

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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Formal Complaint of John W. Holt and Karen Holt Bennion against CenturyLink	<u>DOCKET NO. 21-049-09</u> <u>ORDER TO SHOW CAUSE</u>
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ISSUED: November 4, 2021

On September 17, 2021, the Public Service Commission (PSC) issued a Notice of Filing and Comment Period. The PSC requested a written response from CenturyLink to the Formal Complaint (“Complaint”) filed by John W. Holt and Karen Holt Bennion (“Complainants”) on or before October 18, 2021.

Complainants filed correspondence with the PSC on October 4, 2021. CenturyLink missed the October 18, 2021 response deadline.

CenturyLink shall, by **Wednesday, November 10, 2021**, show cause why the PSC should not enter default judgment on the Complaint, which the PSC gives notice of its intent to do on November 12, 2021, absent a sufficient showing by CenturyLink.

DATED at Salt Lake City, Utah, November 4, 2021.

/s/ Yvonne R. Hogle  
Presiding Officer

Attest:

/s/ Gary L. Widerburg  
PSC Secretary  
DW#320994

CERTIFICATE OF SERVICE

I CERTIFY that on November 4, 2021, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

John W. Holt and Karen Holt Bennion ([dbkbl982@msn.com](mailto:dbkbl982@msn.com))

Jennifer Somers ([jennifer.somers@centurylink.com](mailto:jennifer.somers@centurylink.com))

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CenturyLink

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Office of Consumer Services

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Administrative Assistant