

SCHEDULE NO. AA

PRELIMINARY STATEMENT

LIST OF EFFECTIVE SHEETS

Sheets 1 through 6 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	<del>87<sup>th</sup></del> Revised
2	Original
3	Original
4	5 <sup>th</sup> Revised
5	<del>54<sup>th</sup></del> Revised
6	Original

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Advice letter No. UT-17-0420-02

Allison Ellis  
Senior Vice President  
Regulatory Affairs

SCHEDULE NO. AA

PRELIMINARY STATEMENT (Continued)

NUMERICAL LIST OF SCHEDULES (Continued)

<u>Schedule Number</u>	<u>Title</u>
B-1	Toll Telephone Service
B-2	Wide Area Telephone Service <u>- Grandfathered</u> (C)
B-3	Digital Channel Service
B-4	Toll Account Service
B-5	Access Service
B-6	Special Billing Services
G-1	Interexchange Private Line Service
G-2	Intraexchange Private Line Service
L-1	Radio Telephone Service
S-1	Special Assemblies of Equipment
S-2	Special Services
X-1	Discontinued Services
Z	Special Supplementary Tariff Schedule
Z-1	Emergency Telephone Service Surcharge
Z-2	Reserved <del>f</del> For Future Use (T)
Z-3	Reserved for Future Use
Z-4	Universal Service Fund Surcharge

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Senior Vice President  
Regulatory Affairs

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 37 of this schedule are effective as of the date shown on each sheet.

Number of Sheet	Revision	Number of Sheet	Revision
1	<del>1817<sup>th</sup></del> <b>Revised</b>	27.1	Original
2	Original	28	1 <sup>st</sup> Revised
3	Original	29	Original
4	Original	30	1 <sup>st</sup> Revised
5	2 <sup>nd</sup> Revised	31	1 <sup>st</sup> Revised
6	2 <sup>nd</sup> Revised	32	2 <sup>nd</sup> Revised
7	3 <sup>rd</sup> Revised	33	1 <sup>st</sup> Revised
8	5 <sup>th</sup> Revised	34	2 <sup>nd</sup> Revised
9	2 <sup>nd</sup> Revised	35	2 <sup>nd</sup> Revised
<b>10</b>	<del>54<sup>th</sup></del> <b>Revised</b>	36	2 <sup>nd</sup> Revised
11	3 <sup>rd</sup> Revised	37	3 <sup>rd</sup> Revised
12	2 <sup>nd</sup> Revised		
13	2 <sup>nd</sup> Revised		
14	2 <sup>nd</sup> Revised		
15	2 <sup>nd</sup> Revised		
16	Original		
17	Original		
18	Original		
19	2 <sup>nd</sup> Revised		
20	2 <sup>nd</sup> Revised		
21	2 <sup>nd</sup> Revised		
22	1 <sup>st</sup> Revised		
23	1 <sup>st</sup> Revised		
24	1 <sup>st</sup> Revised		
25	Original		
26	Original		
27	4 <sup>th</sup> Revised		

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Allison Ellis  
 Sr. Vice President  
 Regulatory Affairs

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)

A1 Local exchange network access lines (continued)

B9	Message charges	<u>Message Charges</u>	
C2	Nonlocal		
D1	Toll calling	See Schedule No. B-1	
D2	Wide area telephone calling <sup>3</sup>	See Schedule No. B-2	(C)
B10	Local public access line (LPAL)		Monthly Rate <sup>2</sup>
C1	Flat rate <sup>1</sup>		
D1	Base rate area		\$30.00
D2	Zone A		30.00
C2	Message rate #, \$.12 per local message plus network access line charges of:		
D1	Base rate area		20.00
D2	Zone A		20.00
C3	Usage pricing		
D1	Network access line charges		
E1	Base rate area		14.00
E2	Zone A		14.00
D2	Measured local usage charges	<u>1st Min.</u>	<u>Add'l. Min.</u>
	Local to local	\$ .08	\$ .02
	Local to EAS	.09	.03
			Monthly Rate
C4	Coin Supervision/Transmission		\$2.40

<sup>1</sup> Plus semipublic EAS increment if applicable under Rates A1, B2, C2 above.

<sup>2</sup> In addition to applicable service charges.

Touch Calling Service is offered, where facilities are available, at no additional charge to the customer.

<sup>3</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
 (N)

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 Regulatory Affairs

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SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

LIST OF EFFECTIVE SHEETS

Sheets 1 through 22 of this schedule are effective as of the date shown below.

<u>Sheet</u>	<u>Number of Revision</u>	<u>Sheet</u>	<u>Number of Revision</u>
1	<b>54<sup>th</sup> Revised</b>	14	1st Revised
2	2 <sup>nd</sup> Revised	15	1st Revised
3	1 <sup>st</sup> Revised	16	Original
4	2 <sup>nd</sup> Revised	17	Original
5	3 <sup>rd</sup> Revised	18	Original
6	<b>3<sup>rd</sup> 2<sup>nd</sup> Revised</b>	19	1st Revised
7	Original	<b>20</b>	<b>1<sup>st</sup> Revised Original</b>
8	1st Revised	21	Original
9	1st Revised	22	Original
10	1st Revised		
11	1st Revised		
12	1st Revised		
13	Original		

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SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE

RATES (Continued)

A4 Standard CCDS Features Packages (Continued)

B3 CCDS II/III Optional Features, per line (Continued)

	Monthly Rate CCDS II MVP <u>Service</u> <sup>1</sup>	Monthly Rate CCDS III Basic <u>Bus. Group</u> <sup>1</sup>	
System Speed Call 30	\$5.00	N/A	
Tie Line Access	N/A	\$.75	
Toll/Code Restriction (List of 8)	.75	.75	
Uniform Call Distribution	.75	.75	
Universal Night Answer	1.50	1.50	
Voice/Data Protection	.75	.75	
Wake Up/Reminder Service	.75	.75	
WATS Access <u><sup>2</sup> - Grandfathered</u>	.75	.75	(C)

<sup>1</sup> Service Order Charge – Subsequent in Schedule No. A-5 applies only if added after initial service installation.

<sup>2</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

SCHEDULE NO. A-9

CITIZENS CENTREX DIGITAL SERVICE (continued)

DESCRIPTION OF SERVICE (continued)

A3 Description of features (continued)

B49 Uniform Call Distribution

This feature provides for uniform distribution of incoming calls to all lines in a multiline hunt group.

B50 Universal Night Answer

This feature allows all after hours or weekend incoming calls to be answered from any business group line.

B51 Voice/Data Protection

This feature protects a line from being intruded upon.

B52 WATS Access <sup>1</sup> - Grandfathered

(C)

This feature provides access from the business group station to a WATS (wide area telephone service) line.

B53 Wake Up/Reminder Service

This feature allows a customer to instruct the digital central office to originate a call at a predetermined time and make an appropriate announcement.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)

(N)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE 1 - Grandfathered (C)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 26 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
2	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
3	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
4	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
5	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
6	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
7	<u>1<sup>st</sup> Revised</u> <del>Original</del>
8	<u>1<sup>st</sup> Revised</u> <del>Original</del>
9	<u>1<sup>st</sup> Revised</u> <del>Original</del>
10	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
11	<u>1<sup>st</sup> Revised</u> <del>Original</del>
12	<u>1<sup>st</sup> Revised</u> <del>Original</del>
13	<u>1<sup>st</sup> Revised</u> <del>Original</del>
14	<u>1<sup>st</sup> Revised</u> <del>Original</del>
15	<u>1<sup>st</sup> Revised</u> <del>Original</del>
16	<u>1<sup>st</sup> Revised</u> <del>Original</del>
17	<u>1<sup>st</sup> Revised</u> <del>Original</del>
18	<u>1<sup>st</sup> Revised</u> <del>Original</del>
19	<u>1<sup>st</sup> Revised</u> <del>Original</del>
20	<u>1<sup>st</sup> Revised</u> <del>Original</del>
21	<u>1<sup>st</sup> Revised</u> <del>Original</del>
22	<u>1<sup>st</sup> Revised</u> <del>Original</del>
23	<u>1<sup>st</sup> Revised</u> <del>Original</del>
24	<u>1<sup>st</sup> Revised</u> <del>Original</del>
25	<u>2<sup>nd</sup> 4<sup>st</sup> Revised</u>
26	<u>1<sup>st</sup> Revised</u> <del>Original</del>



SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>2</sup> - Grandfathered (continued) (C)

OUTWARD WATS AND 800 SERVICE

APPLICABILITY

Applicable to Outward Wide Area Telecommunications Service (WATS) and 800 Service.

TERRITORY

In the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

RATES

		Monthly <u>Rate</u>	
A1	Outward WATS		
B1	Outward WATS access line		
C1	Each access line #.	\$20.00	
B2	The hourly rates for Outward WATS apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.		
C1	<u>Usage Rate Per Access Line, Per Hour</u>	<u>Charge</u> <sup>*1</sup>	(T)
	Up to 15	\$9.30	
	15.1 to 30	8.40	
	30.1 to 50	8.15	
	50.1 to 100	7.85	
	100.1 to more	7.65	

<sup>\*1</sup> In addition to the above rates, a surcharge of \$0.005 per minute (\$0.30 per hour) will be added to intrastate intraLATA Outward WATS calls to assist in funding the Utah Universal Service Fund pursuant to the Utah Public Service Commission's order in Case No. 89-999-01. See RATES A4 following. (T)

<sup>2</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>2</sup> - Grandfathered (continued) (C)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)	Monthly <u>Rate</u>	
A2 800 Service		
B1 800 Service access line		
C1 Each access line #	\$25.00	
B2 The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.		
C1 Usage Rate Per Access Line, Per Hour	<u>Charge</u> <sup>* 1</sup>	(T)
Up to 10	\$9.50	
10.1 to 25	9.10	
25.1 to 50	8.70	
50.1 to 100	8.45	
100.1 or more	8.25	
A3 Ancillary WATS Service		
B1 Extended access line		
C1 Extended access lines are provided only within this State.		
C2 The minimum service period for an extended access line is one day.		

<sup>1\*</sup> In addition to the above rates, a surcharge of \$0.005 per minute (\$0.30 per hour) will be added to intrastate intraLATA Outward WATS calls to assist in funding the Utah Universal Service Fund pursuant to the Utah Public Service Commission's order in Case No. 89-999-01. See RATES A4 following. (T)

<sup>2</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>3</sup> - Grandfathered (continued) (C)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS services (continued)

B1 Extended access lines (continued)

C3 When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as extended access lines.

		Monthly Rate	
D1	Same exchange For extended access lines in the same exchange as the main station		
E1	Each	\$ <u>1*</u>	(T)
D2	Different exchange For extended access lines in exchanges different from the exchange location of the main station		
E1	First extended access line in the exchange	<u>2**</u>	(T)
E2	Each additional extended access in the exchange.	<u>1*</u>	(T)

C4 Where customer-provided terminal equipment or customer-provided communications systems involve connection to a channel, such channel connection is subject to the provisions of Rule 11.

B2 Access line terminations

C1 WATS rates as previously specified in A1 and A2 include the furnishing of an access line to the customer's premises.

1\* Appropriate rates and charges as shown in Schedule No. A-2, Off-premises facilities, for extended access line mileage apply. (T)

2\*\* Appropriate rates and charges for Series 2000 interexchange channels and local channels apply. See Schedule No. G-1. (T)

3 Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>2</sup> - Grandfathered (continued) (C)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS service (continued)

B2 Access line terminations (continued)

C2 Access lines may be equipped for touch calling service where facilities permit. In such cases, touch calling rates and charges will not apply on the access lines.

B3 Charges

C1 Charges for installations, moves, and conversions <sup>\*1</sup> (T)

	D1	800 Service						<u>Service Connection Charges</u>	
		E1	Install or connect new					\$116.50	
		E2	Move or conversion					32.00	
	D2	Outward WATS							
		E1	Install or connect new					105.50	
		E2	Move or conversion					32.00	

<sup>1\*</sup> Conversion denotes a customer request (1) change of the 800 Service telephone number, or (2) separating or combining 800 Service hunting arrangement. (T)

<sup>2</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>3</sup> - Grandfathered (continued) (C)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A3 Ancillary WATS service (continued)

B4 Allowance for interruptions  
 Allowances for interruptions apply to each WATS access line as set forth as follows:

C1 When WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the utility, no credit applies.

C2 When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the utility, the following credit applies:

		<u>Credit Allowance</u>	
D1	Allowance	<u>2**</u>	(T)

C3 When the WATS access line is interrupted for a period of more than 24 hours after the trouble is reported to the utility, a credit applies for each 24 hour period or any fraction thereof.

		<u>Credit Allowance</u>	
D1	Allowance	<u>2**</u>	(T)

C4 The credit C2 and C3 prior includes all credits to be applied for an interruption.

		<u>Service Connection Charges</u>	
B5	Adjustment of signal power strength level		

C1	WATS access line		
D1	Adjustment, each visit, each line	\$ <u>1*</u>	(T)

<sup>1</sup>\* Applicable Service Charges as specified in Schedule No. A-5. (T)

<sup>2</sup>\*\* 1/30 of Monthly Access Line Rate. (T)

<sup>3</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, (N)

2020 and limited to existing subscribers at their existing locations. (N)

3 High Ridge Park, Stamford, CT 069059260 E.  
Stockton Blvd., Elk Grove, CA 95624

Supersedes

Original

Sheet No. 7

SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

OUTWARD WATS AND 800 SERVICE (continued)

RATES (continued)

A4 Universal Service Fund

Pursuant to the Utah Public Service Commission's order in Case No. 89-999-01, a surcharge shall be added to intrastate intraLATA WATS calls to assist in funding the Utah Universal Service Fund.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)

(N)

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~~F. Wayne Lafferty~~Allison Ellis  
Senior Vice President  
~~Telecom~~ Regulatory Affairs

## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS

- A1 Wide Area Telecommunications Service (WATS), by use of a WATS access line and the public switched network, provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the state and in accordance with the regulations and schedules of charges specified in this tariff.
- A2 A WATS access line is a line from the customer's premises to a utility CO and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either outward or 800 Service but not for both.
- B1 The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the State.
- B2 The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the State.
- A3 WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.
- A4 OUTWATS/800 interstate and interLATA service will be provided by intercity carriers of record.
- A5 OUTWATS/800 intrastate service will be provided jointly by the utility and interLATA carriers of record.
- A6 OUTWATS intraLATA only service will not be provided by the utility. See Citizens Business/Residence Line 800 following for 800 intraLATA only service.
- A7 Rate Center -- a specified geographical location in an exchange from which mileage measurements for interexchange channels are made.
- A8 Service Terminating Arrangement -- utility-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

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Revised

Original

at

~~3 High Ridge Park, Stamford, CT 069059260 E.~~  
~~Stockton Blvd., Elk Grove, CA 95624~~

Supersedes

Original

Sheet No.

8

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<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

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~~Telecom~~ Regulatory Affairs



3 High Ridge Park, Stamford, CT 069059260 E.  
Stockton Blvd., Elk Grove, CA 95624

Supersedes

Sheet No. 9

## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

OUTWARD WATS AND 800 SERVICE (continued)

CONDITIONS (continued)

A9 Switching Equipment -- equipment which performs the function of establishing and releasing connections between: (1) two or more utility-provided services, or (2) utility-provided service or services and a communications system or systems provided by the Customer, or Other Common Carrier.

Such equipment shall operate to establish each connection for the purpose of the transmission of communications, and shall operate to release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.

A10 WATS terminations

B1 The term Station as used in connection with WATS:

- C1 Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this tariff or,
- C2 Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to utility facilities furnished for WATS or,
- C3 Denotes the point of connection of WATS to switching equipment (as specified in B3 following) when such switching equipment is located in a utility CO or,
- C4 Denotes the point of connection of outward WATS to another common carrier channel (utilizing WATS CO connecting facilities) at a utility WATS serving CO.

B2 The term Main Station denotes the first WATS station furnished for use with a WATS access line. The term "Extended Station" denotes any other WATS station furnished for use with the same WATS access line with a main station.

B3 At the option of the customer, a WATS access line may be connected to: (1) a standard telephone, (2) an attendant's position or switching equipment of: a PBX or Centrex System, a Common Control Switching Arrangement, or (3) a key telephone system, or (4) an Other Common Carrier Channel utilizing a WATS CO Connecting Facility.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)(N)

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~~Senior~~ Vice President  
~~Telecom~~ Regulatory Affairs

## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A10 WATS terminations (continued)

B4 When connections are made to customer or Other Common Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the utility may require that WATS be furnished from a utility WATS CO(s) different than the CO(s) designated by the utility to serve that premises. Under such circumstances, monthly and service charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

## A11 Limitations of service

B1 WATS calls must be dialed and completed without the assistance of a utility operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a utility operator.

B2 The utility does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

B3 The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Other Common Carrier to WATS may be made. However, the utility will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

## B4 Connection to other services

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)

(N)

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A11 Limitations of service (continued)

## B5 Availability of service

- C1 In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Message Telecommunications Service (MTS) shall take precedence over all other services.

## B6 Company liability

- C1 In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the utility, and of the other uses for which facilities may be furnished him by the utility, and because of unavailability of errors incident to the services and to the use of such facilities of the utility, the services and facilities furnished by the utility are subject to the terms, conditions and limitations herein specified.
- C2 The liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the utility, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the utility in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error defect in transmission, or failure or defect in facilities occurs.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)(N)

## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A2 Limitations of service (continued)

## B6 Company liability (continued)

C3 The utility shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the utility, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the utility.

C4 When the lines of other telephone companies are used in establishing connections to points not reached by the utility's lines, the utility is not liable for any act or omission of the other company or companies.

C5 The utility does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the utility harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

D1 The utility may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued) (C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A11 Limitations of service (continued)

## B6 Company liability (continued)

## C5 (continued)

D2 The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the utility. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the utility, injury or damage to utility employees or property might result from installation or maintenance by the utility.

## B7 Transmission quality

C1 Satisfactory transmission cannot be assured when the WATS access line is connected to other company services or to customer-provided equipment or services.

## B8 Completion of 800 Service messages

C1 800 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the utility. The utility, without incurring any liability, may terminate or refuse to furnish 800 Service to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the utility's intention to terminate the service for such cause.

## B9 Use of service

C1 WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the utility only from the customer.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A11 Limitation of service (continued)

## B10 Abuse or fraudulent use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- C1 The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;
- C2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the utility, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- C3 The use of service or facilities of the utility for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- C4 The use of profane or obscene language;
- C5 The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

## A12 Application of monthly rates for access line and usage

B1 WATS usage charges are for payment for the service between the WATS termination and another location.

## B2 Service group

C1 The term "Service Group," as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE 1 - Grandfathered (continued)(C)

OUTWARD WATS AND 800 SERVICE (continued)

CONDITIONS (continued)

A12 Application of monthly rates for access line and usage (continued)

B2 Service group (continued)

C2 The term "Service Group," as used in connection with 800 Service, denotes the access lines arranged in CO equipment furnished by the utility as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

B3 Chargeable time

C1 Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station.

C2 Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

C3 When 800 Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that the chargeable time may begin.

B4 Minimum service period

The minimum service period for WATS is one day.

B5 Payment of charges

C1 The customer is responsible for payment of all charges for service furnished the customer. Service charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the utility.

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C2 Charges of less than a cent will be rounded to the nearest cent.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

OUTWARD WATS AND 800 SERVICE (continued)

CONDITIONS (continued)

A12 Application of monthly rates for access line and usage (continued)

B6 Fractional periods

C1 The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.

C2 For the purpose of administering this regulation with respect to the determination of the rate for a fractional part of a month, every month is considered to have 30 days.

B7 Minimum average time requirement MATR

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

B8 Method of determining rates

C1 Determine the total number of calls for the service group.

C2 Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).

C3 Determine the total actual hours used for the service group.

C4 Determine the chargeable hours which is the greater of C2 or C3 above, rounded to the nearest tenth (one decimal place).

C5 Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.

C6 Determine the average use per line in the service group by dividing the chargeable hour in C4 above by the number of access lines in C5 above.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued) (C)

## OUTWARD WATS AND 800 SERVICE (continued)

## CONDITIONS (continued)

## A12 Application of monthly rates for access line and usage (continued)

## B8 Method of determining rates (continued)

C7 Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

C8 Determine the total usage charge in the service group by multiplying the usage charge per access line in C7 above by the number of access lines in C5 above.

## B9 Allowance for interruptions

C1 None of the prior credit allowances will be made for:

D1 Noncompletion of WATS messages due to busy network conditions, or

D2 Interruption of service due to utility-provided equipment or systems, or

D3 Interruption of service due to negligence of the customer, or

D4 Interruption of service during any period in which the utility is not afforded access to the premises at which the WATS access line is terminated, or

D5 Interruption of service during any period when the customer has released the WATS access line to the utility for maintenance purposes, or implementation of a customer order for a change in service arrangement.

C2 Long distance message telecommunications service furnished at a customer's request, when his WATS is interrupted, is charged at the long distance telecommunications rates.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

OUTWARD WATS AND 800 SERVICE (continued)

CONDITIONS (continued)

A13 Adjustment of signal power strength level

B1 Basis for charge

C1 Where, at the request of the customer, acoustic or inductive data transmitting and/or receiving terminal equipment are to be used at a specified location in connection with customer-provided acoustic or inductive connected data terminal equipment, a charge applies to each WATS access line which requires a visit to the customer's premises by utility personnel to establish the level of signal power at the output of the network control signaling unit or to provide any conditioning of the line.

C2 The charge does not apply if this work is performed at the same time the utility service is installed.

A14 Service charges

WATS rates and charges are in addition to other service rates and charges whenever provided with WATS.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

## DESCRIPTION

- A1 CITIZENS BUSINESS/Residence Line 800 Service is the furnishing of dial type telecommunications from stations within a LATA to a station associated with an 800 termination point within the same LATA within the same state.
- A2 Dial type telecommunications is a call dialed and completed from or to an 800 access line without the assistance of a Telephone Company operator, or placed with an operator where facilities are not available for dial completion, or where, for other service reasons, operator assistance in completion of the call is necessary.
- A3 Generally, an 800 termination is a path between the network interface at the customer's premises and the point in a Telephone Company central office where access to the switched network is obtained for the purpose of completing 800 calls. CITIZENS BUSINESS/Residence Line 800 Service access will be arranged for common line termination. CITIZENS BUSINESS/Residence Line 800 Service provides termination of calls over nondedicated business and residence one-party lines. One 800 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800 calls in addition to all other usage normally handled on this termination.
- A4 CITIZENS BUSINESS/Residence Line 800 Service is not available in conjunction with Coin Telephone Service, Public Coin Telephone Service COCOT Service or Foreign Exchange service lines.
- A5 CITIZENS BUSINESS/Residence Line 800 Service provides for the termination of 800 calls only.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

## CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

## DESCRIPTION (continued)

- A6 CITIZENS BUSINESS/Residence Line 800 service provides for the assignment of a single ten digit 800 number (i.e., 800+XXX+XXX) to the customer which can be used in one or more LATAs at the same time for intraLATA calling. CITIZENS BUSINESS/Residence Line 800 service allows for but does not require the CITIZENS BUSINESS/Residence Line 800 customer to use one 800 number in multiple LATAs for intraLATA calling. Customers may retain the same CITIZENS BUSINESS/Residence Line 800 service telephone number when moving to another location within the state.
- A7 CITIZENS BUSINESS/Residence Line 800 Service is the furnishing of facilities in accordance with the regulations and schedule of charges specified in this tariff. CITIZENS BUSINESS/Residence Line 800 Service rates set forth herein are in payment for the service furnished between the calling and called stations.
- A8 CITIZENS BUSINESS/Residence Line 800 Service is furnished subject to the availability of the appropriate equipment and facilities.
- A9 CITIZENS BUSINESS/Residence Line 800 Service may only be provided by the Telephone Company.
- A10 The term "Service Terminating Arrangement" denotes company-provided equipment which terminated CITIZENS BUSINESS/Residence Line 800 Service at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, insulation and testing of CITIZENS BUSINESS/Residence Line 800 Service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.
- A11 All rates and charges quoted in this tariff provide for the furnishing of service and suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service does not warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

## CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

## LIMITATIONS OF SERVICE

A1 Dial type telecommunications associated with a CITIZENS BUSINESS/Residence Line 800 Service access line are calls dialed and completed without the assistance of a Telephone Company operator, except that a Telephone Company operator will:

- Reestablish a call which has been interrupted after the called number has been reached, or
- Reach the called telephone number where facilities are not available for customer dial completion.

A2 The Company does not undertake to transmit messages but offers the use of its facilities for communications between customers. CITIZENS BUSINESS/Residence Line 800 Service does not include calling to or from stations not within the same LATA, person-to-person, collect, conference or other calls requiring operator handling except as provided in the preceding.

## A3 Connection to Other Services

B1 CITIZENS BUSINESS/Residence Line 800 Service is not represented as adapted for connection to other services of the Company, facilities of OCCs, or to customer-provided facilities. Connections of communications systems provided by the customer may be made; however, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections. The service contemplates the provision of satisfactory transmission only between the access line and the called or calling station.

B2 Regulations for the facilities used to connect customer-provided terminal equipment or customer-provided communications systems are set forth in Schedule No. AC, Rule No. 11 of the General Exchange Tariff.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)

(C)

CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

LIMITATIONS OF SERVICE (continued)

A4 Obligation of the Customer

B1 The agents and employees of the Telephone Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the services of the Telephone Company or upon termination of the service, for the purpose of removing such services.

B2 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by negligence or willful act of the customer or authorized users. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company except upon written consent of the Telephone Company.

B3 The customer is responsible for providing a suitable supply of commercial power, including outlets, when and where required by the Telephone Company for the operation of any equipment on the customer's premises.

B4 The customer is required to reimburse the Telephone Company for any loss through theft of the equipment or apparatus on the customer's premises.

A5 CITIZENS BUSINESS/Residence Line 800 Service is furnished upon the condition that the customer obtain adequate service to permit its use without creating excessive overflows and incompletions or otherwise interfering with this or any other service rendered by the Telephone Company. The Telephone Company, without incurring any liability, may terminate or refuse to furnish CITIZENS BUSINESS/Residence Line 800 Service to any customer who fails to comply with said conditions, subject only to provisions in Schedule No. AC, Rule No. 3, A12 of the General Exchange Tariff, Discontinuance of Service.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>1</sup> - Grandfathered (continued)(C)

## CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

## LIMITATIONS OF SERVICE (continued)

## A6 Use of the Service

- B1 CITIZENS BUSINESS/Residence Line 800 Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
- B2 Orders, including those installing, rearranging, or discontinuing service, will be accepted by the company only from the customer.
- B3 The customer subscribing to CITIZENS BUSINESS/Residence Line 800 Service is responsible for its use and for the payment of all charges in connection therewith and shall exercise such control as may be necessary to ensure that it is not improperly used.

## A7 Cancellation for Cause

The regulations set forth in Schedule No. AC, Rule No. 3 of the General Exchange Tariff apply when appropriate.

## APPLICATION OF MONTHLY RATES AND CHARGES

## A1 Timing of Calls

- B1 Chargeable time begins when a connection is established between a station associated with the CITIZENS BUSINESS/Residence Line 800 Service line and the calling station.
- B2 Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

<sup>1</sup> Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

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## SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE 1 - Grandfathered (continued)

(C)

## CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

## APPLICATION OF MONTHLY RATES AND CHARGES (continued)

## A1 Timing of Calls (continued)

B3 When CITIZENS BUSINESS/Residence Line 800 Service is directly connected at customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the CITIZENS BUSINESS/Residence Line 800 Service so that the chargeable time may begin.

B4 All messages completed in one billing period through CITIZENS BUSINESS/Residence Line 800 Service will be bulk billed a minimum of 30 seconds per message.

A2 The minimum service period for CITIZENS BUSINESS/Residence Line 800 Service is one month.

A3 Usage is subject to a Minimum Average Time Requirement (MATR) of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

A4 The monthly charges for CITIZENS BUSINESS/Residence Line 800 Service are determined as follows:

B1 Determine the total number of calls for each CITIZENS BUSINESS/Residence Line 800 Service number.

B2 Determine the equivalent hours rounded to the nearest tenth used by applying the MATR as described in A3 preceding.

B3 Determine total actual hours used, rounded to the nearest tenth of one hour.

B4 Determine the chargeable hours which is the greater of B2 or B3.

B5 Multiply the chargeable hours by the usage charge shown in Usage Charges - A1, rounded to the next highest cent.

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SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE <sup>2</sup> - Grandfathered (continued)

(C)

CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

APPLICATION OF MONTHLY RATES AND CHARGES (continued)

A4 The monthly charges for CITIZENS BUSINESS/Residence Line 800 Service are determined as follows: (continued)

B6 Determine the charge for each CITIZENS BUSINESS/Residence Line 800 Service number by multiplying the monthly rate per CITIZENS BUSINESS/Residence Line 800 Service number shown in Monthly Rates, B1 and B2 by the quantity of CITIZENS BUSINESS/Residence Line 800 Service numbers in service for that given month.

B7 Determine the total charges by adding the amounts developed in B5 and B6 preceding.

MONTHLY RATES AND CHARGES

A1	Citizens Business Line 800 Service	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
B1	Per 800 number terminating on a Business exchange access line, per LATA <sup>1</sup>	\$25.00	\$15.00
B2	Per 800 number record changed.	15.00	NA
A2	Citizens Residence Line 800 Service		
B1	Per 800 number terminating on a Residence exchange access line, per LATA <sup>1</sup>	25.00	15.00
B2	Per 800 number record changed.	15.00	NA

<sup>1</sup> When this service is added to an existing business or residence exchange access line, Service Charges associated with business or residence exchange access line as shown in Schedule No. A-5 of the General Exchange Tariff do not apply. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate Service Charges associated with business or residence exchange lines as shown in Schedule No. A-5 apply.

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SCHEDULE NO. B-2

WIDE AREA TELECOMMUNICATIONS SERVICE 1 - Grandfathered (continued) (C)

CITIZENS BUSINESS/RESIDENCE LINE 800 SERVICE (continued)

MONTHLY RATES AND CHARGES (continued)

A3 Variable Call Destination Rates

Variable Call Destination provides for multiple terminations, within one or more LATAs, of the 800 number assigned in conjunction with CITIZENS BUSINESS/Residence Line 800 Service for the completion of intraLATA calling.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Per additional termination	\$15.00	\$2.00

A4 Directory Listings for CITIZENS BUSINESS/Residence Line 800 Service will be provided at applicable additional listing rates as shown in Schedule No. A-6 of the General Exchange Tariff.

USAGE RATES

A1 Citizens Business/Residence Line 800 Service usage is bulk billed at the following rates per hour.

	<u>Per Hour</u>
Citizens Business Line 800 Service Usage Charge Up to six hours	\$10.50
Citizens Residence Line 800 Service Usage Charge Greater than six hours	9.45

1 Wide Area Telecommunications Service (WATS) offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
 (N)

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Advice letter No. UT-~~98-04-20-02~~

~~F. Wayne Lafferty~~ Allison Ellis  
 Senior Vice President  
 Telecom—Regulatory Affairs

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES - Grandfathered (C)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 5 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	<u><del>2<sup>nd</sup> 4<sup>th</sup></del> Revised</u>
2	<u><del>2<sup>nd</sup> 4<sup>th</sup></del> Revised</u>
3	<u>1<sup>st</sup> RevisedOriginal</u>
4	<u>1<sup>st</sup> RevisedOriginal</u>
5	<u>1<sup>st</sup> RevisedOriginal</u>

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Effective: ~~October 31,~~  
2016 August 10, 2020

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~~Steve Crosby~~ Allison Ellis  
Senior Vice President  
Regulatory Affairs

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES 2 - Grandfathered (continued) (C)

APPLICABILITY

Applicable to OUTWATS Message Detail Special Billing Services to furnish message detail information pertaining to customer's outward WATS line(s).

TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of this tariff.

RATES

A1 OUTWATS message detail service bill detail for:

		<u>Connection Charge</u> <sup>1*</sup>	<u>Monthly Rate</u>	<u>(T)</u>
B1	Magnetic tape arrangement			
	C1 Preparation charge			
	D1 Interstate	\$120.00	\$ -	
	D2 Intrastate	120.00	-	
	C2 Each magnetic tape	-	30.00	
	C3 Per message	-	.02	
B2	Paper printout arrangement			
	C1 Preparation charge			
	D1 Interstate	120.00	-	
	D2 Intrastate	120.00	-	
	C2 Per message	-	.03	

<sup>1\*</sup> In addition to applicable element charges as shown in Schedule No. A-5.

<sup>2</sup> This service offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

~~3 High Ridge Park, Stamford, CT 06905~~ 9260 E.  
Stockton Blvd., Elk Grove, CA 95624

Supersedes ~~Original~~ Original Sheet No. 3

## SCHEDULE NO. B-6

SPECIAL BILLING SERVICES <sup>1</sup> - Grandfathered (continued)(C)

## CONDITIONS

A1 OUTWATS Message Detail is an arrangement furnishing message detail information pertaining to a customer's outward WATS line(s) and is not represented to be a duplicate of regular WATS billing.

This service will be available where the WATS services are provided through intercompany arrangements and when Mountain Bell provides the WATS bill/accumulation function, and where facilities and operating conditions permit.

A2 Media may be provided in a combination of arrangements; i.e., magnetic tape and paper printouts. The alternative arrangement(s) will be charged for at the appropriate rate per message. In the case of magnetic tape, the magnetic tape charge will also apply.

A3 Message detail consists of call-by-call records from the customer's Outward WATS lines. The call detail records include:

- Date
- WATS billing number
- Length of call
- To number
- From number
- Revenue accounting code
- Time of day

A4 Advance notice of ten business days prior to the end of the WATS billing period is required for preparation of the data.

<sup>1</sup> This service offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations.

(N)(N)

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Senior Vice President  
Regulatory Affairs



~~9260 E. Stockton Blvd., Elk Grove, CA 95624-3 High  
Ridge Park, Stamford, CT 06905~~

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES 1 - Grandfathered (continued)

(C)

CONDITIONS (continued)

- A5 Information is provided only for Outward interstate or intrastate WATS, by WATS billing period.
- A6 Bill detail will:
  - Be available by pilot or related telephone number as designated in utility records.
  - Include all Outward WATS lines related to the same WATS billing number.
  - Be provided on magnetic tape or paper printout.
  - Be provided only in the same format as is normally found in accounting message file. There will be no rating, rearrangement, summarization or special processing of the data.
- A7 A preparation charge will apply for each time message detail service is connected.
- A8 Each arrangement provides for one form of media, magnetic tape or paper printout provided for one billing and one mailing address.
- A9 Recreated extraction of tape or printout requested by the customer will be provided at the appropriate rate per message, if operating conditions permit. The customer must request the recreated extraction within one month of the WATS billing period. Partial extractions will not be possible.
- A10 The utility will determine the record description and reserves the right to change record format.

1 This service offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

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Regulatory Affairs

~~3 High Ridge Park, Stamford, CT 06905~~ 9260 E. Stockton Blvd., Elk Grove, CA 95624

Supersedes Original Sheet No. 5

SCHEDULE NO. B-6

SPECIAL BILLING SERVICES 1 - Grandfathered (continued) (C)

CONDITIONS (continued)

- A11 For each Outwats Message Detail arrangement on magnetic tape, the customer will specify one blocking size, one tape record size and one data set name with format limits imposed by the utility.
- A12 Tape or paper printouts will not be packaged with the regular monthly bill.
- A13 Media will be mailed First Class with return receipt requested.
- A14 Charges for this service will be billed on a miscellaneous bill.
- A15 This service will be furnished only to the customer or his authorized representative.
- A16 Liability for errors in the media is limited to the monthly rate for the service during the month in which the error occurred.
- A17 This service is not represented to be a reconciliation of the utility's regular billing nor will the utility be responsible for any reconciliation between the media provided and its regular billing.

1 This service offering is grandfathered as of August 10, 2020 and limited to existing subscribers at their existing locations. (N)  
(N)

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~~F. Wayne Lafferty~~ Allison Ellis  
Senior Vice President  
Regulatory Affairs