



AT&T Services, Inc. T: 775 333 3991  
5250 S. Virginia Street, Room 202 janice.ono@att.com  
Reno, NV 89502

June 30, 2020

*Via Electronic Filing Only*

Gary Widerburg  
Commission Administrator  
Utah Public Service Commission  
Heber M. Wells Building, 4th Floor  
160 East 300 South  
Salt Lake City, UT 84111  
[psc@utah.gov](mailto:psc@utah.gov)

Re: AT&T Corp. Docket No. 20-087-01

Dear Mr. Widerburg:

Attached for filing in the above-entitled docket, please find AT&T Corp.'s Application to Discontinue Telecommunications Service, along with a Certificate of Service.

If you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Janice L. Ono".

Janice L. Ono  
Area Manager - Regulatory

cc: Service List (via email)

Cyndi Gallagher  
AT&T Director – Regulatory  
161 Inverness Drive W, Room 153D  
Englewood, CO 80112  
Telephone: (720) 472-3624  
Email: [cg6985@att.com](mailto:cg6985@att.com)  
*Representative for AT&T Corp.*

**BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH**

IN THE MATTER OF THE APPLICATION OF  
AT&T CORP. TO DISCONTINUE THE  
PROVISION OF LOCAL EXCHANGE SERVICE  
FOR RESIDENTIAL CONSUMERS IN THE  
STATE OF UTAH

Docket No. 20-087-01

**APPLICATION TO  
DISCONTINUE  
TELECOMMUNICATIONS  
SERVICE**

Pursuant to Utah Admin. Code R746-350, AT&T Corp. files this Application to discontinue the provision of residential local exchange service (access line and custom calling features) in the state of Utah on September 30, 2020, subject to Commission approval. AT&T Corp. will continue to provide long distance services to residential customers. In support of this Application, AT&T Corp. states the following:

1. AT&T Corp. is a competitive local exchange carrier (“CLEC”) authorized to provide local exchange service throughout CenturyLink’s service territory in the state of Utah.

2. AT&T Corp. intends to discontinue residential basic local exchange service due to declining volumes and increased maintenance and administrative costs. Additionally CenturyLink has notified AT&T that it will make changes to its wholesale ordering system in October 2020 which will not be compatible with AT&T Corp.’s

existing ordering systems, and modifications to AT&T Corp.'s system to achieve compatibility would require time and investment to reprogram.

3. AT&T Corp. currently provides residential local exchange service to approximately 644 residential customers. The service provides a residential customer with an access line that allows them to place and receive local, intrastate, and interstate voice telephone calls.

4. AT&T Corp. relies on wholesale local service purchased from CenturyLink, the incumbent local exchange carrier ("ILEC"), to provide this local service to AT&T Corp.'s residential customers. Accordingly, there is at least one alternative provider available to service these customers.<sup>1</sup>

5. Because AT&T Corp. is sending out customer notifications now, affected customers will have more than enough time to locate another service provider and, if they wish and are able to do so, transfer or port their local telephone numbers to the new service provider before the September 30, 2020 discontinuance date.

6. AT&T Corp. does not hold any customer deposits or advance payments for its current residential service customers in Utah. Thus, there is no need to return such deposits or advance payments; or include information about this in customer notices.

7. AT&T Corp. will continue to provide long distance service to residential customers as well as local exchange and long-distance services to business customers throughout the state in accordance with its certificate of public convenience and necessity. Therefore, AT&T Corp. will continue to retain its operating authority in its Certificate 087a.

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<sup>1</sup> AT&T Corp does not represent that CenturyLink is the only available alternative provider. Other alternative wireline providers may be available, or customers may choose other substitute services such as VoIP or wireless service.

8. In accordance with Utah Admin. Code R746-350-4 (a), AT&T Corp. provides the following information:

a. The applicant's name under which the applicant is providing service is AT&T Corp., the mailing address is One AT&T Way, Room 3B111H, Bedminster, NJ 07921, the telephone number is (908) 324-6495, and the email address is [cg6985@att.com](mailto:cg6985@att.com).

b. The name and contact information of the person designated to answer questions about this Application are Cyndi Gallagher, AT&T Regulatory, 161 Inverness Drive W, Room 153D, Englewood, CO 80112, the telephone number is (720) 472-3624, and the email address is [cg6985@att.com](mailto:cg6985@att.com).

c. AT&T Corp. will discontinue providing residential local exchange service in all areas where it is authorized to serve, namely the portions of Utah where CenturyLink is the ILEC.

d. The planned date of discontinuance is September 30, 2020.

e. By signing this Application, the applicant's employee representative acknowledges that filing the Application does not constitute authority to discontinue any service; discontinuance shall occur as ordered by the Commission. Further, applicant agrees to assist in the porting of any assigned telephone numbers to a Replacement Provider.

f. Attached hereto as Exhibit A is an affidavit of Barbara A. Monte, an officer of AT&T Corp., attesting under penalty of perjury that the contents of this Application are true, accurate, and correct. Please note that due to the extraordinary circumstances of the COVID-19 pandemic, AT&T Corp. is unable to obtain a notary stamp at this time. AT&T Corp. submits this Application and respectfully requests an extension of time to supplement its Application with a duly notarized document, if the Commission requests it, after restrictions from the COVID-19 pandemic are lifted.

g. Notices:

(1) The filing of this Application and its service on the Division of Public Utilities constitutes the required Notice to the Division.

(2) Attached as Exhibit B is the notification letter which was sent via first-class mail to all Utah residential customers on June 26, 2020. In addition to this letter, another letter will be mailed on or around September 8, 2020 to remaining customers who have not yet changed

local service providers. These customers will also receive notices in their August and September billing statements.

- (3) Attached as Exhibit C is the notice mailed to CenturyLink, the carrier that has provided the lines resold to AT&T Corp.'s impacted customers.
- (4) Notice to the national number administrator pursuant to R746-350-3.B.4 is not applicable because AT&T Corp. does not have any assigned blocks of numbers for any impacted customers. As a reseller, AT&T Corp. secured numbers from CenturyLink when needed.

WHEREFORE, AT&T Corp. requests that the Commission approve its Application to discontinue the provision of residential local exchange service effective September 30, 2020 and be allowed to withdraw its "Utah Price List Residential Local Exchange Service" after approval of its Application. To allow adequate time to complete the tasks necessary to discontinue residential local service by September 30, 2020, AT&T Corp. respectfully requests approval of this Application by September 1, 2020.

RESPECTFULLY SUBMITTED this 30<sup>th</sup> day of June, 2020.

AT&T Corp.



By: \_\_\_\_\_

Cyndi Gallagher  
AT&T Director – Regulatory  
161 Inverness Drive W, Room 153D  
Englewood, CO 80112  
Telephone: (720) 472-3624  
Email: [cg6985@att.com](mailto:cg6985@att.com)  
*Representative for AT&T Corp.*

CERTIFICATE OF SERVICE  
(Docket No. 20-087-01)

I hereby certify that on this 30<sup>th</sup> day of June, 2020, I caused a true and correct copy of the foregoing to be served via email upon the following:

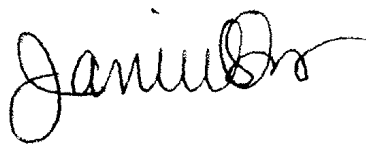
[psc@utah.gov](mailto:psc@utah.gov)

Artie Powell  
DIVISION OF PUBLIC UTILITIES  
Heber Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City, UT 84111  
[wpowell@utah.gov](mailto:wpowell@utah.gov)

Michele Beck  
OFFICE OF CONSUMER SERVICES  
Heber Wells Building, 2<sup>nd</sup> Floor  
160 East 300 South,  
Salt Lake City, UT 84111  
[mbeck@utah.gov](mailto:mbeck@utah.gov)

Patricia Schmidt  
Justin Jetter  
ASSISTANT ATTORNEYS GENERAL  
Heber Wells Building  
160 East 300 South  
Salt Lake City, UT 84111  
[pschmid@agutah.gov](mailto:pschmid@agutah.gov)  
[jjetter@agutah.gov](mailto:jjetter@agutah.gov)

Robert Moore  
ASSISTANT ATTORNEY GENERAL  
Heber Wells Building  
160 East 300 South  
Salt Lake City, Utah 84111  
[rmoore@agutah.gov](mailto:rmoore@agutah.gov)



By: \_\_\_\_\_  
Janice L. Ono

## **EXHIBIT A**

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

IN THE MATTER OF THE APPLICATION OF  
AT&T CORP. TO DISCONTINUE THE  
PROVISION OF LOCAL EXCHANGE SERVICE  
FOR RESIDENTIAL CONSUMERS IN THE  
STATE OF UTAH

Docket No. 20-087-01

AFFIDAVIT OF BARBARA A. MONTE

STATE OF NEW JERSEY   )  
                                                  )  
COUNTY OF SOMERSET   )

I, Barbara A. Monte, being duly sworn, attest under penalty of perjury that I am the Assistant Secretary for AT&T Corp. I hereby affirm the following:

(1) I am an officer of AT&T Corp.

(2) I have responsibility for the oversight and management of the various activities of AT&T Corp. throughout the United States including Utah.

(3) I have carefully reviewed the affixed **APPLICATION TO DISCONTINUE TELECOMMUNICATIONS SERVICE** and, to the best of my knowledge and belief, the contents of the application are true, accurate, and correct.

FURTHER AFFIANT SAYETH NOT.



\_\_\_\_\_  
Barbara A. Monte

Subscribed and sworn to before me this \_\_\_\_ day of June, 2020.

*Please note that due to the COVID-19 extraordinary circumstances, AT&T Corp. is unable to obtain a notary stamp at this time. AT&T Corp. has submitted the filing and respectfully requests an extension of time to supplement this file with a duly notarized document, if the Commission requests it, after restrictions from the COVID-19 pandemic are lifted.*

\_\_\_\_\_  
Notary Public

My Commission Expires: \_\_\_\_\_  
(Seal)



## **EXHIBIT B**



# Your home phone service is being discontinued

June 26, 2020

«FIRST NAME» «LAST NAME»  
«STREET ADDRESS»  
«CITY», «STATE» «ZIP»

Phone number ending in: <<XXXX>>

We want to make sure you are aware that **effective September 30, 2020**, pending regulatory approval where such approval is required, we will no longer offer **AT&T Residential Local Service** in <<State>> and **your home phone service will be discontinued on September 30, 2020**.

To maintain continuity of service, please act quickly. You can contact CenturyLink (866.541.3322) to provide your home phone service. There may be other providers who offer service at your address.<sup>1</sup> You may keep your home phone number and choose a long distance provider when you set up your new service with another provider. Any remaining credits on your account will be refunded to you.

Questions? Please call us at 800.250.8949, Monday to Friday 7 a.m. to 7 p.m. CT.

AT&T Corporation  
1 AT&T Way  
5C100 Drop In  
Bedminster, NJ 07921

**AT&T is required by the FCC to provide the following statement:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

<sup>1</sup> AT&T does not make any representations or warranties that the providers listed are the only providers serving your address.

## **EXHIBIT C**



Damaris Ortiz  
Lead Carrier Relations Manager

AT&T  
65 Southgate Blvd  
New Castle, DE 19720

T 302.419.8971  
damaris.ortiz@att.com  
att.com

*Via UPS*

June 30, 2020

CenturyLink, Inc.  
Attn: Director - Interconnection Agreements  
930 15th Street, 6th Floor  
Denver, CO 80202

Re: AT&T Corp.'s Cessation of Residential Local Exchange Telephone Service in Utah

Dear Sir or Madam:

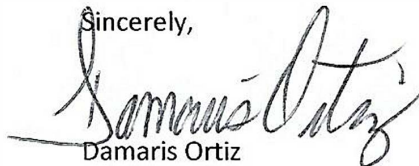
AT&T Corp. hereby provides notice that it will cease providing residential local exchange telephone service throughout the state of Utah, effective September 30, 2020, pending approval by the Public Service Commission of Utah. AT&T Corp. will continue offering long distance services to both residential and business customers as well as business local service at this time. Currently, AT&T Corp. has approximately 644 customers who will be impacted by its discontinuance of residential local exchange service in Utah.

Residential customers will be notified by direct mail of this action and have the opportunity to select another carrier on an individual basis. There is no acquiring carrier.

During July, August, and September 2020, CenturyLink can expect to receive single customer migration orders through the routine migration process. We are not aware of any other actions CenturyLink must take at this time.

Please contact me at 302-419-8971, if you have any questions or concerns regarding this matter.

Sincerely,



Damaris Ortiz

cc: Cyndi Gallagher (AT&T)  
Steve Dea (CenturyLink - [steve.dea@centurylink.com](mailto:steve.dea@centurylink.com))

**AT&T**