



State of Utah
Department of Commerce
Division of Public Utilities

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Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Brenda Salter, Utility Technical Consultant Supervisor

Paul Hicken, Utility Technical Consultant

Date: May 3, 2021

Re: **Docket No. 21-041-T01, TARIFF** Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to introduce Frontier Unlimited Voice and Feature Bundle.

Recommendation (Approve Tariff Sheets)

The Division of Public Utilities (DPU or Division) has reviewed the tariff filing and recommends the Public Service Commission (Commission) approve Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's (Citizens) request to introduce Frontier Unlimited Voice and Feature Bundle. The Division therefore recommends this filing become effective on or before May 23, 2021.

Issue

Citizens submitted Advice Letter UT-21-01 on April 20, 2021 with revised tariff sheets, with the purpose to introduce the Frontier Unlimited Voice and Feature Bundle. Citizens also submitted an amended version of the Advice Letter and Redline copy of the tariff sheet revisions on April 29, 2021. This service offering is only available to residential customers where technically

feasible. On April 20, 2021 the Commission issued an Action Request for the Division to investigate the proposed changes and report its findings and recommendation to the Commission by May 4, 2021. This memorandum represents the Division's response to the Commission's Action Request.

Background

The Frontier Unlimited Voice and Feature Bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of various and multiple features identified in the 43rd Revised Sheet No. 1. The bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc.

Discussion

This bundled services offering is a convenient way for the Company to offer customers multiple features and services for the all-inclusive price of \$50.00 per month plus a one-time activation charge of \$35.00. The bundle is available only where facilities are available and technically feasible. Customers may add or delete any features offered without a service order charge. The bundle is offered on a month-to-month basis and appears as a single line item on the bill. This proposed revision to the tariff will not affect the overall revenue picture of the company and no other rates are affected.

Conclusion

The Division has reviewed Citizen's filing and has no objections to the proposed revisions. Therefore the Division recommends the Commission approve this filing as submitted on or before May 23, 2021, as requested.

Cc: Carl E. Erhart, Manager, Government & External Affairs, Citizens and Navajo Communications
Leslie Zink, Sr. Manager, Pricing & Tariffs, Frontier Communications
Justin Jetter, Assistant Attorney General, Utah Attorney General's Office