



21 West Ave
Spencerport, NY 14559

April 20, 2021

Advice Letter No. UT-21-01

Mr. Gary Widerburg
Commission Administrator
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South,
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah
d/b/a Frontier Communications of Utah – Frontier Unlimited Voice and Feature
Bundle**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to introduce Frontier Unlimited Voice and Feature Bundle available to Residential customers.

It is respectfully requested that this filing become effective on May 23, 2021.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

CERTIFICATE OF SERVICE

I hereby certify that on this 20th day of April 2021, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

psc@utah.gov

Respectfully submitted,



Leslie Zink
Sr. Manager, Pricing & Tariffs
Frontier Communications
21 West Ave.
Spencerport, NY 14559
585-777-4717
Leslie.Zink@ftr.com

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this Schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	43rd Revised	31	Original	63	3 rd Revised
1.1	6 th Revised	32	4 th Revised	64	2 nd Revised
2	5 th Revised	33	5 th Revised	65	3 rd Revised
2.1	1 st Revised	33.1	2 nd Revised	66	3 rd Revised
2.2	Original	34	3 rd Revised	67	2 nd Revised
2.3	Original	35	3 rd Revised	68	2 nd Revised
2.4	Original	36	2 nd Revised	69	2nd Revised
3	3 rd Revised	37	2 nd Revised	70	2nd Revised
4	3 rd Revised	38	1 st Revised	71	1 st Revised
5	1 st Revised	39	5 th Revised	72	1 st Revised
6	2 nd Revised	40	6 th Revised	73	1 st Revised
7	2 nd Revised	41	4 th Revised	74	1 st Revised
8	2 nd Revised	41.1	3 rd Revised	75	1 st Revised
9	2 nd Revised	42	3 rd Revised	76	1 st Revised
10	3 rd Revised	43	2 nd Revised	77	1 st Revised
11	1 st Revised	44	2 nd Revised	78	1 st Revised
12	1 st Revised	45	2 nd Revised	79	1 st Revised
13	Original	45.1	Original	80	1 st Revised
14	Original	46	3 rd Revised	81	1 st Revised
15	Original	47	4 th Revised	82	1 st Revised
16	1 st Revised	48	2 nd Revised	83	1 st Revised
17	2 nd Revised	49	3 rd Revised	84	1 st Revised
18	Original	50	5 th Revised	85	1 st Revised
19	Original	51	2 nd Revised	86	1 st Revised
20	Original	52	1 st Revised	87	1 st Revised
21	Original	53	1 st Revised	88	1 st Revised
22	Original	54	Original	89	1 st Revised
23	Original	55	3 rd Revised	90	1 st Revised
24	Original	56	5 th Revised	91	1 st Revised
25	1 st Revised	57	4 th Revised	92	1 st Revised
26	1 st Revised	58	2 nd Revised	93	1 st Revised
27	1 st Revised	59	2 nd Revised	94	1 st Revised
28	1 st Revised	60	3 rd Revised	95	1 st Revised
29	Original	61	2 nd Revised		
30	Original	62	3 rd Revised		

Issued: April 20, 2021

Issued By:

Effective:

May 23, 2021

Kenneth Mason

Advice letter No. UT-21-01

Vice President, Regulatory Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE

(N)

GENERAL

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America, Inc. Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Block/Rejection	*69 Call Return
Basic Voicemail	Selective Call Acceptance
Touch Calling	Selective Call Rejection
Speed Call 30	Selective Call Forward
Wire Care (Non-regulated)	Directory Listing

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE (Continued)

(N)

CONDITIONS (Continued)

- F. The bundle is offered on a month-to-month basis.
- G. The bundle will appear as a single line item on the bill.
- H. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America, Inc. Domestic Price List.
- K. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non-Listing, Nonpublished and Foreign Listing.
- L. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home or small business. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

RATES AND CHARGES

- A. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- C. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

(N)