



21 West Ave  
Spencerport, NY 14559

May 7, 2020

Advice Letter No. NCC-20-01

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo  
Communications Company – Grandfather Stay Connected Seasonal Offering**

Dear Mr. Widerburg:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to grandfather Stay Connected Seasonal Offering.

It is respectfully requested that this filing become effective on June 8, 2020.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

A handwritten signature in cursive script that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: lms  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 7th day of May 2020, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) (Continued)**

**II. CONDITIONS (Continued)**

- K. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- L. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- M. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(C)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)**

**II. CONDITIONS (Continued)**

- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- L. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. Customer's line will be available for 911 calls only at the time of suspension.
  - 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 6. The cost of the service includes the Subscriber Line Charge.
  - 7. This service does not change any other terms and conditions of the product.
  - 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 9. All other applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$4.99	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(C)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

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**BUNDLED SERVICES** (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued)

**II. SPECIAL CONDITIONS** (Continued)

- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.
- I. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.
  - 9. All applicable taxes and surcharges apply.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

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**BUNDLED SERVICES** (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued)

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(C)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

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**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE UNLIMITED (Continued)**

**II. SPECIAL CONDITIONS (Continued)**

- H. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate. (C)
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited	\$31.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(C)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)

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**BUNDLED SERVICES** (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED PLUS** (Continued)

**II. SPECIAL CONDITIONS** (Continued)

- I. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate. (C)
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  5. The cost of the service includes the Subscriber Line Charge.
  6. This service does not change any other terms and conditions of the product.
  7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  8. The Federal Subscriber Line Charge is included in the monthly rate.
  9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Tariff Section 15 do not apply.
- D. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus	\$31.99	
Feature Package	\$2.99	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(C)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020. (N)