

**VIA ELECTRONIC MAIL**

October 31, 2019

Mr. Gary Widerburg  
Commission Secretary  
Utah Public Service Commission  
Heber M. Well Bldg  
160 East 300 South, 4th Floor  
Salt Lake City, UT 84111

Re: Revised Tariff of Certain Services of XO Communications Services, LLC

Dear Mr. Widerburg:

Enclosed please find for filing an electronic of XO Communications Services, LLC's Utah Price List No. 1 revisions. With this filing, XO Communications Services, LLC ("XO") is revising the terms and conditions of its tariffed retail services and limiting these services to federal, state, and local government agencies and educational institutions. XO will cease offering and providing the tariffed retail services to all business customers that are not federal, state, and local government agencies and educational institutions on January 31, 2020. XO will continue to offer its tariffed retail services to federal, state, and local government agencies and educational institutions and modifications to these service offerings will continue to be subject to the terms of the tariff or their contracts.

XO has notified all affected customers of the withdrawal of these services and additional notices will be sent in the future. Customers were notified by letters sent via U.S. mail in March and June of 2019. Additional customer notice letters will be sent via U.S. mail in October and December 2019. Bill messages, regarding the withdrawal, were included in August and October 2019 bills and additional bill messages will run in the November and December 2019 bills and in January 2020 bills. Additionally, emails have been sent to users of the MyXO customer web portal to small, medium, enterprise businesses; as well as interaction with account sales representatives for enterprise business customers to advise them of the withdrawal of these services. A copy of the June 2019 customer notice letters are attached.

The following pages are included in this filing:

<b>2nd Revised Title Page</b>	<b>3rd Revised Page 141</b>
<b>63rd Revised Page 2</b>	<b>2nd Revised Page 154</b>
<b>50th Revised Page 3</b>	<b>2nd Revised Page 177</b>
<b>20th Revised Page 4</b>	<b>2nd Revised Page 178</b>
<b>30th Revised Page 5</b>	<b>2nd Revised Page 186</b>
<b>2nd Revised Page 10</b>	<b>2nd Revised Page 191</b>
<b>2nd Revised Page 19</b>	<b>2nd Revised Page 195</b>
<b>6th Revised Page 51</b>	<b>2nd Revised Page 304</b>

Also enclosed is an additional copy of this transmittal letter and a self-addressed stamped envelope, please return a date-stamped copy of this letter in the envelope provided. Should you have any questions, please contact me by telephone at 703-694-5950 or by email at [daniel.ostroff@verizon.com](mailto:daniel.ostroff@verizon.com).

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff  
Analyst – Government Relations

Enclosures

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions.**

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**XO Communications Services, LLC**

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO LOCAL EXCHANGE SERVICE

WITHIN THE STATE OF UTAH

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 UTAH LOCAL EXCHANGE SERVICES PRICE LIST
 

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**CHECK SHEET**

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PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
1	2 <sup>nd</sup> Rev.	*	31	Original		61	1st Rev.
2	63 <sup>rd</sup> Rev.	*	32	Original		62	Original
3	50 <sup>th</sup> Rev.	*	33	Original		63	1st Rev.
4	20 <sup>th</sup> Rev.	*	34	Original		64	5 <sup>th</sup> Rev.
5	30 <sup>th</sup> Rev.	*	35	Original		65	Original
6	Original		36	2 <sup>nd</sup> Rev.		66	10 <sup>th</sup> Rev.
7	5 <sup>th</sup> Rev.		37	Original		67	3 <sup>rd</sup> Rev.
7.1	12 <sup>th</sup> Rev.		38	Original		68	6 <sup>th</sup> Rev.
8	Original		39	Original		69	2nd Rev.
9	Original		40	Original		70	Original
10	2 <sup>nd</sup> Rev.	*	41	Original		71	Original
11	Original		42	Original		72	1st Rev.
12	Original		43	Original		73	3rd Rev.
13	Original		44	Original		74	1st Rev.
14	Original		45	Original		75	Original
15	1st Rev.		46	1st Rev.		76	1st Rev.
16	Original		47	Original		77	4 <sup>th</sup> Rev.
17	Original		48	Original		78	4 <sup>th</sup> Rev.
18	Original		49	Original		79	4 <sup>th</sup> Rev.
19	1st Rev.	*	50	2nd Rev.		80	4 <sup>th</sup> Rev.
20	1 <sup>st</sup> Rev.		51	6 <sup>th</sup> Rev.	*	81	6 <sup>th</sup> Rev.
21	Original		51.1	1 <sup>st</sup> Rev.		82	7 <sup>th</sup> Rev.
22	Original		52	1 <sup>st</sup> Rev.		83	7 <sup>th</sup> Rev.
23	Original		53	2nd Rev.		84	1 <sup>st</sup> Rev.
24	Original		54	1 <sup>st</sup> Rev.		85	Original
25	Original		55	Original		86	Original
26	Original		56	2 <sup>nd</sup> Rev.		87	Original
27	1st Rev.		57	2nd Rev.		88	4 <sup>th</sup> Rev.
28	Original		58	2nd Rev.			
29	1st Rev.		59	11 <sup>th</sup> Rev.			
30	Original		60	3rd Rev.			

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89	6th Rev.	121	1 <sup>st</sup> Rev.	156	Original
90	4 <sup>th</sup> Rev.	122	1 <sup>st</sup> Rev.	157	Original
91	7 <sup>th</sup> Rev.	123	1 <sup>st</sup> Rev.	158	Original
92	8 <sup>th</sup> Rev.	124	1 <sup>st</sup> Rev.	159	Original
93	Original	125	1 <sup>st</sup> Rev.	160	Original
94	2 <sup>nd</sup> Rev,	126	1 <sup>st</sup> Rev.	161	Original
95	Original	127	Original	162	Original
96	2nd Rev.	128	3 <sup>rd</sup> Rev.	163	Original
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98	1st Rev.	130	3rd Rev.	165	Original
99	1st Rev.	131	Original	166	Original
100	1st Rev.	132	Original	167	Original
101	1st Rev.	133	6 <sup>th</sup> Rev.	168	Original
102	1st Rev.	134	Original	169	Original
103	1st Rev.	135	Original	170	Original
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105	4 <sup>th</sup> Rev.	137	1st Rev.	172	Original
106	6 <sup>th</sup> Rev.	138	8 <sup>th</sup> Rev.	173	Original
106.1	1st Rev.	139	Original	174	Original
106.2	1st Rev.	140	2 <sup>nd</sup> Rev.	175	Original
106.3	1st Rev,	140.1	4th Rev.	176	Original
106.4	Original	140.2	10 <sup>th</sup> Rev.	176.1	2 <sup>nd</sup> Rev.
106.5	Original	140.3	2nd Rev.	176.2	2 <sup>nd</sup> Rev.
106.6	10 <sup>th</sup> Rev.	140.4	1st Rev.	177	2 <sup>nd</sup> Rev. *
106.7	Original	140.5	3 <sup>rd</sup> Rev.	178	2 <sup>nd</sup> Rev. *
106.8	Original	140.6	4 <sup>th</sup> Rev.	179	Original
106.9	Original	140.7	1 <sup>st</sup> Rev.	180	Original
106.10	8 <sup>th</sup> Rev.	141	3 <sup>rd</sup> Rev.	* 181	Original
106.11	Original	142	3 <sup>rd</sup> Rev.	182	8 <sup>th</sup> Rev,
106.12	Original	143	1st Rev.	183	3rd Rev.
106.13	9 <sup>th</sup> Rev.	144	1st Rev.	184	1st Rev.
107	1 <sup>st</sup> Rev.	145	1st Rev.	185	Original
108	1 <sup>st</sup> Rev.	146	1st Rev.	186	2 <sup>nd</sup> Rev. *
109	2 <sup>nd</sup> Rev.	147	1st Rev.	187	1st Rev.
110	1 <sup>st</sup> Rev.	148	1st Rev.	188	1st Rev.
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113	1 <sup>st</sup> Rev.	151	1st Rev.	191	2 <sup>nd</sup> Rev. *
114	1 <sup>st</sup> Rev.	152	1st Rev.	192	Original
115	1 <sup>st</sup> Rev.	153	1st Rev.	193	Original
116	1 <sup>st</sup> Rev.	154	Original	194	Original
117	1 <sup>st</sup> Rev.	154	2 <sup>nd</sup> Rev.	*	
118	1 <sup>st</sup> Rev.	155	Original		
119	1 <sup>st</sup> Rev.				
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UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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196	Original		232	Original		
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200	Original		236	1st Rev.		
201	1st Rev.		237	Original		
202	Original		238	Original		
203	Original		239	1st Rev.		
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205	Original		241	Original		
206	Original		242	Original		
207	Original		243	Original		
208	Original		244	Original		
209	1st Rev.		245	Original		
210	Original		246	3 <sup>rd</sup> Rev.		
211	1st Rev.		247	2 <sup>nd</sup> Rev.		
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213	1st Rev.		249	3 <sup>rd</sup> Rev,		
214	Original		250	3 <sup>rd</sup> Rev,		
215	2nd Rev.		251	6th Rev.		
216	2nd Rev.		252	6 <sup>th</sup> Rev.		
217	2nd Rev.		253	Original		
218	4 <sup>th</sup> Rev.		254	Original		
219	Original		255	Original		
220	1st Rev.		256	Original		
221	Original		257	5th Rev.		
222	1st Rev.		258	3 <sup>rd</sup> Rev,		
223	1st Rev.		259	7 <sup>th</sup> Rev.		
224	Original		260	Original		
225	Original		261	2 <sup>nd</sup> Rev.		
226	Original		262	1st Rev.		
227	1st Rev.		263	Original		
228	Original		264	1st Rev.		
229	Original		265	3 <sup>rd</sup> Rev.		
230	1st Rev.					

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266	3 <sup>rd</sup> Rev.	299	2nd Rev.		
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269	5 <sup>th</sup> Rev.	302	3 <sup>rd</sup> Rev.		
270	Original	303	Original		
271	Original	303.1	Original		
272	Original	303.2	3 <sup>rd</sup> Rev.		
273	3 <sup>rd</sup> Rev.	304	2 <sup>nd</sup> Rev.	*	
274	4 <sup>th</sup> Rev.	305	Original		
275	6 <sup>th</sup> Rev.	306	Original		
276	7 <sup>th</sup> Rev.	307	Original		
277	2 <sup>nd</sup> Rev.	308	Original		
278	1st Rev.	309	Original		
279	Original	310	Original		
280	4 <sup>th</sup> Rev.	311	Original		
281	1st Rev.	312	Original		
282	1st Rev.	313	Original		
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285	1st Rev.	316	Original		
286	1st Rev.	317	Original		
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288	2nd Rev.	319	Original		
289	Original	320	Original		
290	1st Rev.	321	Original		
291	11 <sup>th</sup> Rev.	322	Original		
292	Original	323	Original		
293	5th Rev.				
294	2nd Rev.				
295	Original				
296	1st Rev.				
297	1st Rev.				
298	1st Rev.				

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## UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions.**

(N)  
(N)**SECTION 1 - DEFINITIONS**

Certain terms used generally throughout this price list are defined below.

**Account Codes:** Allows a User to allocate local calls to a digital, non-verified account code.

**Advance Payment:** Payment of all or part of a charge required before the start of service.

**Anonymous Call Rejection:** This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

**Assume Dial "9":** A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

**Authorized User:** A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Auto Answer Back:** The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands-free Meridian Business Set.

**Automatic Call Back:** The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

**Automatic Line (Hotline):** Directs the line to automatically call a pre-assigned number when a line user lifts the handset.

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Issued: October 31, 2019

Effective: January 31, 2020

Kelly Faul, Senior Manager  
22001 Loudoun County Pkwy  
Ashburn, VA 20147

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Utah under the terms of this price list.

Customers may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

**2.1.2.1** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

**2.1.2.2** The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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**SECTION 3 - SERVICE DESCRIPTIONS**

**3.1 Local Exchange Service:** The Company’s Local Telephone Service provides a Customer with the ability to connect to the Company’s switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- place or receive intraLATA calls
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for intraLATA, interLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access the Telecommunication Relay Service.

The Company’s service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company’s switch.

**3.1.0 Access Recovery Charge**

The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer’s total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer’s total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

<u>Total MRC</u>	<u>Charge Percentage</u>	<u>Total MRC</u>	<u>Charge Percentage</u>
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.50%
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%

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 Ashburn, VA 20147

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 UTAH LOCAL EXCHANGE SERVICES PRICE LIST
 

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#### SECTION 4 - EMERGENCY TELEPHONE SERVICES

##### 4.1 Enhanced 911 (E911)

Enhanced 911 (E911) Service allows a telephone user to reach appropriate emergency services including police, fire, and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the call. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.14.

##### 4.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

###### 4.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

*Some material on this page was moved from Page 144.*

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**UTAH LOCAL EXCHANGE SERVICES PRICE LIST**


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**SECTION 5 - PROMOTIONAL OFFERINGS**

**5.1 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotions will be filed with the Commission for approval on one day's notice.

**5.2 Trial Service Offering (TSO)**

5.2.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis". These trial offerings do not obligate the Company to continue the trial beyond a stated period or to offer said service as general price listed offering in the future.

**5.3 Contract Renewal Promotion III**

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply. This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts.

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**SECTION 6 - INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Arrangements will be developed on a case-by-case basis in response to a bonafide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such service in this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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## SECTION 7 - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### 7.2 Primary Rate Interface (PRI) Service Description

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

#### 7.2.1 Conditions

This service is offered subject to the following conditions:

- (1) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- (2) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
- (3) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.
- (4) PRI service does not provide for the transmission of packet data.
- (5) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
- (6) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
- (7) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 10, 20 or 100 depending on customer location.
- (8) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. ( See Service Components for definition.)

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### SECTION 8 - CENTREX

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified in Section 8.3 of this Tariff, as well as all applicable Federal, State and Local Taxes and Surcharges.

#### 8.1 Standard Features

Centrex includes the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

**Blocking Restrictions** - Centrex service comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International,
Option F	IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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 UTAH LOCAL EXCHANGE SERVICES PRICE LIST
 

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions.**

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## SECTION 9 - PRIVATE LINE SERVICES

### 9.1 IntraLATA Private Line

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

#### 9.1.1 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

#### 9.1.2 Rate Elements

Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

##### 1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

UTAH LOCAL EXCHANGE SERVICES PRICE LIST

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions.**

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**SECTION 10 - OBSOLETE OR DISCONTINUED OFFERINGS****10.1 INTEGRATED SERVICES DIGITAL NETWORK – ISDN**

## 10.1.1 Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility utilizing the public switched network. ISDN distributes voice and data over a T-1 trunk facility in a format known as Primary Rate Interface (PRI). This serving arrangement conforms to internationally developed, published, and recognized standards generated by the International Telecommunication Union (formerly CCITT).

## 10.1.2 Definitions

B (Bearer) Channel - A B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbit/s, from the customer's premises, over the loop facility, to the central office.

D (Delta) Channel - D-channel carries signaling information at speeds up to 64 kbit/s for PRI, from the customer's premises to the central office. The D-channel has only signaling functionality; it does not have voice capability.

Primary Rate Interface (PRI) - PRI has a capacity of 1.544 megabits per second (Mbit/s) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels can carry voice and circuit-switched data, while the D-channel handles signaling information. PRI also comes in a 24 B channel configuration if a D channel already exists in the PRI trunk group.

Public Data Network - A public network for the transmission of data, particularly a network compatible with X.25 protocol.

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 UTAH LOCAL EXCHANGE SERVICES PRICE LIST
 

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions.**

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(D)  
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## SECTION 11 - CONTRACT TARIFFS

11.1 Contract Tariff Option 101

11.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	3.1.3
Business Services Basic Business Line I	3.15
Small Business Basic Business Line II	3.1.16
Business Services Basic Business Line II	3.1.17
ISDN-PRI Service	7.2

11.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from April 12, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 11.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

11.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

11.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 11.1.1 will apply for the Subscribed Service.

**ATTACHMENT**



**Verizon**  
One Verizon Way  
VC22W464  
Basking Ridge, NJ 07920

**Verizon Federal**  
22001 Loudon County Parkway  
Ashburn, VA 20147

**June 28, 2019**

Name of primary point of contact

Business Name

Billing Address 1

Billing Address 2

Billing Address 3

City, State ZIP

**Account number**

**Re: Discontinuance of Services Offered by XO Communications Services, LLC (One Verizon Way, Basking Ridge, NJ 07920) and XO Virginia, LLC (One Verizon Way, Basking Ridge, NJ 07920)**

Dear Valued Customer,

This is a formal notification about important upcoming changes to some of the services offered by Verizon subsidiaries XO Communications Services, LLC and XO Virginia, LLC (collectively 'XO'). XO will no longer be offering the services listed in 'Attachment A', subject to applicable regulatory-agency approvals and contractual obligations.

**Please note that the only XO services that are affected are those listed in this notice. If your XO services are not described in this notice, you do not need to take any action.**

We are sending this notice to all XO customers to advise you of these changes and ask that you review Attachment A to see if your service is listed.

Verizon appreciates your business and would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. Additional information about the changes is provided below.

#### **Action required**

We urge you to migrate applications that use the services listed in Attachment A to alternate Verizon services, as available.

**New Customers, Moves, Additions, and Changes:** On or after September 10, 2019, subject to applicable regulatory-agency approvals and contractual obligations, new customers will not be able to buy the services listed in Attachment A from XO, and moves, additions, and changes will no longer be permitted for existing customers.

**Discontinuance:** On or after January 31, 2020, subject to applicable regulatory-agency approvals and contractual obligations, XO will begin disconnecting the services listed in Attachment A and will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal will not be automatically-renewed from the date of this letter; however, we will continue to provide service until the discontinuance date.



For existing Federal, state, and local Government agencies and educational institutions, modifications to service offerings will continue to be subject to the terms of their contract, the tariff, or the Product Guide.

### **Next Steps**

Verizon would like to remain your preferred telecommunications service provider. To assist with the transition of your XO services, we are currently running an attractive range of promotions on a number of Verizon solutions to continue to support your needs (certain promotions may not be available to Federal, state, and local Government customers or educational institutions).

Your authorized Verizon partner or sales representative will work with you to develop a solution that meets your needs. If you do not know who your authorized Verizon partner is, or do not have an assigned sales representative, please call 800-295-8189 for more information about Verizon's services. Federal customers will be contacted by your Contracts Manager.

The address listed above is your Address of Record for the account number listed above. Any additional notices, including notices about changes to your account, will be sent to this address unless you indicate otherwise. If you need to provide us with a different Address of Record, please update your details on the MyXO portal at <https://portal.xo.com>, contact your sales representative, Customer Service Manager ('CSM') or Contracts Manager, or call 800-295-8189.

We value your business and look forward to helping you realize the benefits that our next-generation solutions and network transformation services can unlock for you. Please forward this letter to other members of your organization as necessary.

Best Regards,

### **Verizon Support Team**

**On behalf of XO Communications**

**The following notice applies to the services listed in Attachment B and is required by the Federal Communications Commission ("FCC" or "Commission") and is applicable to the following federally regulated XO Communications services: Voice over Internet Protocol (VoIP) Origination, XO Session Initiation Protocol (SIP) Trunking, XO Conferencing, MultiTransport Networking Services (MTNS), Contact Center on Demand (CCoD), and certain long-distance service offerings.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of XO Communications Services, LLC and XO Virginia, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



## Attachment A

Below is a list of the XO Communications services, all of which are being discontinued on or after January 31, 2020.

Also, on or after September 10, 2019, new customers will not be able to buy the services listed below from XO and moves, additions, and changes will no longer be permitted for existing customers.

These changes are subject to applicable regulatory-agency approvals and contractual obligations.

A brief description of the service and other names by which you may recognize the service are also included below. Please review this list carefully and contact us if you have any questions or require additional information. Your service descriptions can be found in the Product Charges section of your invoice. You can also login to MyXO portal at <https://portal.xo.com> to view your XO services, invoices and billing information using the menus on the left side.

**Please note that the only XO services that are affected are those listed in this notice. If your XO services are not described in this notice, you do not need to take any action.**

XO service	Other names of service	Description
<b>1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI)</b>	Inbound PRI; Local ISDN-PRI	<p>ISDN is a standard, all digital technology that allows simultaneous, integrated voice and data capability over two wire digital loops and four wire digital trunks. PRI is the digital trunking interface using ISDN technology that provides high-capacity digital access between the XO central office and ISDN compatible CPE located at the customer premises. The connection is provided through standard T-1 point to point private line facilities.</p> <p>Includes Emergency Redundant Routing (ERR) which automatically reroutes your incoming calls away from overloaded trunks and outage locations, and Private Switch/Automatic Location Identification (PS/ALI), which allows a customer with a PBX to provide the specific location of each extension or station to the PS/ALI database manager. The PS/ALI database manager will then update the appropriate 911 database, thereby helping to improve emergency response time.</p>
<b>2. Remote Call Forwarding (RCF)</b>	RCF	A local service offering that allows incoming calls to be forwarded to a telephone number in another location.
<b>3. Contact Center on Demand (CCoD)</b>	None	CCoD is a hosted contact center service providing call center personnel with automated call distribution, intelligent call routing, and desktop ACD and SIP phone software.

XO service	Other names of service	Description
<p><b>4. XO Basic Business Lines</b></p>	<p>Advanced Business Line; Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I &amp; II; Small Business Basic Business Multi-Line Service I &amp; II; Business Service Basic Business Line I &amp; II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Service</p>	<p>XO Basic Business Lines, often called Plain Old Telephone Service (POTS) lines, provide basic access service and supply a single voice-grade communication channel for single-line telephones, key telephone systems, modems and other devices that need to access the Public Switched Telephone Network (PSTN).</p>
<p><b>5. Voice over Internet Protocol (VoIP) Origination</b></p> <p><b>Note: Only XO VoIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</b></p>	<p>None</p>	<p>With VoIP Origination services, customers receive local telephone calls from multiple markets without having to maintain a physical presence in those markets.</p>
<p><b>6. XO Session Initiation Protocol (SIP) Trunking</b></p> <p><b>Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</b></p>	<p>None</p>	<p>SIP trunks combine voice, data, and Internet traffic over a single IP connection to a single location using the customer IP-PBX.</p>
<p><b>7. TDM bundled products</b></p>	<p>XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 &amp; 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB)</p>	<p>XOptions combines local, long distance, Internet, and Web hosting services, through one provider, through various XOptions packages. XOptions Flex is not included in this decommission.</p> <p>PRI Bundle is an ISDN–PRI Service that includes Local Loop, PRI Interface and 24 channels.</p> <p>XO Integrated Access combines voice (local and long distance) and Internet access on a single facility.</p> <p>Digital PBX Package includes the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges.</p> <p>TBTC combines voice (local and long distance) and Internet access on a single facility. The base package includes 6 voice lines, 512 kb high-speed Internet access, up to 6 custom calling features, customer premise equipment (CPE), plus a choice of Long Distance minute buckets.</p> <p>Total Communications (TC) combines voice lines and Internet access on a single facility. The Speeds Capacity = 6 - 20 lines, 256k, 384k, 512k, 768k, 1024M internet access.</p> <p>True Business (TB) combines voice lines and local and intra LATA usage into one flat rate.</p>

<b>XO service</b>	<b>Other names of service</b>	<b>Description</b>
<b>8. XO Business Trunks</b>	Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk - Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks	XO Business Trunks connect a customer's PBX or key system to the XO central office to deliver PSTN access. Trunks offer a "shared access" meaning that a number of phone lines can be consolidated on each trunk. Trunks can be analog or digital and carry inbound or outbound traffic or two-way.
<b>9. XO Conferencing</b>	Conference Calling – Audio; Webex	XO Conferencing product provides the means for customers to conduct calls with two or more parties. Customers may opt for standard or toll-free dial-in, both available as operator attended or unattended.
<b>10. Hosted Security</b>	SRA; DMZ; WCF; Fault Tolerant	Provides customers with dedicated MPLS and/or Internet services with a managed network-based firewall.
<b>11. XO Centrex</b>	None	XO Centrex is a business telephone system offered from the local XO central office on a subscription basis. It delivers a set of PBX-like features to individual desks with internal and PSTN access for the features, functions and applications that a business customer needs.
<b>12. Digital Subscriber Line (DSL)</b>	ADSL; IDSL; SDSL	DSL provides an asymmetrical and symmetrical connection over a standard telephone line at speeds up to 140 times faster than 56k dial-up.
<b>13. Site Security</b>	ASA; FWL; VPN; Managed Security	Provides customers with dedicated MPLS and/or Internet services with a Managed premises-based firewall.
<b>14. Broadband Internet</b>	Broadband	Broadband Internet connectivity. Includes third-party resold Internet access.
<b>15. ISDN Basic Rate Interface (BRI)</b>	None	ISDN BRI provides both voice and data capabilities via two 64 Kbps B channels, and one D channel used for signaling. The B channels can be used for voice but are more commonly used for data purposes such as video conferencing, voice/data transmission from remote offices to headquarters, or connection to an Internet Service Provider (ISP).
<b>16. DDoS Mitigation</b>	None	Helps protect critical network operations and infrastructure against costly downtime from DDoS and Volumetric attacks.

<b>XO service</b>	<b>Other names of service</b>	<b>Description</b>
<b>17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking</b>	None	<p>The following plans provide inter-state voice and VoIP communications, either inbound or outbound, and allow customers to make national and international long distance calls<sup>1</sup>: 9.9 LD/TFS (Across America 1+ Plan), Across America 1+ Plans, Business Saver 5.9 LD/TFS (Across America 1+ Plan), Business Value 6.9 LD/TFS (Across America 1+ Plan), National Local Private Line Service Calling Plan, Small Business 7.9 LD/TFS (Across America 1+ Plan), Switched Long Distance Product, True Savings Long Distance Rate Plan, Uni-Rate InterLATA Long Distance Service, Unity LD Plan, XO Corporate Long Distance Plan, XO Dedicated Long Distance Calling Plan, XO Gold and Platinum Services, XO Long Distance Business Plan, XO Unlimited Business Plan, XOption Service Offering (inbound and outbound long distance for XOptions), Toll-Free Service and standalone XO Employee Long Distance Service, CLDT (Carrier Long Distance Termination), VoIP Termination; Legacy Allegiance International Long Distance Plan; XO Global International Long Distance Plan (including International Toll-Free Service/Universal International Freephone Number).</p>
<b>18. MultiTransport Networking Service (MTNS)</b>	None	<p>XO's MTNS is a data networking service that supports traditional private data networking services, such as Frame Relay and Ethernet, over an IP backbone.</p>
<b>19. Managed Modems Services</b>	Managed Modems; PMN Services; Modem Terminations	<p>The hosting, monitoring, and management of modem termination facilities, enabling client's end user devices to communicate with client hosts over the PSTN.</p>

<sup>1</sup>Customers may also have entered into individually negotiated arrangements for long distance service outside of the named plans.

## Attachment B – Federally Regulated Services

The following subset of services from Attachment A is subject to FCC regulations:

Service	Description	States in which Service is Offered
<p><b>XO Session Initiation Protocol (SIP) Trunking</b></p> <p><b>Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</b></p>	<p>SIP trunks combine voice, data and Internet traffic over a single IP connection to a single location using the customer IP-PBX.</p>	<p>All 50 states and the District of Columbia.</p>
<p><b>XO Conferencing</b></p>	<p>XO Conferencing product provides means for customers to conduct calls with two or more parties. Customers may opt for standard or toll-free dial-in, both available as operator attended or unattended.</p>	<p>Contiguous United States, Hawaii, and the District of Columbia.</p>
<p><b>Voice over Internet Protocol (VoIP) Origination</b></p> <p><b>Note: Only XO VoIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</b></p>	<p>With VoIP Origination services, customers receive local telephone calls from multiple markets without having to maintain a physical presence in those markets.</p>	<p>Arizona, California, Colorado, Delaware, the District of Columbia, Florida, Georgia, Idaho, Illinois, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, Tennessee, Texas, Utah, Virginia, and Washington.</p>
<p><b>Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking</b></p>	<p>The following plans provide inter-state voice and VoIP communications, either inbound or outbound, and allow customers to make national and international long distance calls<sup>1</sup>: 9.9 LD/TFS (Across America 1+ Plan); Across America 1+ Plans; Business Saver 5.9 LD/TFS (Across America 1+ Plan); Business Value 6.9 LD/TFS (Across America 1+ Plan); National Local Private Line Service Calling Plan; Small Business 7.9 LD/TFS (Across America 1+ Plan); Switched Long Distance Product; True Savings Long Distance Rate Plan; Uni-Rate InterLATA Long Distance Service; Unity LD Plan; XO Corporate Long Distance Plan; XO Dedicated Long Distance Calling Plan; XO Gold and Platinum Services; XO Long Distance Business Plan; XO Unlimited Business Plan; XOption Service Offering (inbound and outbound long distance for XOptions); Toll-Free Service and standalone XO Employee Long Distance Service; CLDT (Carrier Long Distance Termination), VoIP Termination; Legacy Allegiance International Long Distance Plan; XO Global International Long Distance Plan (including International Toll-Free Service/Universal International Freephone Number).</p>	<p>Contiguous United States and the District of Columbia.</p>

<sup>1</sup>Customers may also have entered into individually negotiated arrangements for long distance service outside of the named plans.



<b>Service</b>	<b>Description</b>	<b>States in which Service is Offered</b>
<b>MultiTransport Networking Service (MTNS)</b>	XO's MultiTransport Networking Service (MTNS) is a data networking service that supports traditional private data networking services, such as Frame Relay and Ethernet, over an IP backbone.	Arizona, California, Colorado, Delaware, the District of Columbia, Florida, Georgia, Idaho, Illinois, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, Tennessee, Texas, Utah, Virginia, and Washington.
<b>Contact Center on Demand (CCoD)</b>	CCoD is a hosted contact center service providing call center personnel with automated call distribution, intelligent call routing, desktop ACD, and SIP phone software.	Contiguous United States, Hawaii, and the District of Columbia.