



State of Utah  
Department of Commerce  
Division of Public Utilities

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*Executive Director*

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*Director, Division of Public Utilities*

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**MEMORANDUM**

**To:** Public Service Commission

**From:** Division of Public Utilities  
Chris Parker, Director  
Ron Slusher, Utility Technical Consultant

**Date:** July 26, 2019

**Re:** In the Matter of the Application of Talk America Services, LLC to Discontinue Telecommunications Services within the State of Utah, Docket No. 19-2236-01.

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**RECOMMENDATION (Approve):**

The Division of Public Utilities (“Division”) has reviewed the request by Talk America Services, LLC to discontinue service to its existing customer base, due to the impending termination of services available from its underlying wholesale provider. The Company also requests that its CPCN stay active so that it can pursue other future opportunities to provide competitive services to Utah customers under its existing authority. The Division recommends the Public Service Commission (“Commission”) grant this request.

**EXPLANATION:**

On or about July 16, 2019, Talk America Services, LLC filed with the Commission a notice to discontinue service to its existing customer base, due to the impending termination of services available from its underlying wholesale provider and that its Certificate of Public Convenience and Necessity (“CPCN”) be cancelled.

On July 25, 2019, Talk America Services, LLC filed an amendment requesting that its CPCN not be cancelled so that it can pursue other future opportunities to provide competitive services to Utah customers under its existing authority.

In the original filing, the Company included a copy of the notice sent out to its customers and a copy of its FCC filing for discontinuance of service.

It appears they have complied with the rules for exiting as required under Administrative Rule R746-350.

cc: Sharon Thomas, Consultant to Talk America Services, LLC  
Justin Jetter, Assistant Attorney General, State of Utah  
Office of Consumer Services, State of Utah