On September 17, 2021, John W. Holt and Karen Holt Bennion (“Complainants”) filed a Formal Complaint with the Public Service Commission (PSC) against CenturyLink. CenturyLink may submit a written response on or before Monday, October 18, 2021, and Complainants may submit a written reply on or before Tuesday, November 2, 2021.

DATED at Salt Lake City, Utah, September 17, 2021.

/s/ Yvonne R. Hogle
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#320329
CERTIFICATE OF SERVICE

I CERTIFY that on September 17, 2021, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

John W. Holt and Karen Holt Bennion (dbkbl982@msn.com)
Jennifer Somers (jennifer.somers@centurylink.com)
Tressa Carter (tressa.carter@centurylink.com)
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________________________________
Administrative Assistant