



21 West Ave
Spencerport, NY 14559

May 7, 2020

Advice Letter No. UT-20-01

Mr. Gary Widerburg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South,
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah
d/b/a Frontier Communications of Utah – Grandfather Stay Connected
Seasonal Offering**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to grandfather Stay Connected Seasonal Offering.

It is respectfully requested that this filing become effective on June 8, 2020.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

CERTIFICATE OF SERVICE

I hereby certify that on this 7th day of May 2020, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

psc@utah.gov

Respectfully submitted,



Leslie Zink
Sr. Manager, Pricing & Tariffs
Frontier Communications
21 West Ave.
Spencerport, NY 14559
585-777-4717
Leslie.Zink@ftr.com

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this Schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	41st Revised	31	Original	63	3rd Revised
1.1	6th Revised	32	4 th Revised	64	2 nd Revised
2	5 th Revised	33	5 th Revised	65	3rd Revised
2.1	1 st Revised	33.1	2 nd Revised	66	3rd Revised
2.2	Original	34	3 rd Revised	67	1 st Revised
2.3	Original	35	3 rd Revised	68	1 st Revised
2.4	Original	36	2 nd Revised	69	1 st Revised
3	3 rd Revised	37	2 nd Revised	70	1 st Revised
4	3 rd Revised	38	1 st Revised	71	1 st Revised
5	1 st Revised	39	5 th Revised	72	1 st Revised
6	2 nd Revised	40	6 th Revised	73	1 st Revised
7	2 nd Revised	41	4 th Revised	74	1 st Revised
8	2 nd Revised	41.1	3 rd Revised	75	1 st Revised
9	2 nd Revised	42	3 rd Revised	76	1 st Revised
10	3 rd Revised	43	2 nd Revised	77	1 st Revised
11	1 st Revised	44	2 nd Revised	78	1 st Revised
12	1 st Revised	45	2 nd Revised	79	1 st Revised
13	Original	45.1	Original	80	1 st Revised
14	Original	46	3 rd Revised	81	1 st Revised
15	Original	47	4 th Revised	82	1 st Revised
16	1 st Revised	48	2 nd Revised	83	1 st Revised
17	2 nd Revised	49	3 rd Revised	84	1 st Revised
18	Original	50	5 th Revised	85	1 st Revised
19	Original	51	2 nd Revised	86	1 st Revised
20	Original	52	1 st Revised	87	1 st Revised
21	Original	53	1 st Revised	88	1 st Revised
22	Original	54	Original	89	1 st Revised
23	Original	55	3 rd Revised	90	1 st Revised
24	Original	56	5 th Revised	91	1 st Revised
25	1 st Revised	57	4 th Revised	92	1 st Revised
26	1 st Revised	58	2 nd Revised	93	1 st Revised
27	1 st Revised	59	2 nd Revised	94	1 st Revised
28	1 st Revised	60	3 rd Revised	95	1 st Revised
29	Original	61	2 nd Revised		
30	Original	62	3rd Revised		

Issued: May 7, 2020

Issued By:
Allison Ellis

Effective: June 8, 2020

Advice letter No. UT-20-01

Senior Vice President, Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 96 through 110 of this Schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
96	1 st Revised				
97	1 st Revised				
98	1 st Revised				
99	Original				
100	Original				
101	1 st Revised				
102	1 st Revised				
103	3rd Revised				
104	4th Revised				
105	1 st Revised				
106	3rd Revised				
107	4th Revised				
108	1 st Revised				
109	3rd Revised				
110	4th Revised				

Issued: May 7, 2020

Issued By:
Allison Ellis

Effective: June 8, 2020

Advice letter No. UT-20-01

Senior Vice President, Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) (Continued)

CONDITIONS (Continued)

- H. The bundle is offered on a month-to-month basis.
- I. The bundle will appear as a single line item on the bill.
- J. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- K. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- L. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- M. Stay Connected Seasonal Offering ¹ allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - 9. All other applicable taxes and surcharges apply.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) (Continued)

RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Schedule No. A-5 do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering ¹	\$9.99	(C)

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

CONDITIONS (Continued)

- H. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- L. Stay Connected Seasonal Offering ¹ allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. Customer's line will be available for 911 calls only at the time of suspension.
 - 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 6. The cost of the service includes the Subscriber Line Charge.
 - 7. This service does not change any other terms and conditions of the product.
 - 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 9. All other applicable taxes and surcharges apply.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Schedule A-5 do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering ¹	\$9.99	(C)

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

CONDITIONS

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering ¹ allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

CONDITIONS (Continued)

A12 (Continued)

- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- A2 Nonrecurring Service Order Charges as specified in Tariff Schedule A-5 do not apply.
- A3 Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering ¹	\$9.99	(C)

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED (Continued)

CONDITIONS (Continued)

- A5 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A6 The bundle is offered on a month-to-month.
- A7 The bundle will appear as a single line item on the bill.
- A8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A11 Stay Connected Seasonal Offering ¹ allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

CONDITIONS (Continued)

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering ¹ allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

CONDITIONS (Continued)

A12 (Continued)

- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- A2 Nonrecurring Service Order Charges as specified in Tariff Schedule A-5 do not apply. (C)
- A3 Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering ¹	\$9.99

¹ This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)