

July 16, 2019
Via Overnight Delivery
& E-Mail

Secretary
Utah Public Service Commission
Heber M. Wells Building
160 East 300 South, Suite 400
Salt Lake City, UT 84111

RE: Talk America Services, LLC
Application to Discontinue Services

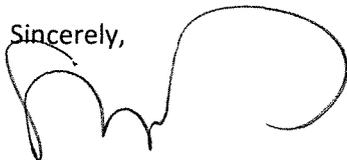
Dear Sir or Madam:

Enclosed for filing please find the Application to Discontinuance Telecommunications Services within the state of Utah submitted on behalf of Talk America Services, LLC.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,



Sharon Thomas
Consultant

cc: Utah PSC (E-Mail)
tms: UTx1901

Enclosures
ST/im

**BEFORE THE
UTAH PUBLIC SERVICE COMMISSION**

Application of)
Talk America Services, LLC) Docket No. _____
to Discontinue Telecommunications Services)
Within the State of Utah)
)

APPLICATION

Talk America Services, LLC ("Talk America Services" or "Applicant"), by its undersigned officer and pursuant to Rule R746-350 of the Utah Administrative Code, hereby submits this Application to Discontinue Telecommunications Services to customers in Utah and relinquish its authority as granted in Certificate of Public Convenience and Necessity 2236 ("Application"). In support of its Application, Talk America Services provides the following information:

1. GENERAL INFORMATION

Corporate Information:

- A. Applicant's name is Talk America Services, LLC and it provides service under that name in Utah. Applicant's address and telephone number are:

Talk America Services, LLC
10802 Executive Center Drive
Benton Building Suite 300
Little Rock, AR 72211
Telephone: (501) 850-0820
Facsimile: (501) 537-0769

Contact Information:

Correspondence or communications pertaining to this Application should be directed to:

Sharon Thomas
Consultant to Talk America Services, LLC
Technologies Management, Inc.
151 Southhall Lane, Suite 450
Maitland, FL 32751
Telephone: (407) 740 - 3031
Facsimile: (407) 740 - 0613
E-mail: sthomas@inteserra.com

2. PROPOSED DISCONTINUANCE OF SERVICE

Talk America Services proposes to discontinue the provision of local exchange, digital subscriber line ("DSL") internet access and intrastate and interstate long-distance services to approximately seventy-one (71) local and eleven (11) long-distance only customers in Utah on or after September 15, 2019, pending applicable regulatory approvals. Talk America Services proposes to discontinue all of its telecommunications services statewide.

Talk America Services relies exclusively on an underlying provider to provide services in Utah. The underlying provider has notified Talk America Services that it will no longer provide or support these services. Consequently, Talk America Services must discontinue service to the affected customers.

Talk America Services provided notice of the proposed discontinuance to affected customers via 1st class U.S. mail on July 15, 2019. A copy of the customer notice is attached as **Exhibit A**. The Applicant has established a dedicated toll-free customer service number to assist customers in transitioning their service to other providers.

The affected customers are in locations where CenturyLink serves as the underlying incumbent local exchange carrier. CenturyLink offers voice and data services comparable to those provided by Talk America Services. Accordingly, the customers will be able to continue to receive uninterrupted telephone service by switching to CenturyLink or other alternatives prior to Talk America Services' discontinuance date.

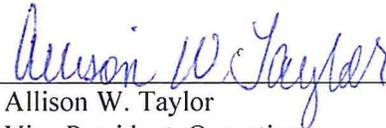
3. ACKNOWLEDGEMENTS

The Applicant acknowledges that by signing this Application, the Applicant and its successors understand and agree that:

- a. Filing the Application does not, by itself, constitute authority to discontinue any service;
- b. discontinuance shall occur as ordered by the Commission;
- c. the Applicant will assist in the porting of any assigned telephone numbers to a replacement provider.

WHEREFORE, Talk America Services, LLC respectfully requests that the Utah Public Service Commission grant this Application to Discontinue Services and cancel Certificate of Public Convenience and Necessity 2236 and grant such other relief as may be appropriate.

Respectfully submitted,



Allison W. Taylor
Vice President, Operations
Talk America Services, LLC

Dated: 7/15/19

AFFIDAVIT

STATE OF ARKANSAS §
COUNTY OF PULASKI §

I, Allison W. Taylor, being first duly sworn, deposes and states under penalty of perjury that I am Vice President, Operations of Talk America Services, LLC, the Applicant in the subject proceeding; that I have read the foregoing application and exhibits and know the content thereof; that the same are true and correct to the best of my knowledge, information, and belief.

Executed on this 15 day of July, 2019.

Allison W. Taylor
Allison W. Taylor
Vice President, Operations
Talk America Services, LLC

Subscribed and sworn to before me this 15 day of July, 2019.

Shannon Karhoff
Notary Public
State of Arkansas



My commission expires: SHANNON KARPOFF
6-16-2026

EXHIBIT A

Customer Notice



2134 W Laburnum Ave.
Richmond, VA 23227

July 15, 2019

Customer Name
Customer Address
City, State Zip

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and intrastate and interstate long distance services to all customers in the states of Arizona, South Dakota and Utah on or after September 15, 2019, pending applicable regulatory approvals. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for selecting an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. If you subscribe to our local services, you could lose your dialtone, including your telephone number, with no short-term ability to restore them. If you subscribe to our internet access or long distance services, you will experience loss of those services if you fail to transition to another provider or providers before September 15, 2019. Therefore, you will need to migrate the services you now receive from Talk America Services to an alternative provider **before September 15, 2019.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

You may contact Talk America Services directly to obtain information about this discontinuance, including how to receive a refund on any unused service or how to contact regulatory agencies to obtain information on possible replacement providers. Talk America Services' customer service can be reached at 1-800-962-4772 or customercare@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC