



# State of Utah

## Department of Commerce Division of Public Utilities

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*Executive Director*

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## Action Request Response

**To:** Utah Public Service Commission

**From:** Utah Division of Public Utilities

Chris Parker, Director

Doug Wheelwright, Utility Technical Consultant Supervisor

Casey J. Coleman, Utility Technical Consultant

**Date:** January 5, 2021

**Re:** **Docket No. 20-2601-01**, NOTICE OF LIFELINE RATE CHANGES for Sage Telecom Communications, LLC dba TruConnect (Approve).

### Recommendation (Approve)

The Commission should acknowledge the proposed changes Sage Telecom Communications, LLC dba TruConnect's ("Sage") Lifeline offerings in the State of Utah.

### Background

On December 16, 2020 Sage filed with the Commission notification of changes to its existing lifeline program. As contemplated by the order granting ETC status, Sage is filing the notification with the Commission of changes to its existing plan. The changes are in accordance to the Federal Communications Commission's minimum service standards. The Commission should acknowledge receipt of the notification and allow the effective date to be December 1, 2020.

cc: Justin Jetter, Assistant Attorney General  
Alex Ware, Utility Analyst, Office of Consumer Services, State of Utah  
Lance J.M. Steinhart, Attorney, Sage Telecom Communications, LLC  
Heather Kirby, Sage Telecom Communications, LLC