



PublicService Commission <psc@utah.gov>

E Fiber Docket Number 20-2618-01

1 message

Eve Brannan <lasaljpr@gmail.com>

Wed, Oct 28, 2020 at 7:35 AM

To: psc@utah.gov

I live in La Sal, Ut and I am not happy with the DSL internet service I am receiving. The Public Service Commission will be meeting November 12th to discuss Fiber connectivity and limitations in San Juan County's connectivity with the Carrier of Last Resort restrictions. I am a resident and have complaints with my existing service. I am submitting this letter. Thank you for your time.

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*"Every Day Count your Blessings"**"With GOD ALL Things are Possible Matthew 19:26"***Eve C Brannan****182 E Markle Rd / PO Box 23****La Sal, UT 84530****lasaljpr@gmail.com**



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marjorie haun <marjoriehaun@yahoo.com>
Reply-To: marjorie haun <marjoriehaun@yahoo.com>
To: "psc@utah.gov" <psc@utah.gov>

Wed, Oct 28, 2020 at 9:20 AM

Ms. Beck,

I live in Old La Sal, Utah, which is south and east of Moab and is undergoing a growth spurt of sorts. Frontiernet no longer serves new customers in our area so we are dependent on satellite Internet which is exasperatingly inadequate for our basic needs. My husband and I both have businesses which are dependent to some degree upon high-speed Internet service. I am both a teacher at the local elementary school, and a writer and social media manager for a popular western magazine. My husband has a construction business and virtually all of his leads come through emails, social media contacts and phone calls (VOIP). The quality of our current VOIP service is abysmal. We cannot grow without better service. Our leads and customer service require clear phone quality.

We are not unlike many families currently living in this area, who are making full and part-time livings by working at home and telecommuting. The time has come for this rural area to have high-quality Internet service. The reality is that more people will be moving to this area, and other surrounding areas, due to the demographic changes occurring because of political and social factors. The COVID 19 pandemic has shifted the business model for countless companies who are cutting onsite overhead and having employees work from home. This is the reality now and only with the best quality fiber optic Internet connectivity, will be prepared for the future.

Please bring high-speed fiber optic Internet service to rural communities in southeastern Utah.

Thank you,

Marjorie Haun

RANGE magazine

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