

Public Service Commission

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State of Utah

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January 6, 2021

Ms. Heather Kirby Lance J.M. Steinhart, P.C. Attorneys At Law 1725 Windward Concourse, Suite 150 Alpharetta, GA 30005

Re: Petition of Sage Telecom Communications, LLC d/b/a TruConnect to Amend its Designation as an Eligible Telecommunications Carrier in the State of Utah to Participate in the Utah Universal Service Fund; Docket No. 20-2601-01

Dear Ms. Kirby,

The Public Service Commission (PSC) reviewed the December 17, 2020 filing by Sage Telecom Communications, LLC d/b/a TruConnect ("TruConnect") of an update to its Lifeline service offering. TruConnect has increased its broadband Lifeline offering to include unlimited voice and text minutes, along with 4.5 GB of data per month. The PSC also reviewed the January 5, 2021 action request response filed by the Division of Public Utilities (DPU). DPU confirms TruConnect's offering complies with the Federal Communications Commission's minimum service standards, and recommends the PSC acknowledge TruConnect's proposed changes to its Lifeline offering and allow the effective date to be December 1, 2020.

Based on the PSC's review of the filing and DPU's response, the PSC acknowledges receiving TruConnect's notice of changes to its Lifeline service offering as described in its December 17, 2020 filing.

Sincerely,

/s/ Gary L. Widerburg PSC Secretary DW#316913