

ACTION REQUEST

Date: September 17, 2021

FROM: Public Service Commission

Due: October 18, 2021*

SUBJECT: Formal Complaint – John W. Holt & Karen Holt Bennion v. CTL,

Docket No. 21-049-09

(Company Name, Case Number, etc.)

9/17/2021

21-049-09

FORMAL COMPLAINT Formal Complaint of John W. Holt and Karen Holt Bennion against CenturyLink

This is a request for the Division of Public Utilities (DPU) to provide analysis, evaluation results, and the basis for conclusions and recommendations regarding the following:

- Review for Compliance and Make Recommendations
- Review Application and Make Recommendations
- Review the Complaint and Indicate Whether the DPU Has a Recommendation
- Review Notice and Make Recommendations
- Review Request for Agency Action and Make Recommendations
- Respond in Accordance with the Notice of Filing and Request for Comments
- Investigate and Provide any Appropriate Recommendation
- Other – Explanation and Statement of Issues to be Addressed (See Below):

*In the event the PSC issues an order or notice providing dates for comments and/or testimony in this docket:

- The DPU shall respond consistent with the order or notice;
- The order or notice, including any deadlines, shall supersede and replace this action request; and
- This action request shall be deemed withdrawn.