

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

December 10, 2020

VIA ELECTRONIC DELIVERY

Utah Public Service Commission
Attn: Commission Administrator
160 East 300 South
Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Utah in accordance with changes in the Federal Communications Commission’s minimum service standards effective December 1, 2020.¹

As summarized in Attachment A attached hereto, non-tribal Q LINK customers receive 1,000 voice minutes, unlimited text messages and 4.5 gigabytes (GB) of data at no cost after application of federal Lifeline and Utah USF support. Q LINK’s tribal offering now provides eligible residents of federally recognized tribal lands with unlimited voice minutes, unlimited text messages, and unlimited data at no cost after application of enhanced tribal Lifeline and Utah USF support.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-9200 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment

¹ See FCC Order adopted November 16, 2020 (DA 20-1358), WC Docket Nos. 11-42, 09-197, 10-90. The Order waived the Lifeline minimum mobile broadband service standard to the extent it would require mobile carriers in the Lifeline program to offer more than 4.5 GB per month, but did not pause the scheduled phasedown of support for Lifeline voice service.

ATTACHMENT A

Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 12/1/2020

Bundle Plan (Q LINK ALWAYS ON)

1,000 anytime minutes per month

Unlimited text and picture messaging

4.5 GB data per month

Minutes & data do not rollover

Net cost to Lifeline customer: **\$0**

TRIBAL Bundle Plan (Q LINK ALWAYS ON TRIBAL)

Unlimited anytime minutes per month

Unlimited text and picture messaging

Unlimited data per month

Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>