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# UTAH DEPARTMENT OF COMMERCE

## Division of Public Utilities

MARGARET W. BUSSE  
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## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director  
Artie Powell, Manager  
Brenda Salter, Utility Technical Consultant Supervisor  
Shauna Benvegnu-Springer, Utility Technical Consultant

**Date:** May 3, 2022

**Re:** **Docket No. 19-2432-01**, Notice of Lifeline Rate Changes for Global Connection of America, Inc. d/b/a Stand Up Wireless.

## Recommendation (Acknowledge)

The Division of Public Utilities (Division) recommends the Public Service Commission of Utah (Commission) acknowledge the proposed changes to Global Connection of America, Inc. d/b/a Stand Up Wireless (Stand Up Wireless or Company) Lifeline program offerings in the State of Utah.

## Background

On April 15, 2022, the Company filed with the Commission notification of changes to its existing Lifeline program with an effective date of April 14, 2022. On April 15, 2022, the Commission issued an Action Request to the Division requesting a review of Stand Up Wireless's application and making recommendations by May 16, 2022. This memorandum represents the Division's response to the Commission's Action Request.

On March 13, 2014, the Commission designated Stand Up Wireless as an eligible telecommunications carrier (ETC) in the State of Utah in Docket No. 13-2532-01. As contemplated by the order granting ETC status, the Company is filing the Lifeline program

Division of Public Utilities

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changes to its existing plan with the Commission. The changes appear to be in accordance with the Federal Communications Commission's minimum service standards.<sup>1</sup>

The Division has reviewed the filing and sees no reason to deny the changes. Therefore, the Division recommends the Commission acknowledge the modifications to its Lifeline program offerings with the effective date of April 15, 2022.

cc: Justin Jetter, Utah Assistant Attorney General  
Alex Ware, Utility Analyst, Office of Consumer Services, State of Utah  
Lance J.M. Steinhart, Attorney, Stand Up Wireless  
Heather Kirby, Regulatory Specialist, Stand Up Wireless

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<sup>1</sup> <https://www.fcc.gov/general/lifeline-program-low-income-consumers>