



55 Water Street, 32nd floor
New York, NY 10041

CALL 1 (877) 963-8663
VISIT www.mettel.net

John Rossi
55 Water Street – Floor 32
New York, New York 10041
(T) 516-868-5600
jrossi@mettel.net

March 27, 2020

Mr. Gary Widerberg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 E. 300 South
Salt Lake City, UT 84111

Re: Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel
Utah Price List No. 1

Dear Mr. Widerberg:

Enclosed please find an original and five (5) copies of Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel tariff filing for Commission review and approval. A copy of this letter and the revised tariff pages were also e-mailed to psc@utah.gov.

This filing establishes new rates and changes for services in the territory of Qwest.

It is respectfully requested that this filing become effective May 1, 2020.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me.

Sincerely,

/s/ John Rossi

John Rossi
Consultant – Product Management

Enclosures

cc: Sean Sullivan, VP Product Management and Regulatory Affairs

CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original price list that are in effect on the date shown on each page.

Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Number	Revision
1	Original	31	Original	55	Original	83	Original
2	Original	32	Original	56	Original	84	Original
3	13 th Revised*	33	Original	57	Original		
4	Original	34	Original	58	Original		
5	Original	35	Original	59	Original		
6	Original	36	Original	60	6 th Revised		
7	Original	37	Original	61	1 st Revised		
8	Original	38	Original	62	3 rd Revised		
9	Original	39	Original	63	2 nd Revised		
10	Original	40	Original	64	1 st Revised		
11	Original	41	2 nd Revised	65	4 th Revised		
12	Original	42	Original	66	4 th Revised		
13	Original	43	Original	66.1	Original		
14	Original	44	Original	66.2	2 nd Revised		
15	Original	45	Original	67	5 th Revised		
16	Original	46	Original	68	4 th Revised		
17	Original	47	Original	69	Original		
18	Original	48	Original	70	Original		
19	Original	49	Original	71	Original		
20	Original	50	Original	72	Original		
21	Original	51	Original	73	Original		
22	Original	52	Original	74	Original		
23	Original	53	Original	75	Original		
24	Original	53.1	1 st Revised*	76	Original		
25	Original	53.2	Original	77	2 nd Revised		
26	Original	53.3	1 st Revised*	78	3 rd Revised		
27	Original	53.4	1 st Revised*	79	Original		
28	Original	53.5	1 st Revised*	80	Original		
29	Original	53.6	Original	81	Original		
30	Original	54	Original	82	Original		

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.15 MetPak Plus Bundled Service Plan (Continued)

5.15.2 Terms and Conditions (Continued)

- (D) A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- (E) All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5.15.3 Rates and Charges

- (A) The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in the Exchange and Network Services section of this Tariff.
- (B) Normal nonrecurring charges associated with the line as specified in the Exchange and Network Services portion of this Tariff apply where MetPak Plus Bundled Plan is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- (C) Services or features specified in 5.15.1 (A), preceding may be added to or changed in the package without a nonrecurring charge.
- (D) Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.15.1 (A), preceding, when added to the Metpak Plus service.
- (E) Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to each flat rate business line as part of the MetPak Plus Bundle.
- (F) MetPak Plus Bundled Plan will be provided at the following rate:

	<u>Monthly Rate</u>	
Per individual or additional flat rate business line	\$57.00	(I)

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.16 MetPak Prime Bundled Plan * (C)

5.16.1 Description

MetPak Prime is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services / features from the following list in their package.

(A) Standard Features

- Caller ID Family
Anonymous Call Rejection
Caller ID - Name and Number
- Call Forwarding Family
Call Forwarding Busy Line
Call Forwarding Busy Line/Don't Answer
Call Forwarding Variable
Remote Access Forwarding
- Call Transfer
- Call Waiting Family
Call Waiting
Call Waiting ID
Selective Call Waiting
Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access (Star 98)
- Last Call Return
- Message Waiting Indication - Audible or Audible/Visual
- Series Hunting
- Three-Way Calling

(B) In addition to choosing three services or features from the list in the preceding, a customer may also select one or more additional services or features from the list in the preceding at rates and charges specified elsewhere.

5.16.2 Terms and Conditions

- (A)** All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- (B)** A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- (C)** A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

*** Service is grandfathered - no longer available to new customers as of 5/1/20 (c)**

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.16 MetPak Prime Bundle Plan (Continued) * (C)

5.16.2 Terms and Conditions (Continued)

- (D) A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- (E) All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5.16.3 Rates and Charges

- (A) The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in the Exchange and Network Services Tariff. Where applicable, incremental charges specified in this Exchange and Network Services Tariff shall apply.
- (B) Normal nonrecurring charges associated with the line as specified in this Tariff apply where MetPak Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.
- (C) Services or features specified in 5.16.1 (A) may be added or changed in the MetPak Prime package without a nonrecurring charge.
- (D) Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.16.1 (A), preceding.

MetPak Prime will be provided at the following rate:

	<u>Monthly Rate</u>	
Per individual or additional flat rate business line,	\$57.00	(I)

*** Service is grandfathered - no longer available to new customers as of 5/1/20 (C)**

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.15 MetPak Prime Bundle Plan (Continued) * (C)

5.16.4 Term Agreement Pricing

- (A) A discount will be applied to the monthly rates specified in 5.16.3 (D) when a customer agrees to subscribe to one or more MetPak Prime packages for a specific term. The discounts and required terms are as follows:

DISCOUNT	TERM
14.5%	12 months
19.3%	24 months
24%	36 months

- (B) The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24, or 36 months.
- (C) The discounts specified in 5.16.4 (A), apply for each MetPak Prime package subscribed to by the customer under the Term Agreement Pricing Plan.
- (D) All qualifying packages must be at the same location, for the same customer, on the same billing number.
- (E) Any MetPak Prime package added after the establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.
- (F) Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.
- (G) If the customer terminates the service in whole or in part prior to the expiration date, the customer will pay a termination fee as follows:

TERM	TERMINATION FEE
12 months	Balance of remaining monthly charge
24 months	Balance of remaining monthly charge
36 months	Balance of remaining monthly charge

- (H) The termination fee applies to each MetPak Prime package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay the remaining monthly charges for 3 packages times 9 months as termination fees.

*** Service is grandfathered - no longer available to new customers as of 5/1/20 (C)**