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July 8, 2024

VIA ELECTRONIC DELIVERY

Utah Public Service Commission
Attn: Commission Administrator
160 East 300 South
Salt Lake City, UT 84145

Re: Q LINK WIRELESS LLC (Notice of Lifeline Rate Changes)

Dear Sir/Madam:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Utah to ease transition from the Affordable Connectivity Program (ACP).

As summarized in Attachment A attached hereto, Q LINK has made its existing Tribal Unlimited Plan (unlimited talk, text and data) available to non-tribal customers for \$30 after application of federal Lifeline and Utah USF support. Q LINK clarifies that this plan does not include (and has not included) hotspot service, but Q LINK now offers affordable mobile hotspot add-on options. If a customer misses payment, they will be automatically moved to the existing no-cost plan option.

If you have any questions regarding this filing, please do not hesitate to contact me at 770-232-9200 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment

ATTACHMENT A

Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 5/28/2024

Bundle Plan 1 (“ALWAYS ON”)

1,000 anytime minutes per month
Unlimited text and picture messaging
4.5 GB data per month
Minutes & data do not rollover

Net cost to Lifeline customer: **\$0**

Bundle Plan 2 (“UNLIMITED UPGRADE” or “ALWAYS ON TRIBAL”)

Unlimited anytime minutes per month
Unlimited text and picture messaging
Unlimited data per month
Hotspot service not included

Net cost to Tribal Lifeline customer: **\$0**

Net cost to Non-Tribal Lifeline customer: **\$30 every 30 days***

**If customer misses payment, they are automatically moved to the no-cost ALWAYS ON Plan*

All packages include:

- Free SIM Card or eSIM
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

Additional airtime available for purchase

Current Top-Up options: <https://qlinkwireless.com/customer/shop/topups/minutes-data>

Hotspot options: <https://qlinkwireless.com/customer/shop/topups/hotspot>