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State of Utah  
Department of Commerce  
Division of Public Utilities

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## Action Request Response

**To:** Public Service Commission of Utah  
**From:** Utah Division of Public Utilities  
Artie Powell, Director  
Brenda Salter, Utility Technical Consultant Supervisor  
Shauna Benvegnu-Springer, Utility Technical Consultant  
**Date:** November 5, 2020  
**Re:** **Docket No. 20-2419-T01**

### Recommendation (Approval)

The Division of Public Utilities (“Division”) recommends the Public Service Commission (“Commission”) approve Direct Communications Cedar Valley (“Direct CCV” or “Company”) proposed revision of the Company’s Local Access Tariff. The requested effective date for this filing is December 1, 2020.

### Issue

On October 30, 2020, the Company filed modified tariff pages in compliance with the 2016 Federal Communications Commission (“FCC”) Lifeline Modernization Order. On October 30, 2020 the Commission issued an Action Request for the Division to investigate the proposed changes and report its findings and recommendation to the Commission by November 16, 2020. This memorandum represents the Division’s response to the Commission’s Action Request.

## **Background**

Lifeline is a federal and state program that provides a discount to the monthly cost of phone and internet for eligible low-income customers. Lifeline eligibility is determined by the Universal Service Administrative Company (“USAC”). Direct CCV submitted a filing to the Commission dated October 30, 2020 to change the narrative instructions of its Local Access Tariff pertaining to Lifeline in order to be in compliance with the 2016 FCC Lifeline Modernization Order. The revision specifies the Lifeline residential one-party rates are as defined and set forth in 47 CFR 54.403 and Public Service Commission Rule R746-8-403.

## **Conclusion**

The Division reviewed this filing and has no objection to Direct CCV’s request to revise its tariff in order to comply with the 2016 FCC Lifeline Modernization Order. The Division recommends the Commission approve this filing effective December 1, 2020.

cc: Michele Beck, Office of Consumer Services  
Kip Wilson, Direct Communications Cedar Valley  
Michael Parrish, Direct Communications Cedar Valley