

LIFELINE

1. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

2. RATES

A. Lifeline is a reduction or credit in the local service charges paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit</u>	
Federal Lifeline Support		
Effective through 11/30/2019	\$9.25	
Effective 12/1/2019**	\$7.25	(C)
Effective 12/1/2020	\$5.25	
Effective 12/1/2021	\$0.00*	
(Credit will first offset the Federal Subscriber Line Charge with the remainder, if any, offsetting a portion of the basic service.)		(T) (T)
 State Local Rate Support	 \$3.50	

These reductions or credits are from the normal residential one-party service subscribed to by the consumer and the federal reduction is also used to reduce or waive the customer's Federal End User Common Line Charge or Subscriber Line Charge.

In addition to the above Federal Lifeline Support, the State will provide a state local rate credit for eligible consumers, pursuant to Public Service Commission of Utah Rules R746 341. The State local rate credit is only included in this Lifeline tariff rate, if it is funded through the State's Universal Service Fund.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

B. The following services are included:

1. Single party, voice grade access to the Public Switched Network
2. Access to emergency services
3. Access to operator services
4. Access to interexchange
5. Access to directory assistance
6. Access to Toll Blocking
7. Extended Area Service

* Pursuant to 47 C.F.R. 54.403(2)(v), the federal lifeline credit will remain at \$5.25 until which time that the Wireline Competition Bureau identifies, announced annually, a second Lifeline service provider.

** Effective 12/1/2019, full Lifeline Support is provided if a customer also subscribes to a qualifying broadband package that meets or exceeds the FCC's applicable Lifeline minimum broadband standard or satisfies the exception in 47 C.F.R. Section 54.408. (N)
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