



21 West Ave  
Spencerport, NY 14559

April 29, 2021

Advice Letter No. UT-21-01 Amended

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah  
d/b/a Frontier Communications of Utah – Frontier Unlimited Voice and Feature  
Bundle  
Docket No: 21-041-T01**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic amended filing of revised tariff sheets, Exhibit A and a redline version of proposed amended tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this amended filing is to remove (Non-regulated) adjacent to Wire Care in the Basic Bundle and in Conditions L. remove "or small business". Please refer to Docket No. 21-041-T01.

It is respectfully requested that this amended filing become effective on May 23, 2021.

The proposed amended tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this amended filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: lms  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 29<sup>th</sup> day of April 2021, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



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Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE**

(N)

GENERAL

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America, Inc. Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Block/Rejection	*69 Call Return
Basic Voicemail	Selective Call Acceptance
Touch Calling	Selective Call Rejection
Speed Call 30	Selective Call Forward
Wire Care	Directory Listing

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE** (Continued)

(N)

CONDITIONS (Continued)

- F. The bundle is offered on a month-to-month basis.
- G. The bundle will appear as a single line item on the bill.
- H. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America, Inc. Domestic Price List.
- K. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non-Listing, Nonpublished and Foreign Listing.
- L. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

RATES AND CHARGES

- A. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- C. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

(N)