



State of Utah

Department of Commerce Division of Public Utilities

MARGARET BUSSE
Executive Director

CHRIS PARKER
Director, Division of Public Utilities

SPENCER J. COX
Governor

DEIDRE HENDERSON
Lieutenant Governor

Action Request Response

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director

Doug Wheelwright, Utility Technical Consultant Supervisor

Casey J. Coleman, Utility Technical Consultant

Date: January 5, 2021

Re: **Docket No. 20-2549-01**, NOTICE OF LIFELINE RATE CHANGES for Q LINK WIRELESS LLC (Approve).

Recommendation (Approve)

The Commission should acknowledge the proposed changes to Q LINK WIRELESS LLC's ("Q LINK") Lifeline offerings in the State of Utah.

Background

On December 10, 2020 Q LINK filed with the Commission notification of changes to its existing lifeline program. As contemplated by the order granting ETC status, Q LINK is filing the notification with the Commission of changes to its existing plan. The changes are in accordance to the Federal Communications Commission's minimum service standards. The Commission should acknowledge receipt of the notification and allow the effective date to be December 1, 2020.

cc: Justin Jetter, Assistant Attorney General
Alex Ware, Utility Analyst, Office of Consumer Services, State of Utah
Lance J.M. Steinhart, Attorney, for Q LINK WIRELESS LLC
Heather Kirby, for Q LINK WIRELESS LLC