016

Issuing Officer

Advice/Docket No.: T-16-052-T04

President

Title

---

LIFELINE TELEPHONE ASSISTANCE PROGRAM (Continued)

---

3. ELIGIBILITY REQUIREMENTS

A. An applicant must meet eligibility requirements established in the Public Service Commission of Utah Rules R746-341.

B. The customer must complete the Universal Service Administration Co. (USAC) application and submit that application to USAC to become eligible for lifeline. To learn more go to the USAC website <https://www.lifelinesupport.org/lis/>

(C)  
|  
(C)

C. The Company shall provide Lifeline Assistance as defined in FCC 47 C.F.R. 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, EC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent revision.

D. The premise at which the residential service is requested is the applicant's principal place of residence.

E. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

4. FUNDING

A. The Federal Lifeline Reduction is reimbursed to the company through the Universal Service Administrative Company (USAC).

B. The State Local Rate Reduction is funded from the Utah Universal Service Fund (USF). The company is reimbursed for the State Local Rate Reduction from the UTAH USF.

5. REGULATIONS

A. The Telephone Assistance Program credit will begin with the next billing cycle of the company following the date the Company receives a valid application from the customer or when new service is established for a qualifying customer.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

LIFELINE TELEPHONE ASSISTANCE PROGRAM (Continued)

---

5. REGULATIONS (Cont'd)

B. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.

C. The Lifeline credit will be subject to the following restrictions:

1. Applicant must be head of household or person whose name the property or rental agreement resides.
2. Lifeline credit will only be provided to the applicant's principle residence.
3. The credit will only be applicable for one single residential access line.

D. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

E. Lifeline service shall not be disconnected for non-payment of toll charges.

F. If the customer chooses "toll blocking", no deposit and no toll blocking charges will be assessed.

(T)  
(T)

6. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DIRECT-INWARD-DIALING (DID) SERVICE

---

(N)

RATES

	Non-Recurring <u>Charge</u>	Monthly <u>Rate (1)</u>
Each 1-Way Trunk Termination	\$25.00	\$21.75
Each 2-Way Trunk Termination	\$25.00	\$28.75
Each 4-Wire Analog Trunk Termination	\$335.00	\$60.00
Each DID T-1 Termination	\$415.00	\$120.00
Each Block of 20 Directory Numbers	\$10.00	\$25.00
Each Block of 100 Directory Numbers	\$10.00	\$75.00
Caller ID-Number Only, Per Voice Grade Equivalent	See Sheet No. 37.1 for Rate	
Caller ID-Name and Number, Per Voice Grade Equivalent	See Sheet No. 37.1 for Rate	

DEFINITIONS

1. Direct Inward Calling (DID) Service is a central office service that provides in-dialing from the exchange and toll network directly to the access lines associated with customer premises equipment without intervention from an attendant. Service is provided in combination with 1-Way or 2-Way trunks. DID Service is offered where facilities permit.
2. DID provides a block of telephone numbers for calling into the customer's private branch exchange (PBX) system. The customer can order 20 or 100 directory number blocks.
3. Answer supervision is required from the customer's PBX. Ten-digit local exchange numbers are assigned to each DID station from a block of numbers reserved for the customer. When the number is dialed, the serving Company directs the call to a dedicated 1-way incoming or 2-way analog Trunks assigned to that number block. The DID trunks are delivered on a T-1 to the customer's premises.

(1) If the customer provides T-1 channelization, the DS1 Line Port rate per DS1/T-1, five End User Common Line Charges, and five Access Recovery Charges apply.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DIRECT-INWARD-DIALING (DID) SERVICE (Continued)

---

(N)

DEFINITIONS (Cont'd)

4. The customer must choose a combination of either 1-Way or 2-Way trunks.
  - a. 1-Way Trunks provide In-only trunks receive incoming calls only, or
  - b. Out-only trunks allow outgoing calls only
  - c. 2-way trunks will allow incoming and outgoing calls over the same trunk
5. 4-Wire Analog Trunk provides a connection from the Company's central office to the loop demarcation point at end-user's premises. Analog loops are available as voice grade, point-to-point configurations suitable for local exchange service.
6. The DID T-1 Termination transports the DID trunks within the exchange area.

CONDITIONS

1. The primary directory listing number must be in the block(s) purchased above in the main directory of the serving central office is provided for each PBX system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in Directory Listing Schedule.
2. The provision of DID requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of calls.
3. DID numbers are directly associated with the primary customer, and the Company will not assign individual numbers to another customer as a primary number.
4. The customer may reserve additional DID number blocks for future use at the rate(s) above.
5. These lines are not available for re-sale by the end user customer.
6. Telephone numbers and the sequence of numbers assigned is at the discretion of the Company.
7. Operational characteristics of interface signals between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rule and regulations that the Company considers necessary to maintain proper standards.

(N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

President  
Title

---

DIRECTORY LISTING INFORMATION SERVICE (DLIS)

---

(N)

RATES

Non-Recurring Charge (I)

Basefile, per listing, for each publication

\$.04

DEFINITIONS

Applicable to DLIS, which grants a license to third parties such as Competitive Local Carriers, Local Exchange Carriers, Interexchange Carriers, and other parties to utilize the listed names, addresses, and telephone numbers that appear in the Company's telephone directory data base.

CONDITIONS

1. A standard format of the listing information will be established by the Company and provided to the DLIS provider. The Company reserves the right to modify this format.
2. The Company will not provide any listing information that its customer(s) has requested to be non-published, non-listed, and/or not released.
3. Rights in this offering are nonassignable and nontransferable by the DLIS providers other than through the provisioning of their directory.
4. Publisher shall not make any representation to the public, prospective advertisers, or others, expressed or implied, written or oral, to the effect that Publisher (and its publications) is the same as, a part or associated with the Company or Company's Directory Company.
5. The DLIS providers shall indemnify, hold harmless, and defend the Company from and against any cost, damage, expense, (including but not limited to reasonable attorney's fees and expenses) or liability arising in any manner out of demand, claim, suit, or judgment for damages or injuries however caused, which may arise out of the provider's use of the listings furnished under this Schedule.

(I) In addition to the service order charge on Sheet No. 29.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DIRECTORY LISTING INFORMATION SERVICE (DLIS) – (Cont'd)

---

(N)

CONDITIONS – (Cont'd)

6. The Company assumes no responsibility or liability for any error in the information furnished. The DLIS provider agrees to accept the listings on an “as-is” basis with all faults, errors, and omissions, if any, and the Company does not warrant the accuracy of the information contained therein. The Company makes no warranty, expressed or implied with respect to any listings or the information contained therein including, but not limited to, warranties for merchantability or fitness for a particular purpose. The DLIS provider agrees to release the Company from any and all liability for damages which may arise due to any errors and omissions in the Company’s listings.
7. The listings shall, at all times, remain the sole property of the Company. No one may sell, rent, or otherwise provide copies of listings. Anyone who obtains the Company’s listings must comply with the requirements set forth in this Schedule.
8. Any third party failing to pay such applicable charges due to the Company shall be subject to the same sanctions, penalties, or other legal remedies that would be available if the listings were obtained directly from the Company.
9. The basefiles will contain the most recent listings available in the Company directory listing data base for each specific publication.
10. Rate Regulations:
  - a. The Company may require the DLIS provider to make an advance payment of the estimated per listing charges for the basefile at the time the order is taken. The Company shall refund or bill, as appropriate, any difference between the estimated amount collected and the actual charge.
  - b. If the DLIS provider cancels the order prior to the date the Company is scheduled to provide the listings and the Company has performed any work or incurred any expense in connection therewith, the Company will charge the estimated cost incurred not to exceed the estimated charge for the order.
  - c. If the DLIS provider cancels the order on or after the date the Company is scheduled to provide the listings, all charges shall apply.
  - d. The Company shall count and bill for all listings provided to the DLIS provider, whether or not the provider actually reproduces such listings in the provider’s directory.

(N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01



---

DIRECTORY LISTING INFORMATION SERVICE (DLIS) – (Cont'd)

---

(N)

CONDITIONS – (Cont'd)

10. Rate Regulations: (Cont'd)

- e. For purposes of this Schedule, each name, address, and telephone number of a listed party shall be counted as one listing per publication. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of the listed party's name or address, the Company at its option may count it as two listings.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

---

RATES

	<u>Business</u>	<u>Residence</u>	
Service Order	\$10.00	\$10.00	
Line Connection	\$15.00	\$15.00	(D)
E-911 Data Base Update	\$01.25	\$01.25	
Reconnection Charge	\$25.00	\$25.00	(N)

CONDITIONS

1. These charges are intended to cover the expense incurred by the Company in conjunction with the following: (T)  
  
    Establishment of any service;  
    Change in location of a service to other premises;  
    Transfer of service from one customer to another;  
    Change of telephone number at customer's request; (D)  
  
    Restoral of service disconnected for nonpayment or failure to establish credit.
2. Charges shown are in addition to installation charges shown under other Tariff Schedules. (T)
3. Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor cost will be performed at direct cost to the customer. (T)

(D)  
|  
(D)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Continued)

---

DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for a customer's request for any additions, moves, or changes to existing service.

(D)  
|  
(D)

Line Connection

Applicable for work done in the Central Office or work involving Central Office Equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Reconnection Charge

A Reconnection Charge includes the Service Order and Line Connection charges.

(N)  
|  
(N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

OFF-PREMISE EXTENSION SERVICE

---

RATES

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Continuous Property	Actual Cost	No Charge	
Continuous Property -			(T)
Additional Network Interface:			(T)
Bridged at Customer Premises,	Applicable	\$4.00	(T)
Per Line	Non-Recurring Charges		(T)
Bridged at Central Office,	Applicable	Applicable	(N)
Per Line*	Non-Recurring Charges	Access Line Rate	(N)
Non-Continuous Property	Applicable	Applicable	
Each Location*	Non-Recurring Charges	Access Line Rate	

CONDITIONS

Off-premise extension services, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable.

Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface.

When off-premises extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.

\*In addition to applicable Federal End User Common Line Charge and Access Recovery Charge when bridged in the central office. (N)  
(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

INTRAEXCHANGE SPECIAL ACCESS

---

RATES

	<u>Installation</u>	<u>Monthly Rate*</u>	(T)
Per Channel Termination	Actual Cost	Business Access Line Rate	
Per 2-Wire Analog Circuit		\$8.00	(N)

CONDITIONS

The Company will furnish and maintain Special Access, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel termination rate will apply for each termination within the exchange area. (T)

\*This service is available to existing customers at the same location as of the effective date of this filing. New service requests will be offered from the Access Service Tariff. (N)  
(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

DIRECTORY ASSISTANCE SERVICE

---

RATES

Per each Directory Assistance Call                      \$.75

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. Charges for Directory Assistance are not applicable to calls placed from:  

(D)

(D)

(T)

Customers who have a reading, physical or visual handicap and thus are unable to use the directory.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account. (T)
6. Company will provide directory assistance without charge during regular business hours for telephone numbers not listed in the current directory.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01



DIRECTORY LISTINGS

RATES

		<u>Monthly Rate</u>	
Primary Listing		No Charge	(N)
Additional or Alternate Listing	-Business	\$2.10	(T)
	-Residence	\$1.50	
Cross Reference or Duplicate		\$1.00	(T)
Extra Lines, per line		\$1.00	
Non-Listed		\$2.00	(T)
Non-Listed for Multi-Line Business		\$0.00	(N)
Non-Published		\$3.00	(T)
Omit Address from Directory Listing		\$0.00	(N)
Foreign Exchange		\$1.00	(T)

CONDITIONS

1. The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers. (T)
2. Primary Listing (T)

One listing without charge, termed the Primary Listing, is provided as follows:

  - A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing. (T)

(D)
3. Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request. Non-Listed for Multi-Line Business is provided free of charge when a business has several telephone numbers and the customer does not want all of the telephone numbers listed in the Directory. (T)

(T)

(L)

(L) Conditions 4 now shown on 1<sup>st</sup> Revised Sheet No. 35.

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

DIRECTORY LISTINGS (Continued)

---

CONDITIONS - (Continued) (N)

4. Non-published telephone numbers are not listed either in the directory or the information file, and are not to be given out to anyone unless authorized by court of law. (L)  
|  
(L)

5. Foreign Exchange Directory Listing is an alphabetical and directory listing in the directory of an exchange other than the primary exchange in which a subscriber is furnished local service by the Company. (N)  
|  
(N)

6. Restrictions (T)

Names in directory listings shall be limited to the following:

1. In connection with residence service:
  - (a) The individual names of the subscriber, or
  - (b) The individual name of a member of the subscriber's family, or
  - (c) The individual name of a permanent member of the subscriber's household, or
  - (d) Dual (joint) listings for customers who share the same surname and reside at the same address.
  
2. In connection with business service:
  - (a) The individual name of the subscriber, or
  - (b) The name under which the subscriber is actually doing business, or
  - (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
  - (d) The individual names of the officers, partners, or employees of the subscriber, or
  - (e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

7. Seasonal and Temporary Customers will remain in the directory for the duration of their service. (N)  
(N)

(L) Conditions 4, previously shown on 1<sup>st</sup> Revised Sheet No. 34.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

CUSTOM CALLING FEATURES (CCF)

---

(D)

|

(D)

(L)

|

(L)

(D)

(D)

(L)

(L)\*

|

(L)\*

(D)

|

(D)

(L)\*\*

|

(L)\*\*

(L) - Now shown on Sheet Nos. 37.1 and 38 in alphabetical order.

(L)\* - Now shown on Sheet No. 38.

(L)\*\* - Conditions now shown on Sheet No. 38.1 as Conditions 6. Deleted redundant Conditions.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

**DEFINITIONS**

(D)  
|  
(D)  
(L)

|

(L)

(L) – These Definitions, except Fixed Calling which is covered on Sheet No. 38.5, are found in alphabetical order starting on Sheet Nos. 38.2.1, 38.3-38.5.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer

President

Title

CUSTOM CALLING FEATURES (CCF) (Continued)

(T)

RATES

	Monthly Rate		Per Usage Rate				
	Residence	Business	Residence	Business	Residence Max.	Business Max.	
Custom Calling Features (CCF)							(T)
Anonymous Call Rejection	\$1.75	\$1.75					(N)
Automatic Callback	\$3.00	\$3.00					(T)(L)*
Automatic Recall	\$3.00	\$3.00					(T)(L)*
Call Forwarding	\$1.75	\$1.75					(D)
Call Forward Don't Answer	\$2.00	\$2.00					(T)(L)
Call Forwarding Busy	\$2.00	\$3.00					(D)(L)
Call Forwarding Variable	\$4.00	\$4.00					(R) (L)*
Call Hold	\$1.75	\$1.75					(D)
Call Park	\$1.75	\$1.75					(L)*
Call Pick Up	\$2.00	\$3.00					(N)
Call Pick Up Directed	\$2.00	\$3.00					(N)
Call Transfer	\$1.75	\$1.75					(L)*
Call Waiting	\$1.75	\$1.75					(L)*
Call Waiting on Caller ID	N/C	N/C					(N)
Caller ID- Number Only	\$4.95	\$5.75					(T)(L)
Caller ID - Name and Number	\$5.50	\$6.50					(N)
Caller ID - Per Call (*67) Blocking	N/C	N/C					(L)*
Caller ID - Per Line Blocking	N/C	N/C					
Caller ID - Per Call Unblocking	N/C	N/C					(L)*
Cancel Call Waiting (*70)	N/C	N/C					(N)
Call Trace							(L)*
Automatic (COT)			\$2.00	\$2.00	-	-	
Manual			N/C	N/C			(D)
Distinctive Ringing/Call Waiting Access	\$1.50	\$3.00					(R)(L)*
Conference Calling (3-Way)	\$1.75	\$1.75					(T)(L)
Do Not Disturb	\$2.00	\$3.00					(L)*
Find-Me-Follow-Me	\$1.75	\$1.75					(N)
Fixed Calling	\$1.75	\$1.75					(D)(L)*
							(T)(L)

(L) – Rates previously shown on Original Sheet No. 36.

(L)\* – Rates previously shown on 1<sup>st</sup> Revised Sheet No. 38, but some features deleted.

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

CUSTOM CALLING FEATURES (CCF) (Continued)

RATES

	<u>Monthly Rate</u>		
	<u>Residence</u>	<u>Business</u>	
Remote Access to Call Forwarding	N/C	N/C	(N)
Remote Call Forwarding	\$18.00	\$18.00	(N)
Secondary Directory Number			(D)
Distinctive Ringing	\$4.00	\$4.00	(N)
Selective Call Forwarding	\$2.00	\$2.00	(R)
Selective Call Rejection	\$4.00	\$4.00	(R)
Sim Ring	\$1.75	\$1.75	(N)
			(D)
			(D)
Package of two CCF	20% discount	20% discount	(L)
Package of three CCF	25% discount	25% discount	
Package of four CCF	30% discount	30% discount	(L)

(L) – Discounts originally shown on Original Sheet No. 36. Removed the Package of five.

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

(T)

CONDITIONS

1. Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services. (T)
2. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of CPE equipment to fully activate features. (D)
3. Selective Call Forwarding and Selective Call Rejection provide customers with two different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature. (T)
4. For those Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum. (T)
5. From time to time, the Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. (T)
6. When a service is programmed for both Conference Calling and Call Waiting or both Call Waiting and Call Forwarding only one of the two may be activated at any one time. (L)

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of their telephone number. (T)

(L)\*  
|  
(L)\*

(L) – Condition 6 previously shown on Original Sheet No. 36, however revised.  
(L)\* - Obligations of the Subscriber now shown on Sheet No. 38.2.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
Manager  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

CUSTOM CALLING FEATURES (CCF) (Continued)

OBLIGATION OF COMPANY (Cont'd)

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Custom Calling Feature use telephone numbers delivered to them for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service includes:

"billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction."

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

3. A subscriber's non-published number will be transmitted via Caller ID to called parties, unless the subscriber dials \*67 before dialing the called party. \*67 activates the per call blocking feature of Caller ID.

DEFINITIONS

Anonymous Call Rejection – this feature automatically rejects all calls from callers who have withheld their number. To activate press access code \*77 and to deactivate press access code \*87.

Automatic Callback - allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (\*66), the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (\*86).

Automatic Recall - allows the subscriber who calls a busy number to dial an access code (\*69) to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial (\*89).

(L) - 2. Obligation of the Subscriber previously shown on Original Sheet No. 38.1.

(L)\* - Text now shown on Sheet No. 38.2.1.

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

(T)

(L)

(T)

(T)

(L)

(T)

(N)

(N)

(T)

(T)

(T)

(T)

(D)

(D)

(L)\*

(L)\*





---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

(T)

DEFINITIONS (Continued)

Call Pick Up - allows a subscriber to answer calls that are directed to other phones within their pickup group. The access code to activate the feature is (\*11).

(T)

Call Pick Up Directed - allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (#12) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

(T)

Call Trace (COT):

(T)

Automatic (COT)-allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the Company. The access code for this feature is (\*57).

(T)

(T)

Manual (COT)- allows a subscriber to request the Company to trace incoming calls. This is usually in response involving law enforcement entities.

(T)

Call Transfer – allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

(N)

|

(N)

Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

(L)

|

(L)

Call Waiting on Caller ID – Call Waiting on Caller ID allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification – Number or Caller Identification - Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller ID – Number or Caller ID – Name and Number. This feature is provided free with Caller ID Service.

(N)

|

|

|

|

(N)

(L)\*

|

|

|

|

|

|

(L)\*

(L) - Caller Waiting previously shown on Original Sheet No. 37.

(L)\* - Caller ID – Name and Number now shown on Sheet No. 38.3.1.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

DEFINITIONS (Continued)

Caller ID- Name and Number-allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber. Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

(L) Previously shown on Original Sheet No. 38.3.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

(N)

(N)

(L)

(T)

(L)

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

(T)

DEFINITIONS (Continued)

Caller ID- Number- same as "Name and Number" except only the calling party's number is delivered.

Caller ID Per Call (\*67) Blocking- allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is (\*67). This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

(T)

Caller ID - Per Line Blocking- provides a permanent indicator on a customer's line. Once block is established on the customer's line, the private status can be deactivated by the customer on a per call basis.

Caller ID - Per Call Unblocking- allows a subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is \*82. This feature is provided free of charge.

(T)

Cancel Call Waiting - allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (\*70).

(T)

(D)  
|  
(D)

Conference Calling - permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

(L)  
|  
(L)

Distinctive Ringing/Call Waiting Access – allows a subscriber to receive a Distinctive Ringing signal or audible Call Waiting tone from a line equipped with Dial Call Waiting. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (\*81).

(T)

Do Not Disturb- allows the subscriber to prevent incoming calls from ringing at their station. Only callers who have the subscriber's Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the subscriber can dial (\*78). To deactivate the feature, the subscriber can dial (\*79). Subscribers can change their PIN by dialing the access code (#87).

(T)  
(T)

Find-Me-Follow-Me - allows the customer to specify a list of numbers that are rung whenever their line is called and an order for those numbers. Each number is rung in order and several numbers can be rung simultaneously until one of them answers the call, or the list is exhausted. To activate press access code \*371 and to disable press access code \*372.

(N)  
|  
(N)

(L) – Conference Calling previously shown on Original Sheet No. 37.

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

(T)

DEFINITIONS (Continued)

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

(D)  
(D)

Remote Access to Call Forwarding – allows the customer who has call forwarding to change call forwarding settings from any location. The customer dials an access number 4356767777 and enters a pin number to forward calls to any location designated by the customer.

(N)  
|  
(N)  
(D)  
|  
(D)

Remote Call Forwarding – allows calls coming to a remote call forwarding number to be automatically forwarded to any answering location designated by the call receiver. Customers may have a remote-forwarding telephone number in a central switching office without having any other local telephone service in that office.

(N)

Secondary Directory Number Distinctive Ringing – allows more than one directory number to be assigned to one single-party line. The distinctive ringing signal identify which of these directory numbers was called, enabling the customer to appropriately answer the call. When the primary directory number is called, the standard ringing signal is applied. When a secondary directory number is called, a coded ringing signal is applied.

(N)

Selective Call Forwarding - permits the subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is (\*83).

(T)

Sim Ring – allows a customer to specify a list of numbers which are rung in addition to their own number whenever the line is called. Any of the numbers that are rung can answer the call. To activate press access code \*361 and to disable press access code \*362.

(N)  
|  
(N)  
  
(D)  
|  
(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CUSTOM CALLING FEATURES (CCF) (Continued)

---

(T)

DEFINITIONS (Continued)

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title



---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title



---

CONSTRUCTION CHARGES

---

1. GENERAL

Line extensions consist of additions to plant beyond existing leads, and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonable burdening the general body of existing subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule apply in connection with all types of service when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extension by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he so elects, may initially clear the right of way, furnish all material and perform construction of facilities in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company. (T)

The locations of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.

Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed 300 feet per application. Where the total extension exceeds 300 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to 300 feet of drop wire construction without charge.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CONSTRUCTION CHARGES (Continued)

---

Contracts, covering periods not more than three years of telephone service, may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided elsewhere in its tariff schedule.

In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Board of Directors for ruling. (T)

The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the difference between the estimated extension and the actual costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension. (T)

2. LINE EXTENSIONS

RATES

Line Extensions and Upgrades, per customer:		(C)
A. If line extension or upgrade is less than 300 feet of cable	No Charge	
B. If line extension or upgrade is 300 feet or greater	Actual Charge	
C. If customer provides trench to the Company specification, the Company will provide the cable up to 1000 feet per applicant	No Charge	
D. Cable over 1000 feet, per applicant	Actual Charge	

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

CONSTRUCTION CHARGES (Continued)

---

(D)

(D)

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CONSTRUCTION CHARGES (Continued)

---

GROUP OF APPLICANTS (Continued)

An applicant at any premises receives only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

Applicants ordering service at more than one premise are treated as separate applicants at each premise for purposes of this schedule.

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such re-computation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

---

Issued Date: August 1, 1988  
1988

Michael East

Effective Date: September 1,

Advice/Docket No.: \_\_\_\_\_

Issuing Officer

President

Title

---

CONSTRUCTION CHARGES (Continued)

---

CHARGES TO SUBSEQUENT APPLICANTS (Continued)

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Re-computation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the time extension charges shall be recomputed and refunds made to the initial applicants where applicable.

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the Project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

Where a subscriber is disconnected for any reason and subsequently re-applies for service from the same premises or other premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

3. REAL ESTATE SUBDIVISIONS

Line extensions and/or additions into real estate subdivisions will be made by the Company provided 90% of the estimated total cost for facilities to provide service is advanced to the Company by the sub-divider. The amount so advanced for line extensions only will be refunded to the sub-divider when 70% of the estimated total telephone services are connected within the subdivision during a period of five years from date of agreement. The sub-divider shall notify the Company in writing when the 70% hook-up has been attained. Final evaluation will be made by the Company.

(C)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CONSTRUCTION CHARGES (Continued)

---

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Board of Directors:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis or to meet other unusual conditions. (T)

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CONNECTION WITH SUBSCRIBER – OWNED EQUIPMENT VISIT CHARGES

---

(T)

RATES

Rate

Local line access will be supplied at rates described in the "Network Access Line Service" section of this Tariff.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer provided equipment Monday through Friday 8 am to 5 pm. \$50.00 (C)

If a trouble report results in a service call outside of the normal business hours; then the following charges apply: (N)

After hours priority service charge \$50.00

Visit charge at premises for first hour, minimum charge \$80.00

Each additional ½ hour after the minimum hour charge \$40.00

Charge per hour for the Company's heavy equipment used in addition to the above charges \$150.00

The above charges also include repairs due to customer negligence.

A trouble report and/or repair for Internet Service are covered under the Price List. (N)

CONDITIONS

General

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

CONNECTION WITH SUBSCRIBER – OWNED EQUIPMENT VISIT CHARGES (Continued) (T)

---

CONDITIONS (Continued)

General (Continued)

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

The Company will address the trouble report in the customer's equipment during normal business hours, however if the customer insists on a visit after hours then the after hour charges apply. (N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

President  
Title



---

OPTIONAL TRUNK HUNTING SERVICE ARRANGEMENTS

---

RATES

Monthly Rate

Optional Hunting Service per line or  
Trunk in a group so arranged

\$5.00

CONDITIONS

Trunk hunting service arrangement permits calls to automatically be transferred to a predetermined alternate number or to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy. These changes can only be modified at the central office. This charge is in addition to the network access line rate.

(D)  
(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

MESSAGE RESTRICTION – LOCAL EXCHANGE SERVICE

---

RATES

	<u>Monthly Rate</u>	
Long Distance Message Restriction with PIN	\$2.00	(T)
Miscellaneous Message Restriction	\$2.00	
International Toll Restriction	\$0.00	(N)
Preferred Carrier Freeze – InterLATA Toll	\$0.00	
Preferred Carrier Freeze – IntraLATA Toll	\$0.00	(N)

CONDITIONS

1. Long Distance Message Restriction with PIN - Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement denies the user access to "zero" (operator) dialing. Personal Identification Number (PIN) is a 4-digit number that is only known to the customer which allows the customer to restrict long distance calls made from the customer's telephone number. (T)  
(N)  
|  
(N)
2. Long Distance Message Restriction - Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
3. The acceptance of collect call messages is not restricted by this arrangement.
4. Miscellaneous Message Restriction - Local Exchange Service is an arrangement where the subscribers exchange access line is prohibited from dialing selective services (Ex. Prefix of 976, etc.). This service is subject to availability of existing CO facilities.
5. International long distance calling is restricted due to high propensity for fraud from international numbers. The customer can request this restriction to be removed, however the customer must assume all responsibility for any fraud that may occur. (N)
6. A Preferred Carrier Freeze (PIC Freeze) allows the customer to prevent being slammed by another long distance carrier. This means the Company will not change your local long distance carrier(s) unless the customer contacts the Company directly to request a change or to remove the "freeze". To request a PIC Freeze, the Company requires the customer to complete a form to freeze the interLATA and/or intraLATA toll service. The customer may lift the freeze at any time by calling the business office using a three-way conference call with the submitting carrier, with the Company, and the customer or by written or electronically signed authorization. The Company will require the customer's date of birth, social security number, or other verification data to validate it is the customer requesting the oral authorization to lift the freeze. (N)

---

Issued Date: April 15, 2019

Michael East  
Issuing Officer  
President  
Title

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer  
President  
Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer  
President  
Title

---

OPERATOR VERIFICATION/INTERRUPTION SERVICE\*

---

(T)

RATES

Verification, per request  
Interrupt, per request

Not Available  
Not Available

(T)

(T)

(D)

(D)

\*The Company's operator service provider does not offer these services.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Advice/Docket No.: 19-052-T01

Issuing Officer  
President  
Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title



---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

---

(N)

PRIMARY RATE INTERFACE (PRI) RATES

	<u>Non-Recurring Charge</u>	<u>Monthly Rate [2]</u>
PRI T1 facility per 24 channel facility [1]	\$415.00	\$120.00
Each Service Configuration:		
23B+D	\$415.00	\$120.00
24B	\$415.00	\$120.00
23B+Back-up D	\$415.00	\$120.00
All miscellaneous changes or rearrangements of facilities, per facility	\$48.00	
Moving current customer T1 facility:		
Within same central office	\$480.00	
Outside current central office	\$960.00	

[1] One Service Configuration is required for each T1 facility.

[2] In addition to the applicable Federal ISDN Line Port Charge, five End User Common Line Charges, and five Access Recovery Charges.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

---

(N)

DESCRIPTION

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile over a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union. PRI is provided subject to the availability of central office facilities. A customer may request more than one PRI per premises.

DEFINITIONS

1. B (Bearer) Channel – carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer premises, over the loop facility, to the central office.
2. B-Channel Circuit Switched Data – provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.
3. D (Delta) Channel – carries signaling only information up to 64 kbps for PRI, from the customer's premises to the central office. The D-Channel has both data and signaling functionality; it does not have voice capability.
4. Primary Rate Interface (PRI) – has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit-switched data, and video, while the D-channel handles signaling information. Circuit-Switched Data PRI consists of 23 B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.
5. Standard Configuration Group – the standard arrangement that associates a button of an ISDN station set to a feature.
6. T1 Facility – is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges may apply.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title



---

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

---

(N)

CONDITIONS

1. The customer or the customer's authorized agent will be responsible for the procurement of associate customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
2. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind. A back-up power supply furnished by the customer is recommended for use when commercial power is interrupted.
3. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company. Premises wiring must be compatible with the Company's provision of ISDN Service.
4. The customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order. In addition, if a customer or a customer's end user is unable to accept service within 30 business days after the original service date, then the order will be cancelled and cancellation charges will apply.
5. Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.
6. Costs incurred in conjunction with the provision of an order start on the Application Date apply. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

---

(N)

CONDITIONS - (Cont'd)

7. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30-day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

8. Protection of the Network

The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses that might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to, loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

9. ISDN PRI Service Configurations:

- a. 23B+D - this service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRI T1 facilities.
- b. 24B - this service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.
- c. 23B+Back-up D - this service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) - (Cont'd)

---

(N)

CONDITIONS - (Cont'd)

10. Primary Rate Interface (PRI) Standard Features:

a. Calling Number Identification – this feature displays the call identification information and the calling party's directory number (including nonpublished and non-listed directory numbers) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

b. Calling Number Identification Blocking – All Calls

All outgoing calls will be blocked for PRI customers where technically feasible as determined by the Company.

c. Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

11. Optional Features:

RESERVED FOR FUTURE USE

12. Limitation of Services:

a. Some services are not available and/or compatible with PRI.

b. PRI offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

c. PRI customers must subscribe to a minimum of one 23B+D Service Configuration.

d. DID numbers associated with PRI are found on Sheet Number 25. A DID Trunk Termination is required for each inward or 2-way B-channel in a PRI.

e. ISDN PRI may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

(N)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

RESERVED FOR FUTURE USE

---

(D)

(D)

---

Issued Date: April 15, 2019

Michael East

Effective Date: May 14, 2019

Issuing Officer

Advice/Docket No.: 19-052-T01

President

Title

---

---