



## State of Utah

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Lieutenant Governor

## Public Service Commission

JERRY D. FENN  
Chair

DAVID R. CLARK  
Commissioner

JOHN S. HARVEY, Ph.D.  
Commissioner

August 9, 2024

Ms. Heather Kirby  
Lance J.M. Steinhart, P.C.  
Attorneys At Law  
1725 Woodward Concourse, Suite 150  
Alpharetta, GA 30005

Re: *Petition of Q Link Wireless LLC to Expand its Eligible Telecommunications Carrier Service Area in Utah*; Docket No. 20-2549-01

Dear Ms. Kirby,

The Public Service Commission (PSC) reviewed the July 8, 2024 filing by Q Link Wireless LLC ("Q Link") of an update to its Lifeline service offering. Q Link has made its Tribal Unlimited Plan available to non-tribal customers and clarified that this plan does not include hot spot service. The PSC also reviewed the July 25, 2024 action request response filed by the Division of Public Utilities (DPU). DPU recommends the PSC acknowledge Q Link's proposed changes to its Lifeline offering with an effective date of September 1, 2024. DPU states the changes clarify that the existing Tribal Unlimited Plan does not include a hotspot service and the hotspot service is available as an optional add-on.

Based on the PSC's review of the filing and DPU's response, the PSC acknowledges receiving Q Link's notice of changes to its Lifeline service offering as described in its July 8, 2024 filing.

Sincerely,

/s/ Gary L. Widerburg  
PSC Secretary  
DW#335008